

Quick Reference Guide



VP100

Dual Pricing



CARD SALE AND CASH SALE

- 1. Enter Transaction Amount and press OK.
- Swipe/Insert/Tap card on Present Card screen or start typing card number for Manual Entry.
- 3. Sign and Tip if prompted.
- 4. Select receipt delivery method.

EBT FOOD/CASH SALE

- 1. Tap the **Menu** icon (≡)
- 2. Tap Option 1 (Payment).
- 3. Tap either EBT Food or EBT Cash.
- 4. Tap Sale.
- 5. Enter Transaction Amount and press OK.
- Swipe/Insert/Tap card on Present Card screen or start typing card number for Manual Entry.
- 7. Select receipt delivery method.

CREDIT VOID

- 1. Tap the **Menu** icon (≡)
- 2. Tap Option 1 (Payment), tap Card then tap Void.
- Select Tran Number or Card Number. If Tran Number, enter transaction number. If Card Number, enter last 4 digits of card.
- Transaction will appear on screen. Press OK to void transaction.
- 5. Select receipt delivery method.

CREDIT REFUND

- 1. Tap the Menu icon (≡)
- 2. Tap Option 1 (Payment), tap Card then tap Refund.
- 3. Enter Refund Amount and press OK.
- Swipe/Insert/Tap card on Present Card screen or start typing card number for Manual Entry.
- 5. Select receipt delivery method.



Favorites Menu

REPRINT RECEIPT | Print receipt for last transaction.

SETTLEMENT | Option to settle the current batch.

TIP ADJUST | Adjust the tip amount on transactions performed within current batch.

REPORTS | See summary reports for current open batch, the last settled batch, and the detailed reports of the last 5 batches settled.

CHANGE PASSWORD | Set one general password **OR** create custom passwords for settlements, voids\refunds & removing custom fee.

DOWNLOAD PACKAGE | Applies parameter changes or updates version on device.

COMM CONFIG | Configure your internet connection settings.

REBOOT | Power cycles device.

REMOTE DIAGNOSTICS | Allows ISO to remotely troubleshoot the device.



Connect to WiFi

- From the Home Screen, tap (★) 7 Comm Config.
- Tap Comm Config, tap WiFi, tap the SSID, then tap Configure.
- Enter WiFi Password. Please note WiFi Password is case sensitive.
- Tap OK to confirm, press the Cancel button, then tap Connect.

To fast swap connection, tap Connection Icon (see Terminal Guide for location).

Terminal Guide



- 1. Connection Icon
- 2. Card
- 3. Cash
- 4. Main Menu
- **5.** Favorite Icon
- 6. Contact Support
- 7. Hold to power down terminal
- 8. Press to feed paper
- 9. Enter / Confirm Selection
- 10. Main Menu on Keypad

Visit Our Knowledge Base

Scan the QR Code with your mobile device to search for troubleshooting articles.





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