Release Notes March 2024





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Introduction

We are excited to bring you a set of enhancements and new features designed to enhance your experience with our products, and we appreciate your ongoing partnership with Valor PayTech.

Part 1

This section of the release notes covers the range of new features aimed at streamlining transactions from the month of December, 2023. This release introduces a range of new features aimed at streamlining transactions, including the ability to bypass CVV entry, print declined transaction receipts, and an amount confirmation screen. Operator login security is enhanced with new restrictions. Upgrades encompass terminology changes, increased font size for POS displays, improved tip adjustment, Void functionality, batch reports, extended dual pricing options, a settlement report, and many more.

Compatible products & their application versions

Devices	Version
VL100, VL110, and VL300	v1.3.44
VP100 and VP300	v1.1.30
VL500	v2.0.28
VP500	v1.2.14



New features

1. Bypass CVV entry

Applicable Devices	All Devices
Feature DescriptionActivating the bypass CVV functionality empowers users to skip the CVV e during transactions, offering them more choices and enhancing the overa experience.	
Portal Improved Portal Navigation Valor Portal > Device Management > [Select Device] > Edit Parameters > D Pathway Parameters Page > Terminal & Transaction > Transaction > Pin Bypass Classic Portal Valor Portal > Device Management > [Select Device] > Edit Parameters > D Valor Portal > Device Management > [Select Device] > Edit Parameters > D Parameters Page > Terminal & Transaction > Pin Bypass allowed	
Remarks	Please take note that this feature can only be activated when the manual entry option is turned on. Therefore, to make PIN pad transactions requiring bypassing CVV, both the manual entry and CVV bypass entry options should be enabled at the same time.

^ TERMINAL & TRANSACTION			
AVS NONE	•	SLEEP TIME 30	MINS
SPLIT PAYMENT	YES NO	MANUAL CARD ENTRY	YES NO
		ENABLE MANUAL FOR DEBIT	YES NO
CASH BACK ON DEBIT CARDS	YES NO	BATCH OUT SETTLEMENT TIME (EST) 10:30 PM	AUTO MANUAL
QSR (RECEIPT & SIGNATURE ARE NOT REQUIRED)	YES NO	POS INTEGRATION	YES NO
PASSWORD FOR REFUND	YES NO	PASSWORD FOR VOID	YES NO
PASSWORD FOR PREAUTH	YES NO	VALOR CONNECT	YES NO

Figure 1: Classic portal showcasing the bypass CVV entry option



(\$) Tip,Tax & Fee 📃 Receipt 📃 Terminal & Transaction	E Data Collection	Support	
Terminal Transaction Integration Security Options			
Display Option			
$\sqrt[n]{}^{\mathcal{H}}$ Split Payment	3 Disabled	QSR(Quick Serve Restaurant)	0 Disabled
👃 Manual Entry on Credit	1 Enabled	 Cash Back on Debit 	0 Disabled
🕑 Manual Entry on Debit	1 C Enabled		
BYPASS CVV ENTRY	Image: Second		
Valor Connect	 Disabled 	Generate QR	0 Disabled
Present Card Prompt for Manual Entry	O Disabled	Disable All Password	0 Disabled
Enable L2	0 Disabled		

Figure 2: Improved portal showcasing the bypass CVV bypass options

POS Terminal	When the feature is disabled			When the feature is enabled				
VP500	80 10	•	💎 🖹 🛿 2:22 AM		& &	•	💎 🖹 🖬 2:26 AM	
	SALE	\$	248.40		SALE	\$	253.80	
	Card Number 4048 3467 1737 6787 VISA EXP (MMYY) 0827				Card No 4048 3 EXP (Mi 0827	3467 1737 678		
	1	2	3		1	2	3	
	4	5	6		4	5	6	
	7	8	9		7	8	9	
	С	0 DEVELOP	Enter MENT ONLY		С	0 DEVELOP	Enter MENT ONLY	



2. Print declined transaction receipts

Applicable Devices	All devices
Feature Description	This feature allows users to print declined transactions. Previously, the users cannot retrieve declined transactions for printing. The reprinted receipt will include a "Declined" title in it.
Portal Navigation Pathway	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Receipt > Print Option > Receipt for declined transaction
Remarks	The reprint functionality is accessible on POS devices through two pathways: "FAVORITES > REPRINT RECEIPT" for the last transaction and "Main menu > Reprint" for the last transaction, transaction number, and card number. The declined receipt provides comprehensive details about the declined transaction, incorporating the associated error code for reference.

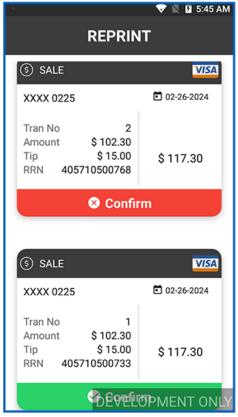


Figure 3: POS terminal showing the reprint screen

DECLIN	ED			
Moto 813 Howard Stre OSWEGO NY 960-049-5 02/08/2024	r et Oswego 13126			
Gift Sa	la			
Trans:13 1#\$%^8* #: GIFT CARD Benefit: ****************2926 AMOUNT : BAL AMOUNT : Code: Ref#: Cardholder acknown receipt of good obligations so by the cardh agreement wit	Batch:1 *:(()./?+=(122) MANUAL Gift Card **/** \$ 28.00 \$ 0.00 V00VR 004039053001 nowledges ods and et forth older's			
DECLINED				
MERCHANT COPY Powered By ValorPay (V1.2.17C)				
MERCHANT	Г СОРҮ ау (V1.2.17C)			



3. Amount confirmation screen for default mode

Applicable Devices	All devices
FeatureTwo new features, namely the "Amount Confirmation Screen" and "ADescriptionConfirmation Before Present Card," have been introduced in the defa	
Portal Navigation Pathway	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen > Application options > Default > Amount confirmation screen
Remarks	Please note the "Amount Confirmation Screen" can only be activated if either the "Show Option to Remove Differential" or "Disclosure of differential" option is enabled.

↑ TIP, TAX & FEE			
ТІР	YES NO	CUSTOM FEE	YES NO
TIP ON RECEIPT	YES NO	ENABLE FOR ALL DEBIT CARDS Enable for Debit cannot be changed since merchant account is set to Surcharge in Merchant Management.	YES NO
SMART TIP	YES NO	SIGNATURE DEBIT ONLY Signature Debit Only cannot be changed since merchant account is set to Surcharge in	YES NO
TIP ON SCREEN	YES NO	Merchant Management.	
PERCENTAGE(%) ODULAR(\$) VARIABLE		CUSTOM FEE DISCLOSURE	YES NO
OPTION 1 OPTION 2 OPTION 3 OPTION 4		INCLUDE TIP ON SCREEN	YES NO
<u>15 %</u> <u>20 %</u> <u>22 %</u> <u>25</u>	%	INCLUDE TAX	YES NO
SERVER/CLERK SETUP	YES NO	INCLUDE CASH	YES NO
CLERK MANDATE	YES NO	SHOW \$0 DISCOUNT FOR CARD	YES NO
EDIT SERVER/CLERK DETAILS 者		SHOW REMOVE FEE	YES NO
MAX TIP 350	%		_
	~~~~	PROMPT PASSWORD TO REMOVE FEE	YES NO
MAX TIP DOLLAR		LABEL SURCHARGE %	
\$350		Non-Cash Charge – 2.589	%
RECEIPT FOR TIP ADJUST			
PROMPT AND PRINT	Ψ		

Figure 5: Classic portal showcasing the custom fee disclosure options



✓ TERMINAL & TRANSACTION	
^ HOME SCREEN/BIN	
APPLICATIONS OPTIONS	
DEFAULT	<b>v</b>
AMOUNT CONFIRMATION SCREEN	YES NO
AMOUNT CONFIRMATION BEFORE PRESENT CARD	YES NO
AMOUNT CONFIRMATION DEFORE FRESENT CARD	
VALIDATE FEE	YES NO
✓ VALUE ADDED SERVICES	
✓ SUPPORT	
· SUFFORT	

Figure 6: Classic portal showcasing the confirmation screen options

💲 Tip, Tax & Fee 📃 Receipt 🖃 Terminal & Tr	ransaction 🟠 Home Screen 🖃	Data Collection 🔓 Support	
Tip Differential Tax			
Differential Option			0 🌔 Enabled
□ Label	0	Show Option to Remove Differential	6 C Enabled
Label Adjustment	×.	Password To Remove Fee	1 Cabled
Surcharge % 2.589	%		
Include In Differential	0	Disclosure of Differential	1 Enabled
O All Cards O Credit & Signature Debit Or	Ny 💿 Credit Only 🕚		
Tip Z		O Ohan Discourt For Oard	
C Include Cash	1 Enabled	Show Discount For Card	1 Chabled
🛞 Cash Discount	3 C Enabled	Show Discount Label CASH DISCOUNT	~
Cash Discount Label			

Figure 7: Improved portal showcasing the differential options



(\$) Tip,Tax & Fee 📃 Receipt 🖃 Terminal & Transaction 🔐 Home Screen 🗐 Data Collection 🔐 Support	
Application Option	
DEFAULT O DUAL PRICING O BIN BASED SURCHARGE	
Amount Confirmation Screen	Enabled
Amount Confirmation Before Card Prompt	Enabled
🕑 Validate Fee	Disabled
Differential Option	
🗅 Label	0
Label Adjustment	~

Figure 8: Improved portal showcasing the confirmation screen options

#### 4. Operator user login restriction

Applicable Devices	All devices
Feature Description	Merchants can restrict Refund, add Cash, and Recurring options for operator accounts. This feature provides more control for the user over the process.
Portal Navigation Pathway	Not applicable
Remarks	Not applicable





Transaction	Engage My Customer	Promotions	
Contact Us	My Tickets	Vault	
Uirtual Terminal			
Features			
Allow Refund transaction			
Allow Addcash transaction			
Recurring payment conversion			

#### **Enhancements & upgrades**

#### 1. The phrase "Fee" has been replaced with "Differential"

Applicable Devices	All devices.
Feature Description	The term "Include Custom Fee" has been updated to "Include In Differential." The phrase "Disclosure of Custom Fee" has been modified to "Disclosure of Differential." Similarly, the "Show Option to Remove Custom Fee" option has been refined to "Show Option to Remove Differential." These changes contribute to a more user-friendly and intuitive interface for better communication. The same enhancement has taken place in the settlement report as well.
Portal Navigation Pathway	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Tip, Tax & Differential > Differential
Remarks	Not applicable



Tip Differential	Тах			
Differential Option				🚺 🌔 Enabled
□ Label		0	Show Option to Remove Differential	3 C Enabled
Label Adjustment		~	Password To Remove Fee	1 Enabled
Surcharge % 2.589		%		
Include In Differential		0	C Disclosure of Differential	3 C Enabled
O All Cards O C	redit & Signature Debit Only	Credit Only		
🔽 Tip	Apply Fee Tip			
Tax	Apply Fee Tax			

Figure 10: Improved portal showcasing the differential page

					Detail	ed Report					
Tran No	Туре	RRN #	Date and Time	Base Amount	Tip Amount	Tax Amount	Differential	Net Amount	Card	Additional	Invoice No
	GIFT CARD	004043003001	02/12/2024 00:53:12	\$10.00		÷		\$10.00	XXXX 2926 / Gift	-	
2	GIFT CARD	004043005001	02/12/2024 00:54:30	\$9.00	\$1.00			\$10.00	XXXX 2926 / Gift	-	÷
3	SALE	404305501914	02/12/2024 00:56:28	\$2.00		\$0.08		\$2.08	XXXX 6787 / Visa	-	*
					SUM	IMARY					
				Total Sales	with Differen	ntial:	\$2.00				
				Total Tax:			\$0.08	-			
				Net Sales:			\$2.08				
				Net Amour	t W/o Differe	ential:	\$2.08				

Figure 11: Detailed report with differential phrase usage



Settlement Summary			⊻ ⊗
Total Amount: \$2.08			Valor Store 456, Park Avenue, New York, NY 10022 9600495483
EPI: 2319921061	Batch#: 11	Mode: Manual	02/12/24 12:57 AM
Base Volume \$ 2.00	Batch Count 1	Differential \$ 0.00	Refund (\$ 0.00)
Tip \$ 0.00	Tax \$ 0.08	Net Amount W/o Differential \$ 2.08	
✓ Detailed Report			
Card Scheme	#T)	kn Count:	Amount
Gift	2		\$20.00
Visa	1		\$2.08

Figure 12: Settlement report with differential phrase usage



Valor	Store
456 Park Ave	nue New Yor
NEW YOR	KNY 10022
	9 5483
DETAIL	REPORT
EPI:	2319921061
DeviceType:	VP500
Batch No:	15
Batch Total:	\$ 613.85
Batch Open Date:	02/13/2024 02:04
Batch Close Date:	N/A
	***********************
EDC : CREDIT	
Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount
Tip	:#\$%*&*
0001 VI SL 6787	293.93
\$ 247.00	\$ 0.00
\$ 37.05	*:#\$%.<>/?[=
EDC : DEBIT	
Tran Card Typ Acct	Amount(\$)
Base Amount	<b>Differential Amount</b>
Tip	10'0'0'
0002 VI SL 6787	319.92
\$ 258.00	\$ 0.00
\$ 51.60	*:!#\$%.<>/?[=
EDC : CASH	
Tran Card Txn Acct	Amount(\$)
Base Amount	Differential Amount 3#\$%*&*
Tip	3#3% G.
	234.83
0003 CA SL	\$ 0.00
\$ 225.80	50.00
\$ 0.00	
EDC : GIFT CARD	
Tran Card Txn Acct	Amount(\$)
Base Amount	:#\$%^&*
Tip	The during .
	90.99
0004 GI SL 2926	70.99
\$ 74.58	*1#\$%.<>/?[=
\$ 16.41	
End of	Report

Figure 13: Detailed report

456 Park Avenue New Yopu NY 10	
NE ALLAND NE	W Yor
NEW YORK NY 10	022
960 049 5483	
Devi TIP REPORT	319921061
P. 23	VP500
Device Type: 23 Batch:	
Batos	000012
Batch Open Date: 02/1 Batch Close D	\$ 322.50
Baton Open Day	2/2024 02:55
Batch Close Date: 02/1	N/A
due due	
1#\$%^&*	(112)
Tran Card Txn Acct	%.<>/?[=(112) Amount
Tip Acct	1#\$%^&*
	1#\$% a
0001 VI SI (2)	
\$ 62.50 SL 6787	\$ 322.50
	·!#\$% <>/?[-
Totalp	
Total Record	1
Total Amount Total Tip	322.50
Total IIp	62.50
Total W/o Tip	260.00
Total W/o Adjustment	\$ 322.50
TOTAL IGX	10.00
Net Amount W/o Tip/	1.000
Differential	260.00
Tip Batch Summary	
Total Record	1
Total Amount	322 50
Total Tip	62.50
Total W/o Tip	260.00
Total W/o Adjustment	\$ 322.50
Total Tax	10.00
Net Amount W/o Tip/	
Differential	260.00
End of Repo	ort

Figure 14: Tip report

C	pen Summa	ary
	Valor Store	)
EPI:	2	319921061
Batch:		12
DeviceTyp	e:	VP500
Batch Open	Data 02/1	2/2024 02:55
Batch Close	Date:	N/A
Туре	Tran#	Amount(\$)
Sale	1	250.00
Tip	1	62.50
	·····	
Card	Tran#	Amount(\$)
VISA	1	322.50
Total Record		1
State Tax		10.00
Total Tax		10.00
Net Amount		322.50
Net Amount	W/o Different	ial 322.50
E	ind of Repo	rt

Figure 15: Open summary



		200
Bat	ch Rep	ort
EPI Va	lor Sto	e
Batch	01 010	231992100
Deut		
DeviceType:		VP50
02/12/2024		00.5
Туре	Iran#	Amount(\$
Sale		2.0
G Sale	1	10.0
G Addval	1	10.0
Card		Amount(\$
GIFT CARD	10:55	20.0
VISA	2	20.0
	1	2.01
Total Record		
State Tax Total Tax		0.08
Net Ampute		9.00
Net Amount W/c	130100000	2.08 2.08
	of Repo	
NEW YO 960	ORK NY 1 049 548	3
NEW YO 960	049 548 IL REPC	iew Vor 0022 3 0 <b>RT</b>
NEW YO 960 DETA EPI	049 548 IL REPC	lew Yor 0022 3
NEW YO 960 DETA	049 548 IL REPC	lew Yor 0022 3 0RT 319921061 VP500
NEW vo 960 DETA LPI Device Type:	049 548 IL REPC	lew Yor 0022 3 0RT 319921061 VP500 11
NEW vo 960 DETA EPI DeviceType Batch No Batch Total	049 548 IL REPC	lew Yor 0022 3 0RT 319921061 VP500
NEW vy 960 DETA EPI DeviceType Batch No Batch Total 02/12/2024	049 548 IL REPC	lew Yo' 0022 3 0RT 319921061 VP500 11 \$ 2 08
NEW vy 960 DETA EPI DeviceType Batch No Batch Total 02/12/2024	2RK NY 1 049 548 IL REPC 2	lew Yo' 0022 3 0RT 319921061 VP500 11 \$ 2 08 00 57
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT	2RK NY 1 049 548 IL REPC 2	lew Yo' 0022 3 0RT 319921061 VP500 11 \$ 2 08
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Gard Txn Act Tip	DRK NY 1 049 548 IL REPC 2	Iew Yo* 0022 3 0RT 319921061 VP500 11 \$ 2 08 00 57 00 57 Amount(\$) 1#5%*8*
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Act Tip 0003 VI SL 67	DRK NY 1 049 548 IL REPC 2	lew Yo* 0022 3 0RT 319921061 VP500 11 \$ 2 08 00 57 Amount(\$)
NEW YC 960 DETA EPI DeviceType Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Ac Tip 0003 VI SL 67 \$ 0.00	DRK NY 1 049 548 IL REPC 2	Iew Yor 0022 3 0RT 319921061 VP500 11 \$ 2 08 00 57 Arriount(\$) 1#\$%/*8* 2.08
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Ac Tip 0003 VI SL 67 \$ 0.00 EDC : GIFT CARD	DRK NY 1 049 548 IL REPC 2 ct 87	Iew Yor 0022 3 0RT 319921061 VP500 11 \$ 2 08 00 57 Amount(\$) 1#\$%/%* 2.08 *1#\$%, <>/?]=
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Act Tip 0003 VI SL 67 \$ 0.00 EDC : GIFT CARD	DRK NY 1 049 548 IL REPC 2 ct 87	Iew Yor 0022 3 0RT 319921061 VP500 11 \$ 2 08 00 57 Arriount(\$) 1#\$%/*8* 2.08
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Act Tip 0003 VI SL 67 \$ 0.00 EDC : GIFT CARD Tran Card Txn Act	DRK NY 1 049 548 IL REPC 2 ct 87	International States of the second states of the se
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Acc Tip 0003 VI SL 67 \$ 0.00 EDC : GIFT CARD Tran Card Txn Acc Tip 0002 GI SL 292	DRK NY 1 049 548 IL REPC 2 ct 87	Iew Yor 0022 3 0RT 319921061 VP500 11 \$ 2 08 00 57 Arriount(\$) 1#\$%*8* 2.08 1#\$% <>/?!= Arriount(\$) 1#\$%*8* 10 00
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Act Tip 0003 VI SL 67 \$ 0.00 EDC : GIFT CARD Tran Card Txn Act	DRK NY 1 049 548 IL REPC 2 ct 87 ct	International States of the second states of the se
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Acc Tip 0003 VI SL 67 \$ 0.00 EDC : GIFT CARD Tran Card Txn Acc Tip 0002 GI SL 292 \$ 1.00 0001 GI AV 292 \$ 0.00	DRK NY 1 049 548 IL REPC 2 ct 87 ct	Iew Yor 0022 3 ORT 319921061 VP500 11 \$ 2 08 00 57 Amount(\$) 1#\$%*** 2.08 *1#\$%***/?[- Amount(\$) 1#\$%*** 10 00 *#\$%**/?[- 10.00
NEW YC 960 DETA EPI Device Type Batch No Batch Total 02/12/2024 EDC : CREDIT Tran Card Txn Acc Tip 0003 VI SL 67 \$ 0.00 EDC : GIFT CARD Tran Card Txn Acc Tip 0002 GI SL 292 \$ 1.00 0001 GI AV 292 \$ 0.00	DRK NY 1 049 548 JL REPC 2 ct 87 ct 6 6	Iew Yor 0022 3 ORT 319921061 VP500 11 \$ 2 08 00 57 Amount(\$) 1#\$%*** 2.08 *1#\$%***/?[- Amount(\$) 1#\$%*** 10 00 *#\$%**/?[- 10.00

#### Valor Store 456 Park Avenue New Yor NEW YORK NY 10022 960 049 5483 DETAIL REPORT 2319921061 LPI: DeviceType: 12 Batch No: Batch Total: \$ 933.95 Batch Open Date: 02/12/2024 02 55 Batch Close Date: N/A EDC : CREDIT Tran Card Txn Acct Amount(\$) Base Amount Differential Amount TID. 145% a" 0003 VI SL 6787 298.52 \$ 275.00 \$ 8.40 \$ 275.00 \$ 275.00 \$ 4.12 0002 VI SL 6787 \$8.40 "1#\$%.<>/?[= 312.93 \$ 290.00 \$8.80 *!#\$%.<>/?[= \$ 2.53 EDC : DEBIT Tran Card Txn Acct Amount(\$) Base Amount Differential Amount TIP :1#\$%^&* 0001 VI SL 6787 322.50 \$ 250.00 \$ 0.00 \$ 250.00 ":!#\$%.<>/?[-\$ 62.50

#### End of Report

Figure 17: Detail report

#### Valor PayTech Release Notes

Closed	Sumn	nary
EPI: Batch: Batch Open Date Batch Close Date		e 319921061 11 12/2024 00:53 12/2024 00:57
Туре т	ran#	Amount(\$)
Sale G.Sale G.AddVal	1 1 1	2.00 10.00 10.00
Card	Trani	# Amount(\$)
GIFT CARD VISA	2 1	20.00 2.08
Total Record State Tax Total Tax Net Amount Net Amount W/o	Differe	1 0.08 0.08 2.08 ntial 2.08
	of Rep	

Figure 18: Closed summary

Figure 13: Batch report

Г

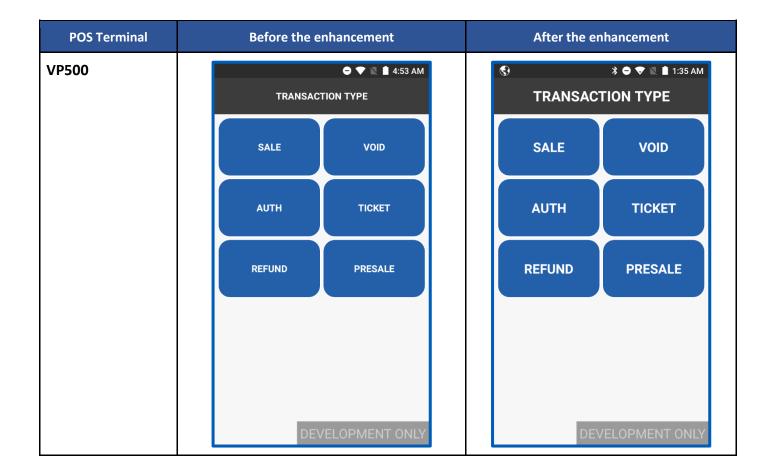
#### 2. Increased display font size

Applicable Devices	VP500

Т



Feature Description	The font size on VP500 screens has been enlarged to accommodate darker fonts.
Portal Navigation Pathway	Not applicable.
Remarks	Not applicable.

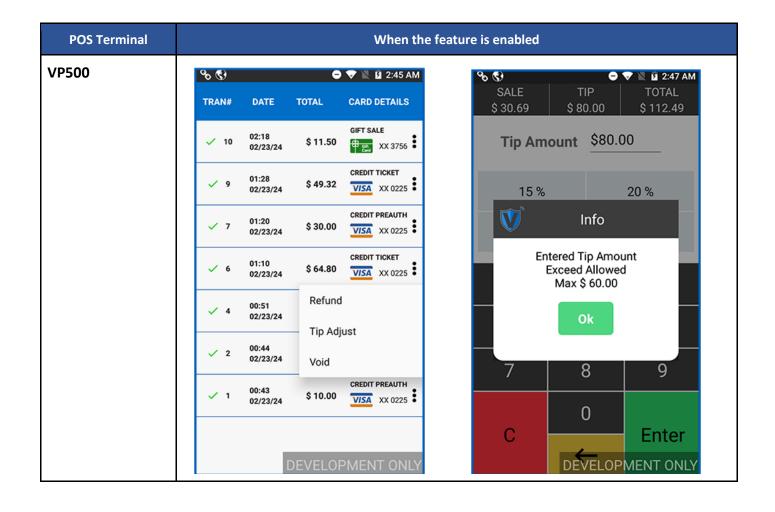


#### 3. Tip adjust & Void functionality

Applicable Devices	VL500 & VP500
Feature Description	In the latest enhancement for Android devices, the Open Batch report now supports Tip Adjustment and Void functionalities for specific transactions.
POS Navigation Pathway	Device Transaction > Select Date > Detail Batch Report > Open Batch > Select Transaction> Three Dots Menu > Choose Void or Tip Adjustments



Ren	marks	Please note if a transaction is ineligible for tip adjustment, the menu will display only the Void option. The option will remain invisible for transactions that cannot be voided or adjusted. Tip adjustment is not applicable for Refund transactions.
		For FD Processor: The Tip adjustment is disallowed if a transaction has already been tipped. A maximum of two tip adjustments is permitted, but only if the online tip has not been processed. Tip adjustment can only be done for an amount greater than the previous tip; adjustments less than the previous tip are not allowed.
		For TSYS Processor: Users are allowed up to two tip adjustments, even if the transaction has already been tipped. Tip adjustments can be performed twice if the online tip has not been processed. Users have the flexibility to adjust tips by any amount, whether more or less than the previous tip.





\$18.50

Info

Message

Partial Sale

Amount Pending For \$ 18.50 Complete And Try Again

Ok

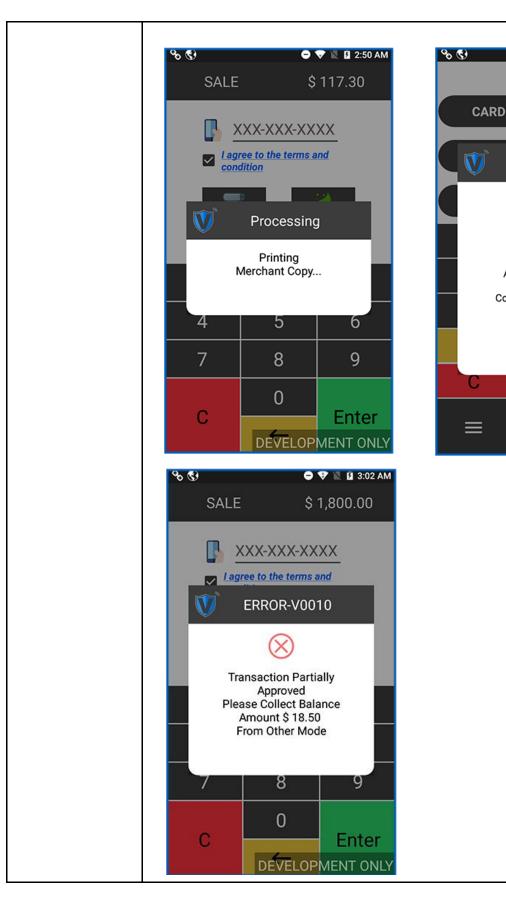
00

🗢 💎 🖹 🛿 3:02 AM

\$18.50

۲

DEVELOPMENT ONLY





#### 4. Batch report for Cash discounts and surcharge profiles

Applicable Devices	All devices
Feature Description	In the detailed report, when the EPI has two profiles, we incorporate sub-headers for 'Cash Discount/Surcharge Transactions' and 'Traditional Transactions.' This differentiation is tailored for dual profiles, which encompass both Cash discount/surcharge and traditional options. The detail print name will vary depending upon the profile settings.
Portal Navigation Pathway	Valor Portal > Merchant Management > [Select Device] > Overview > Devices > [Select Device] > Edit
Remarks	Not applicable

5		Tag 3				
CASH DISCOUNT/SURCHARGE	TRADITION	AL	GIFT CARD			
ND * 187000003191	V#number* 75021678		Store no * 5999		Term No * 1515	
iin Number* 199991	Food/Restaurant	t	Agent Bank Number*		Chain * 111111	
gent * 1001	EBT Cash	FNS NO * 1245788	<ul> <li>Flat fee amount \$</li> <li>Custom fee %</li> </ul>	Custom fee % * 2.545		<ul> <li>Surcharge</li> <li>Cash Discount</li> </ul>
						+ Update Device
			Prev			

Figure 19: Classic portal showcasing the Cash discount option



ID *	V#Number *		Store No *		Term No *
8700003191 n Number * 99991	<ul> <li>75021678</li> <li>Industry *</li> <li>Food/Restauted</li> </ul>	ırant	5999 Agent Bank Number * • 000000		1515 Chain* 111111
pent * 001					
EBT Cash EBT Foo IS No. * 245788	d	<ul><li>Surcharge</li><li>Cash Discount</li></ul>		Custom fee % * 2.545	Amount \$ 💿 Custom Fee %

Figure 20: Improved portal showcasing the Cash discount option

g 2		Tag 3		Tag 4	
5					
CASH DISCOUNT/SURCHARGE 🔲 🛱	TRADITIONA	NL.	GIFT CARD		
D * 37000003191 Number *	V≢number* 75021678 Industry* ▼ Food/Restaurant		Store no * 5999 Agent Bank Number *		Term No * 1515 Chain * 111111
99991 gent * 001	EBT Cash	FNS NO * 1245788		Custom fee % * 2.545	O Cash Discount
					+ Update Device
		Pre	ev Next		

Figure 21: Classic portal showcasing the surcharge option



иір *	V#Number*	Store No [•]	•	Term No *
887000003191	75021678	<b>5999</b>		1515
iin Number *	Industry*	Agent Bar	nk Number *	Chain *
999991 ~	Food/Restaurant	• 000000	)	111111
vgent* 0001 ✓ EBT Cash ✓ EBT Food	Surcharge		C Flat F	ee Amount \$ 💿 Custom Fee %
NS No. * 1245788	Cash Discour	nt	Custom fee %	

Figure 22: Improved portal showcasing the surcharge option

Tag 2		Tag 3		Tag 4		
Tag 5						
CASH DISCOUNT/SURCHARGE	TRADITIONAL	Ô:	GIFT CARD			
MID* 887000003191	V≢number* 75021670		Store no * 5999		Term No * 1515	
Bin Number * 999991	Industry*		Agent Bank Number	*	Chain * 111111	
Agent * 0001	EBT Cash	FNS NO * 1245457				-
					+ Update Device	
			Prev Next		) opuale bence	

Figure 23: Classic portal showcasing the traditional option



Tags ADD TAGS							
Cash Discount & Surcharge	Traditional	Û	Gift Card				
MID * 887000003191 Bin Number * 999991 Agent *	~	V#Number* 75021670 Industry* Direct Mar		~	Store No * 5999 Agent Bank Number * 000000	Term No * 1515 Chain * 111111	
0001	EBT Food						
				SA	VE		

Figure 24: Improved portal showcasing the traditional option



Valor 456 Park Ave	Store
NEW YORK 960-04	NY 10022
DETAIL	REPORT
EPI:	2319921061
DeviceType:	VP500
Batch No:	13
Batch Total:	\$ 559.96
Batch Open Date: Batch Close Date:	02/13/2024 01:38 N/A
Traditional T	ransactions
EDC : CASH	
Tran Card Txn Acct	Amount(\$)
	Differential Amount
Tip	:1#\$%^&*
0003 CA SL \$ 210.00	218.40 \$ 0.00
\$ 0.00	50.00
EDC : GIFT CARD	
Tran Card Txn Acct Tip	Amount(\$) .!#\$%^&*
0004 GI AV 2926 \$ 0.00	1,000 00
Cash Discount	t Transactions
EDC : CREDIT	
Tran Card Txn Acct	Amount(\$)
Base Amount Tip	Differential Amount 3#\$%^&*
0001 VI SL 6787	300.92
\$ 280.00	\$ 8.47
\$ 1.25	":!#\$%.<>/?[=
EDC : DEBIT	
Tran Card Txn Acct Base Amount	Amount(S) Differential Amount 1#S%^&*
Tin	
Tip	
Tip 	
	259.04 \$ 7.29 `!#\$%.<>/?[-

456 Park Aven	tore
NEW YORK N	IY 10022
960 049	5483
EPI: DETAIL RE	PORT
DeviceType:	2319921061 VP500
Batch No:	14
Batch Total	\$ 226.94
Batch Open Date	02/13/2024 01:54
Batch Close Date	N/A
Traditional Tra	ansactions
EDC : CASH	
Tran Card Txn Acct	Amount(\$)
Base Amount Di	fferential Amount
Tip	1#\$%^&*
0002 CA SL	223.60
\$215.00	\$ 0.00
\$ 0.00	
EDC : GIFT CARD	
Tran Card Txn Acct	Amount(\$)
Base Amount	
Tip	:!#\$%^&*
0003 GI SL 2926	26.05
\$ 25.80	
\$ 0.25	":!#\$%.<>/?[=
Surcharge Tra	nsactions
EDC : CREDIT	
Tran Card Txn Acct	Amount(\$)
	fferential Amount
Тір	:!#\$%^&*
0001 MC SL 0011	226.94
\$ 210.00	\$ 6.39
\$ 2.15	*:!#\$%.<>/?[=
End of Re	eport
Ling of the	States and States



#### 5. Dual Pricing option has been extended

Applicable Devices	iOS and android mobile application
Feature Description	Dual Pricing functionality has been extended for iOS and Android mobile applications. After entering the amount, options for 'Pay by Card' and 'Pay by Cash' will be displayed. If 'Pay by Card' is selected (indicated by a tick mark), the process proceeds to the card details screen, followed by the tip and signature screen, and finally the approval screen. If 'Pay by Cash' is selected, the process goes directly to the approval screen.
Portal Navigation Pathway	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen > Dual Pricing
Remarks	Not applicable

✓ TIP, TAX & FEE		
✓ RECEIPT		
✓ TERMINAL & TRANSACTION		
^ HOME SCREEN/BIN		
APPLICATIONS OPTIONS		
DUAL PRICING	·	
VALIDATE FEE	YES NO	
✓ DISCLAIMER		
✓ VALUE ADDED SERVICES		
	CLEAR SAVE	

Figure 25: Classic portal showcasing the Dual Pricing option



← BACK   Device Parameters	EPI 2319921063	6 SAVE
🚯 Tip,Tax & Fee 📃 Receipt 📃 Terminal & Transaction 🏠 Home Screen 🏠 Disclaimer 📄 Data Collection		
Application Option		
O DEFAULT		
✓ Validate Fee		3 Disabled

#### Figure 26: Improved portal showcasing the Dual Pricing option

#### 6. Enhancement of Settlement Report for a Partial Gift Sale

Applicable Devices	All devices
Feature Description	The Gift partial sale transaction Settlement Report now presents distinct fields for partial amount transactions and Gift Card transactions. In cases where the customer's Gift Card balance is insufficient for the full transaction amount, users can perform partial transactions. For example, if the Gift Card balance is \$10 and the customer completes a transaction of \$8 with a \$5 tip, leaving a \$3 balance, they can use a different payment method to cover the remaining amount. The POS receipt will advise collecting the outstanding balance of \$3 in an alternative payment mode. The POS settlement report is updated to display Gift Card and other transactions methods (e.g., Credit, Debit, Cash) as two separate fields. This enhancement ensures a clearer and more transparent representation of transactions in the Gift Sale partial transaction settlement report. Please note that this is applicable only for card and gift card cases.
Portal Navigation Pathway	To enable Gift partial sale: Valor Portal > Device Management > Select EPI > Edit Parameters > Terminal & Transaction > Transaction > Partial Approval To enable detailed report:



	Valor Portal > Device Management > [Select device] > Device Parameters page > Receipt > Batch > Detailed Report.
Remarks	Not applicable

	POS Menu Config	31.41
	SALE VSALE REFUND BALANCE	
TAG2:	EBT CASH	TAG4:
( & FEE	CASH	
т	SALE REFUND	
t1 Store	GIFT SALE ADDVALUE BALANCE ACTIVE	
3 YORK NY 10022	CANCEL SAVE	
5	FOOTER	

Figure 27: Classic portal showcasing the POS menu configuration

	C BACK   Device Parameters	POS Menu Config 🛛 😵	EFI 2319921061 U POS MENU CONFIG.
agement	🏐 Tip,Tax & Fee 📃 Receipt 📃		Support
Management		CARD	
ons	Tip Differential Tax	SALE VOID PREAUTH TICKET REFUND PRESALE	
lagnostic	Tip Option	DEBIT	0 4
anagement	O Nurth	EBT FOOD	
eld RT	Max Tip		0 0
a	Range 350 %	SALE V SALE REFUND BALANCE	
		EBT CASH	
	Smart Tip	SALE BALANCE W DRAWL	etup 🛈 🗨
>		CASH	۰
Center		SALE REFUND	CLERK DETAILS Edit
	() Tip On Screen	GIFT	Adjust
	Percentage (%)     O Dollars (\$)	SALE ADDVALUE BALANCE ACTIVE	t O Auto Print O Don't Print
	15 % 20		
	Tip On Receipt	CANCEL	n <b>a</b>

Figure 28: Improved portal showcasing the POS menu configuration



and the second			
Valor	Store		
456 Park Ave	nue New Yor		
NEW YOR 960.04	NY 10022 9-5483		
DETAIL	REPORT		
EPI:	2319921061		
DeviceType:	VP500		
Batch No:	15		
Batch Total:	\$ 613.85		
Batch Open Date:	02/13/2024 02:04		
Batch Close Date:	N/A		
EDC : CREDIT			
Tran Card Txn Acct	Amount(\$)		
Base Amount	Differential Amount		
Tip	:#\$%^&*		
0001 VI SL 6787			
\$ 247.00	\$ 0.00		
\$ 37.05	*:!#\$%.<>/?[=		
EDC : DEBIT			
Tran Card Txn Acct	Amount(\$)		
Base Amount	<b>Differential Amount</b>		
Tip	:1#\$%*&*		
0002 VI SL 6787	319.92 \$ 0.00		
\$ 258.00	"1#\$% <>/?[=		
\$ 51.60			
EDC : CASH			
Tran Card Txn Acct	Amount(\$)		
Base Amount	<b>Differential Amount</b>		
Tip	:#\$%*&*		
0003 CA SL	234.83		
\$ 225.80	\$ 0.00		
\$ 0.00			
EDC : GIFT CARD			
Tran Card Txn Acct	Amount(\$)		
Base Amount			
Tip	:#\$%^&*		
0004 GI SL 2926	90.99		
\$ 74.58	*1#\$%.<>/?[=		
\$ 16.41			
End of	Report		
aura 20: BOS screen showing the error mass			

Figure 29: POS screen showing the error message

## Valor PayTech Release Notes

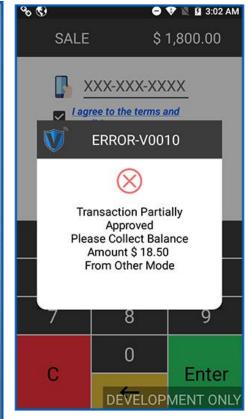


Figure 31: Settlement detailed report

AMOUNT : \$ 9.00 TIP: \$ 1.00 TOTAL: \$10.00 \$ 0.00 BAL AMOUNT : Please collect balance amount(\$ 2.00) in other mode of payment Code 65948925 Ref# 004043005001 Cardholder acknowledges receipt of goods and obligations set forth by the cardholder's agreement with issuer. MERCHANT COPY

Valor Store 456 Park Avenue New Yor

NEW YORK NY 10022 960-049-5483

Gift Sale

00:54

Batch:11

MANUAL

Gift Card

**/**

"1#\$%.<>/?[=(112)

02/12/2024

Trans:2

Benefit:

:#\$%^&* #: GIFT CARD

****************2926

Thank You Powered By ValorPay (V1.2.17C)

Figure 30: Gift card sale receipt



#### 7. Merchant account name display option in the Add device page

Applicable Devices	All devices
Feature Description	The merchant account name is added to the Add Device page and Edit Device Page.
Portal Navigation Pathway	Portal > Merchant Management > Merchant Overview > Devices > Add Device Go to Demo Portal > Merchant Management > Merchant Overview > [Select Device] > Edit Parameters
Remarks	Not applicable

ant Management					Q Audit	Log
e Diagnostic	Stores 1 Device	\$ 3			Opera	
• Management	I Device				8	gs Media
Shield RT ct Us	Store Name *	_	[	Merchant Name Valor Merchant		ts
S	Name * Device 4	Device *	<ul> <li>Device Type *</li> </ul>	Processor *		actions Shield
gs	Tags ADD TAGS					
rce Center	Tays ADD TAGS		SAVE			dules sabled 0
						sabled 0

Figure 32: Improved portal showing the merchant account name



Store Name Valor Store		Merchant Name Valor Merchant		Status 💽 Enabled	
Name *	Device *		Device Type *	Processor *	
Device1	VP500	~	Smart POS	TSYS SIERRA	~
Debit Share *	Serial No				
testing	<ul> <li>N784023438</li> </ul>	36			
Tags ADD TAGS	<u>n</u> Traditional G	ift Card			
ash Discount & Surcharge	V#Number *	ift Card	Store No *	Term No *	
ash Discount & Surcharge		ift Card	Store No * 5999	Term No * 1515	
ash Discount & Surcharge	V#Number *	ift Card			

*Figure 33: Improved portal showing the merchant account name* 

#### 8. Clerk ID error message

Applicable Devices	All devices			
Description	The Clerk IDs used in the Portal and POS will restrict the usage of special characters. The following special characters will not be supported for the Clerk ID name and label. This helps to avoid the appearance of error messages in the settlement report.			
	Special character	Special character name		
	; Semicolon			
		Pipe		
	@	AT		
	' Single quote			
Portal Navigation Pathway	Not applicable			
Remarks	Not applicable			



#### Part 2

This section of the release notes covers the range of new features aimed at streamlining transactions from the month of January, 2024. Enhanced Force Signature Options boost security. Utility Testing Aids in troubleshooting. EBT and cash price uniformity ensures consistent reporting. The download option with an alert message enhances troubleshooting. The void feature adds flexibility. Gift card transactions are added for more payment options. Line items in reports give a comprehensive view. Email display in the transactions module improves communication. Settlement reports and receipts were upgraded for customization. The refund option for recurring payments is excluded for a streamlined experience along with many more enhancements. Overall, these changes collectively enhance the platform's efficiency, consistency, and user-friendliness.

#### **Compatible products & their application versions**

Devices	Version
VL100	v1.3.48
VP100	v1.1.34
VL500	v2.0.32
VP500	v1.2.18

#### **New features**

#### **1. Enhanced Force Signature Options for improved signature line control**

Applicable Devices	All devices
-----------------------	-------------



Feature Description	The Force Signature Option has been improved to provide users with better control over the display of signature lines on both screens and receipts. We've introduced additional options to optimize the customer experience. Force signature options are as follows: <b>1. Default</b> Opting for the default setting ensures that the signature line is printed on receipts
	when the transaction amount exceeds the Quick Service Restaurant (QSR) range. This option ensures that signature lines doesn't get printed for transaction amounts below the QSR range. If the Force on-screen Signature is enabled, the signature line will also be printed on receipts if the QSR range is being exceeded.
	2. On Paper
	By selecting this option, the signature line will get printed on receipts, providing a tangible record of transactions.
	3. On Display
	Opting for this option prompts the signature screen for transactions falling both below and above the QSR range of the amount. Please note if the Forced on-signature option is enabled and the on-display option is selected, a signature is mandatory to proceed with the transaction.
	4. None
	Opting for this option ensures that the signature screen will not be prompted, and consequently, the signature line will not be printed on receipts.
	Notes:
	<ul> <li>The default option is automatically set during the onboarding procedure, ensuring a user-friendly experience from the start.</li> <li>Choose the option that aligns with your preferences to tailor the signature experience according to your specific needs. These new options are designed to provide greater flexibility and customization to enhance your overall experience.</li> </ul>
Portal	Improved Portal
Navigation Pathway	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Receipt > Print option > Forced Signature
	Classic Portal
	Valor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Receipt > Print option > Forced Signature Prompt



Remarks	Not applicable
---------	----------------

		(PRINT)	YES NU
EMAIL SETTLEMENT REPORT	YES NO	PRINT FEE & BASE AMOUNT IN DETAIL	YES NO
HIDE RECEIPT OPTION	YES NO	PAPER RECEIPT	YES NO
SMS-RECEIPT	YES NO	FORCE ON SCREEN SIGNATURE	YES NO
FORCED SIGNATURE PROMPT		RECEIPT OPTIONS MERCHANT	
POS WILL NOT PROMPT FOR SIGNATURE IN BE RECEIPT	TH ON-DISPLAY AND PAPER	AUTO	· ·
RECEIPT OPTIONS CUSTOMER PROMPT	•	RECEIPT FOR DECLINED TRANSACTION	YES NO

Figure 14: Screenshot of the classic portal screen showcasing the Forced Signature prompt option

BACK Device Parameters		EPI 2311779344 0	S MENU CONFIG
Tip, Tax & Differential	nal & Transaction 🔐 Home	Screen 📄 Data Collection 😡 Support	
Header/Footer Batch Print Option			
Hide Receipt Option	0 💽 Enabled	E Paper receipt	O Disabled
SMS Receipt	0 🕥 Disabled	Receipt for Declined Transaction	🚯 🂽 Enabled
Signature Options			
broce On Screen Signature	I Enabled	Ler Forced Signature	
		DEFAULT     O ON PAPER     O ON DISI	PLAY O NONE
Additional Print Options			
Merchant Receipt Options		Customer Receipt Options	

Figure 15: Screenshot of the improved portal screen showcasing the Forced Signature Prompt Option



POS Terminal	Selected option	<b>Receipt</b> copy	POS screen
VP500	Default	● ▼	VALOR STORE No 10 SCHENECTADY PR 12345
	(Below QSR range)	Tip Amount $$0.00 $ 15%20%22%25%123456789 $0$ C $\leftarrow$	123-456-7890       08:04         03/12/2024       08:04         Sale         Trans:87       Batch:8         VISA       MANUAL         ************************************
VP500	Default (Above QSR range)	Image: Constraint of the second s	VALOR STORE No 10 SCHENECTADY PR 12345 123-456-7890 03/12/2024 08:04 Sale Trans:87 Batch:8 VISA MANUAL **********1111 **/** AMOUNT : \$100.00 TIP: \$3.00 State Tax \$100.00 Non-Cash Charge \$3.39 TOTAL: \$116.39 Resp: APPROVAL TASIS8 Code: \$3.39 TOTAL: \$116.39 Resp: APPROVAL TASIS8 Code: TASIS8 Ref#: 407212502599 Cardholder acknowledges receipt of goods and obligations set forth by the cardholder's agreement with issuer. MERCHANT COPY Thank You Powered By ValorPay (V1.2.19B)



VP500	On Paper	SALE6 C6.28 AMSALE\$114.33Tip Amount $$0.00$ 15 %20 %22 %25 %123456789C $\leftarrow$ Enter	VALOR STORE No 10 SCHENECTADY PR 12345 123-455-7890 03/12/2024 Sale Trans:87 Batch:8 VISA MANUAL **********1111 **/** AMOUNT : \$100.00 TIP: \$3.00 State Tax MOUNT : \$100.00 Non-Cash Charge \$3.39 TOTAL: \$116.39 Resp: APPROVAL TAS188 Code: TAS188 Ref#: 407212502599 Cardholder acknowledges receipt of goods and obligations set forth by the cardholder's agreement with issuer. MERCHANT COPY Thank You Powered By ValorPay (V1.2.198)
VP500	On Display	● ● ■ 7:53 AM         SALE       \$ 114.33         Tip Amount       \$0.00         15 %       20 %         22 %       25 %         Signature ♥	VALOR STORE No 10 SCHENECTADY PR 12345 123-455-7890 03/12/2024 08:04 Sale Trans:87 Batch:8 VISA MANUAL ************************************
VP500	None	SALE\$ 114.33Tip Amount\$0.0015 %20 %22 %25 %1234567890C $\leftarrow$	VALOR STORE No 10 SCHENECTADY PR 12345 123-456-7890 03/12/2024 Sale Trans:87 Batch:8 VISA MANUAL ************************************





#### 2. Utility testing for troubleshooting purpose

Applicable Devices	VL500 and VP500	
Feature Description	This feature plays a crucial role in application and hardware testing during troubleshooting processes, aiding in pinpointing and diagnosing issues with devices, a they relate to printers, chip readers, or applications. Utility testing features are as follows:	
	1. MSR (Magnetic Stripe Reader)	
	This option allows you to swipe the card, instantly displaying whether the card is detected or not. The POS screen will indicate "MSR detected" if the card swipe is successful. In case of an unsuccessful swipe, the issue can be narrowed down to an application-related problem, aiding in targeted issue resolution.	
	2. ICC (Integrated Circuit Card)	
	Inserting the card and clicking this option reveals whether the card is detected or not. The POS screen will immediately show "ICC Card detected" if the card insertion is functioning properly. In the event of an unsuccessful card detection, the issue can be narrowed down to an application-related problem, facilitating targeted issue resolution.	
	3. CLESS (Tap - Contactless Payment)	
	This option assesses whether the card is successfully detected when tapped for contactless payments. Upon successful detection, the POS screen will display "CLSS detected." In the case of an unsuccessful tap detection, the issue can be pinpointed to an application-related problem, contributing to targeted issue resolution.	
	<b>4. Print</b> This option assesses the print functionality. Activating it will print a receipt, and if the paper receipt is blank, it suggests a potential printer issue.	
	These utility testing features provide quick insights into the functionality of different components, streamlining the troubleshooting process and facilitating efficient issue resolution.	
POS Navigation Pathway	Valor Pay > POS Homepage > Main Menu > Settings > Utility > Utility Test	
Remarks	Not applicable	



POS Terminal	Selected option	POS screenshot
VP500/VL500	MSR	Utility Test MSR MSR CLESS PRINT Waiting For MSR Card
		4
VP500/VL500	ICC	CLESS
		PRINT Waiting For ICC Card



VP500/VL500	CLESS	💎 ℕ 🔒 6:50 AM Utility Test
		Тар
		CLESS
		PRINT
		Waiting For CLESS Card
VP500/VL500	PRINT	V 🖹 🔒 6:52 AM
1 300, 12300		Utility Test
		MSR Print
		ICC
		CLESS
		PRINT
		Printed
		$\triangleleft$

# 3. Uniformity of EBT and cash prices

Applicable Devices	All devices
Feature Description	Previously, when EBT was entered, the displayed card price on the POS terminal did not align with the cash amount, but reflected the card price. Recognizing this issue, a solution has been implemented to ensure that EBT consistently matches the cash price, regardless of the entered amount.
	Now, the entered amount is considered the card price, including surcharge fees. Following the deduction of these fees, the remaining amount is applied as both the EBT



	and cash price. The EBT amount displayed on the POS' home screen will be the same as the cash price, ensuring an accurate representation of transaction details.
Portal Navigation Pathway	Improved PortalValor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen > Dual Pricing > Entered Amount > Card PriceClassic PortalValor Portal > Device Management > [Select Device] > Edit Parameters > Device Parameters Page > Home Screen/ Bin > Dual Pricing > Entered Amount > Card Price
Remarks	Not applicable

TAG1:	TAG2:	TAG3:	TAG4:	TAG5:
✓ TIP, TAX & FEE				
✓ RECEIPT				
✓ TERMINAL & TRANSAC	TION			
↑ HOME SCREEN/BIN				
APPLICATIONS OPTIONS DUAL PRICING		×		
AMOUNT CONFIRMATION	N SCREEN	YES NO PRESI	INT DEVICE TO CUSTOMER	YES NO
REMOVE SUB TOTAL		YES NO ENTE	RED AMOUNT	CARD PRICE      CASH PRICE
VALIDATE FEE		YES NO PROM	PT PASSWORD FOR CASH SALES	YES NO
SHOW PRICING ON RECE	IPT	YES NO CARD	ABEL ON TERMINAL	

Figure 16: Screenshot of the classic portal screen showcasing the cash price option



🗊 Tip,Tax & Differential 📃 Receipt 📃 Terminal & Transaction	n 🏠 Home Screen	Data Collection	G Support	💣 Key Manag	ement	
Application Option						
O DEFAULT  O DUAL PRICING O BIN BASED SURCHARGE						
Amount Confirmation Screen			8 🥥	Disabled		
O Present Device to Customer			0	Disabled		
Remove Sub Total			0	Disabled		
(\$) Entered Amount				0		
O Card Price   Cash Price						
S Validate Differential			0 🔘	Disabled		
Password For Cash			0	Disabled		
Show Pricing On Receipt			0	Disabled		
Show Pricing On Receipt			0 💿	Disabled		

Figure 17: Screenshot of the improved portal screen showcasing the cash price

POS Terminal	POS screenshot				
			🗸 🖹 🔓 6:57 AM		
	;	\$100.00			
	CARD	\$1	00.00		
	ЕВТ	\$9	97.00		
	CASH	\$9	97.00		
VP500/VL500	1	2	3		
	4	5	6		
	7	8	9		
	←	0	E.t.		
	С	00	Enter		
	≡	Ì	<u> </u>		
	$\triangleleft$				



## 4. Download option with enhanced alert message

Applicable Devices	Virtual Terminal
Feature Description	Previously, the parameter mismatch alert message pointed out that an issue existed, but now it has been improved to provide detailed steps to solve the issue. Additionally, a download tab has been introduced to initiate app and param downloads. This speeds up the process, creating a more user-friendly experience.
Portal Navigation Pathway	Virtual terminal > Download
Remarks	Not applicable

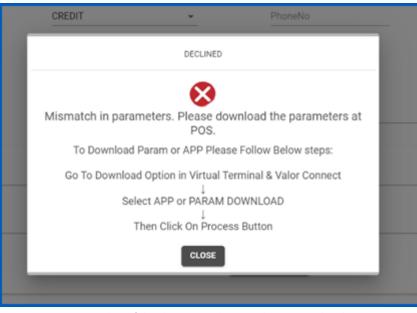


Figure 18: Screenshot of the classic portal screen showcasing the alert message



**	User Management	
	Transactions	Sale Authorization Refund Void Completion Reports
-3	Virtual Terminal	O Settlement      Download
×	Device Management	Valor Connect
8	Engage My Customers	
۲	Promotions	APP DOWNLOAD
0	Valor Shield RT	APP DOWNLOAD
e	Contact Us	PARAM DOWNLOAD
22	My Tickets	
盦	Vault 🗸	
ଶ	My Setting	PROCESS
8	Reports	
ŧ	Downloads	
P	owered by VALOR PAYTECH v2.1.55	

Figure 19: Screenshot of the classic portal screen showcasing the download page

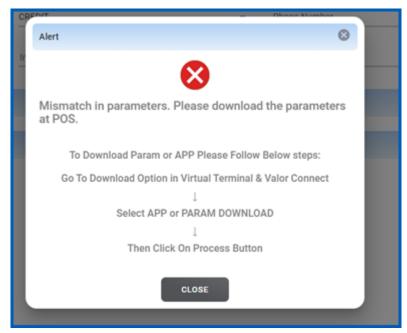


Figure 20: Screenshot of the improved portal screen showcasing the alert message



🖵 Virtual Terminal	Valor Connect	EPI	• 2319913168(newtest)	~	MANAGE	>
Sale Authorization Refund Void Completion Reports	Settlement Down	load				
Report Type APP DOWNLOAD PARAM DOWNLOAD		~				
Figure 21: Corporate of the improve						

Figure 21: Screenshot of the improved portal screen showcasing the download page

## 5. Void feature for PayNow link transactions

Applicable Devices	Virtual terminal
Feature Description	A void feature has been introduced for PayNow link transactions, applicable to all scenarios, including expiring links, never-expiring links, flexible amounts, and non-flexible amount transactions.
Portal Navigation Pathway	Valor Portal > Transactions > [Select Transaction] > Void Transaction
Remarks	Not applicable



4 Stores		34 Devices	Aprv.TxnCount:Today(	03-12-2024)	\$200.0 Volume(To						
Recent 👻	Q,	0			Show of	only Approved tx		Action 👻		0	
CREDIT SAL	.E	Store: Walmart	Device: W	almart	EPI:2217911434			9	VISA	TSYS	;
9	■ XXXX 1111 ■ Elijah@gmail.com	8 03-12-2024 💷 Elijah	08:04 AM (EST)	Amount: S	100.00	د (954) 310	-2072		E View F		
									S Void Trans	ansaction	
							Rows per pa	age 25 <del>v</del>	<ul> <li>Send F</li> </ul>	Promotion	
									Send 0	Campaign Pr	/om
									@ Open 1	Ticket	
									■ Transa	action Log	
									🖾 Add to	Vault	

ll 🗸 Search	۹ 🛛 🕻	Show Only Approve	d Transactions			E Rec	ent 🗸	EXPORT
Insaction Type PAYNOW 🛞								
Date And Time TXN Type	Card Details	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI	Device Type Base Amor
03/13/2024 12:56 AM (CST) CREDIT SALE	4925	Valor paytech	PayNow	Store		TSYS SIERRA	2313900364	Virtual Tr
03/13/2024 12:55 AM (CST) CREDIT SALE	VISA 8491	Valor Paytech	PayNow	store		TSYS SIERRA	2313900364	Virtual T
03/12/2024 10:54 PM (CST) CREDIT SALE	<b>VISA</b> 0240		PayNow	store		FDR OMAHA(F/B)	2501109186	Virtual 1 🔂 Void Transaction
03/12/2024 11:26 PM (EST) CREDIT SALE	3545	Valor paytech	PayNow	store	914670132	TSYS SIERRA	2212473080	Virtual T 💫 Issue Refund
03/12/2024 08:26 PM (PST) CREDIT SALE	1541	Valorpaytech	PayNow	store		TSYS SIERRA	2230589712	Virtual T 💿 View profile
03/12/2024 08:01 PM (PST) CREDIT SALE	VISA 9393	Valor Paytech	PayNow	store		TSYS SIERRA	2230589712	Virtual T 📄 Transaction Log
03/12/2024 08:29 PM (MST) CREDIT SALE	8133	Valor Paytech	PayNow	store	437210	TSYS SIERRA	2501035925	Virtual Terminal \$270.00
03/12/2024 08:24 PM (MST) CREDIT SALE	AMEX 1089	valor Paytech	PayNow	store	1596	TSYS SIERRA	2501086619	Virtual Terminal \$100.00
03/12/2024 09:18 PM (CST) CREDIT SALE	8490	Valor paytech	PayNow	store		TSYS SIERRA	2308634753	Virtual Terminal \$643.73

Figure 23: Screenshot of the improved portal screen showcasing the void option on the transactions page



# **Enhancements & upgrades**

## 1. Addition of line items on transaction export reports and POS receipts

Applicable Devices	Virtual Terminal
Feature Description	Detailed line items have been incorporated into transaction export reports and receipts, offering users more comprehensive information, ensuring convenience, and enhancing transparency in transactions.
Portal Navigation Pathway	Valor Portal > Transactions > Export
Remarks	Not applicable

Recent 👻	٩	0	Show only.	Approved tx	Action →	9
CREDIT S	ALE	Store:PRINCEPRABHAI;skfglhfkdf Device:Nashv	ville EPI:2220772365			Nashville
9	B XXXX 1111 Card Difference:\$2.24	🛱 03-12-2024 06:29 AM (EST)	Amount: \$112.20	State Tax: \$7.85		\$122.29
CREDIT S	ALE	Store:PRINCEPRABHAI;skfglhfkdf Device:Nashv	ville EPI:2220772365		🙎 VISA	🔀 Nashville
9	⊟ XXXX 1111 ६ (904) 369-0291	전 03-12-2024 06:00 AM (EST) Card Difference:\$0.40	Amount: \$20.00 ≛ Prabhakar Medidhi	State Tax: \$1.40		\$21.80
GIFT CAR	D SALE	Store:PRINCEPRABHAI;skfglhfkdf Device:Nash	ville EPI:2220772365		2 *=	Valutec
G	⊟ XXXX 2926	团 03-11-2024 05:32 AM (EST)	Amount: \$512.33	≛ Prabhakar Medidhi		\$512.33
				Rows per pa	age 25 <del>v</del> 1-3 of 3	< <

Figure 24: Screenshot of the classic portal screen showcasing the export option



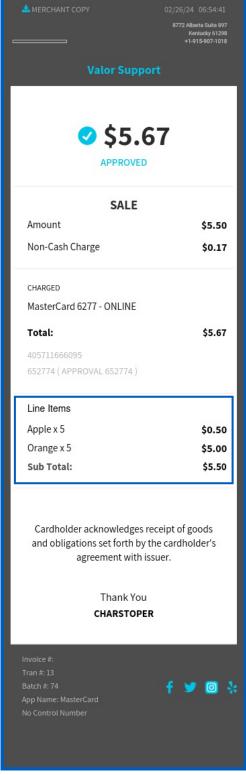


Figure 25: Screenshot of the classic portal screen showcasing the receipt details



All 🗸 Search	۹ (	Show Only	Approved Transaction	ns	т мт	D 🗸	EXPORT		
Date And Time	TXN Type	Card Details	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI	
3/06/2024 12:46 AM (EST)	CREDIT SALE(Voided)	<b>VISA</b> 1111	VALOR PAYTECH	PayNow	Deli & Grocery		TSYS SIERRA	23092577	:
03/06/2024 12:45 AM (EST)	CREDIT SALE	VISA 1111	-	E-Commerce	Deli & Grocery		TSYS SIERRA	23092577	:
03/06/2024 12:44 AM (EST)	CREDIT SALE	<b>VISA</b> 1111	-	E-Commerce	Deli & Grocery	-	TSYS SIERRA	23092577	:
03/06/2024 12:34 AM (EST)	CREDIT AUTH	<b>VISA</b> 1111	VALOR PAYTECH	Virtual Terminal	Deli & Grocery		TSYS SIERRA	23092577	:
03/06/2024 12:27 AM (EST)	COMPLETION	<b>VISA</b> 1111	-	Virtual Terminal	Deli & Grocery		TSYS SIERRA	23092577	:
03/06/2024 12:22 AM (EST)	CREDIT SALE	<b>VISA</b> 1111	VALOR PAYTECH	Virtual Terminal	Deli & Grocery		TSYS SIERRA	23092577	:

Figure 26: Screenshot of the improved portal screen showcasing the export option





8772 Kentu	Alberta Suite 897 Alberta Suite 897 Iciky 61298 5-907-1018
sale <b>\$5.66</b>	Approved 02/27/24 - 05:05:54
Amount - USD Non-Cash Charge	\$5.50 \$0.16
CHARGED MasterCard 6277 - ONLIN <b>Total: USD</b> 405810664786 694286 ( APPROVAL 694286	\$5.66
Line Items Apple x 5 Orange x 05 <b>Sub Total:</b>	\$0.50 \$5.00 \$5.50
Cardholder acknowledge obligations set forth agreement v	by the cardholder's

Figure 27: Screenshot of the improved portal screen showcasing the receipt details

## 2. Addition of gift card transactions for Valutec and Factor4

Applicable Devices	ΑΡΙ
Feature Description	This enhancement allows API integrated users to process gift card transactions for both Valutec and Factor4, empowering users with new capabilities for a convenient and versatile engagement with gift card functionalities.
Portal Navigation Pathway	Not applicable



Remarks
---------

Please refer to the <u>API specifications link</u> for detailed information.

Valutec - SALE -	PhoneNo *	Valor Connect	
\$ 120.00	Phonewo * 000-000-0000	Email	Cardholder name
		ard No*	
Clerk ID * 0000	Clerk Name		
		PROCESS \$120.00	

Figure 29: Screenshot of the improved portal screen showcasing the gift card screen

#### 3. Email address display in transaction module



Applicable Devices	Virtual Terminal
Feature Description	In the latest update to the transaction module of the classic portal, users can now view the corresponding email address directly on the transaction page, introducing a valuable enhancement for improved visibility and convenience.
Portal Navigation	Classic Portal
Pathway	Valor Portal > Transaction Module
Remarks	Not applicable

and the	⊟ XXXX 0011	2 02-26-202	4 07:51 AM (EST)	Amount: (\$241.00)	E FDCSTESTCAR	D/MASTERCA		
( Contraction of the second se							(\$241.00)	
CREDI	Γ SALE	Store:Valor Store	Device:Dev	rice4 EPI:2319921			TSYS	:
	🖽 XXXX 0011	☑ 02-26-202	4 07:51 AM (EST)	Amount: \$289.00	State Tax: \$20.74			_
MPP BUILD	د (960) 049-5483	📟 Christoph	er@valorpaytec.c-	36	🖪 FDCSTESTCAR	D/MASTERCA	\$376.37	
Ŭ	Tip: \$59.27	Server/Clerk	: test123 (123)					
CREDI	۲ SALE(Voided)	Store:Valor Store	Device:Dev	ice4 EPI:2319921		res entercord	TSYS	:
	⊟ XXXX 0011	☑ 02-26-202	4 07:49 AM (EST)	Amount: \$259.00	State Tax: \$18.59			
Citi	الم (960) 049-5483	📓 Christoph	er@valorpaytec.c-	Adjustment:\$6.59	🛱 FDCSTESTCAR	D/MASTERCA	\$324.02	j –
	Tip: \$39.84	Server/Clerk	: test123 (123)					
CREDI	Γ SALE	Store:Erangel	Device:M4	16 EPI:2300449			TSYS	:
	E XXXX 0771	☑ 02-26-202	4 07:44 AM (EST)	Amount: \$200.00	State Tax: \$8.00			
MPP HILL	الم (978) 630-1808	📓 Christoph	er@valorpaytec.c-	Adjustment:\$4.96	ISO/AMEX TES	т	\$253.16	l
	Tip: \$40.20	Server/Clerk	: rithi (1)					

Figure 30: Screenshot of the classic portal screen showcasing the email address in transaction module

## 4. Tip Report: "Fee" replaced with "Differential"

Applicable Devices	All devices
Feature Description	In the tip report, the term "Fee" has been replaced with "Differential" to ensure consistency across all sections and to create a more user-friendly and intuitive interface.
Portal Navigation Pathway	Valor Portal > Report > Tip Report
Remarks	Not applicable





User Management						
Transactions						
Virtual Terminal	Q				Ŧ	Tip Report 👻
Device Management						
Engage My Customers	DateFilter : MTD					
Promotions	Batch No:35	EPI:2220772365	Label:Nashvil	le	Batch: OPEN	Date:3/12/2024, 6:00:23 AM
Valor Shield RT						
Contact Us			Total Batch S	Summary		<u>+</u>
My Tickets						
Vault 🗸	Batch No	35	Total Tip	\$0.00	Total Tax	\$17.65
	Total Record	3	Total W/O Tip	\$274.89	Total W/O Card Difference	\$269.85
My Setting	Total Amount	\$274.89	Total Card Difference	\$5.04	Net Amount W/O Tip/Differential	\$269.85
Reports						
Downloads	W/O Clerk #					



(\$) Tip Report					
EPI 🗸 Search	۹				🛗 Recent 🗸
A Batch No: 35 Open		EPI: 2220772365   Device Name : VT		Date: 3/12/2024,	12:30:23 AM
Total Batch Summary					EXPORT
Total Tip	\$ 0.00	Total W/O Differential	\$ 269.85	Total Record	3
Total W/O Tip	\$ 274.89	Total Amount W/O Tip/Differential	\$ 269.85	Total Amount	\$ 274.89
Total Differential	\$5.04				
W/O Clerk #					
Total Records	3	Total W/O Tip	\$ 274.89	Total Amount W/O Tip/Differ	ential \$ 269.85
Total Amount	\$ 274.89	Total Differential	\$ 5.04	Total Tip	\$ 0.00
Total W/O Differential	\$ 269.85				
Tran	Card	TXN#	Amount	Тір	
3	XXX 1111	SALE	\$ 130.80	\$ 0.00	
Rows on page 25 🗸		Showing 1 to 1 o	of 1 entries		K < 1 > X

Figure 32: Screenshot of the improved portal screen showcasing the tip report

#### 5. Additional input items on settlement report and receipts

Applicable Devices	All Devices
Feature Description	The settlement report and receipts have been upgraded to incorporate additional input items along with their corresponding values. Users can now include customized information, such as company name, clerk ID, clerk name, and other user-selected details, providing a more comprehensive and customizable reporting experience.
Portal Navigation Pathway	Pathway for settlement report: Valor Portal > Reports > Batch Out Report > [Select transaction] > View Batch report



	Pathway for receipt details:
	Valor Portal > Transactions > View Receipt
Remarks	Not applicable

Settlement Summary Report Net Amount : \$2.00												
EPI: 2229471018	3		Batch#: 628			Mode: Man	ual		02/2	27/2024 08:34:20		
Sale Volume \$2.00				Batch Count 2								
				Detail	ed Report	:						
Tran No	Type RRN#	Date and Time	Base Amount	Tip Amount	Tax Amount	Differential	NetAmount	Card	Additional	Invoice No		
<b>1</b> W	/OID(SALE) 405811750375	02/27/2024 06:12:26	\$1.00	-		-	\$1.00	XXXX 1111 / Visa	Nizar:1			
•	SALE 405811750388	02/27/2024 06:19:29	\$1.00				\$1.00	XXXX 1111 / Visa		-		
•	SALE 405811750399	02/27/2024 06:53:44	\$1.00				\$1.00	XXXX 1111 / Visa	Clerk:1			
				SU	MMARY							
				s with Differ	ential:	\$2.0						
			Net Sales: Net Amou	nt W/o Diffe	rential:	\$2.0 \$2.0						
							_					

Figure 33: Screenshot of the classic portal screen showcasing the settlement report

Settlement	Summary	1								<b>×</b> 8
Total Ar	n <mark>oun</mark> t:	\$2.00								VALOR PAYTEC rgettret, XX 57494 9629372772
EPI: 2229	471018		Batc	h#: 628			Mode: Manu	ial	02	/27/24 08:34 AM
	Base Vo \$ 2.0		1	Batch Count 2			Differential \$ 0.00		Refu (\$ 0.	
	Tip \$ 0.0			Tax \$ 0.00		Net	Amount W/o Dif \$ 2.00	ferential		
∧ Detai	iled Repo	rt								
TXN#	Туре	RRN#	Date & Time	Base Amount	Tip	Tax	Differential	Total Amount	Card	Additional
0	VOID	405811750375	02-27-24 06:12 AM	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00	XXXX 1111/Visa	Nizar-1
2	SALE	405811750388	02-27-24 06:19 AM	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00	XXXX 1111/Visa	
3	SALE	405811750399	02-27-24 06:53 AM	\$1.00	\$0.00	\$0.00	\$0.00	\$1.00	XXXX 1111/Visa	Clerk-1
Card Sche	eme				#Txn	Count:				Amount

Figure 34: Screenshot of the improved portal screen showcasing the settlement report



Valor Paytech Valor Paytech \$130.80 APPROVED SALE Amount State Tax CHARGED Visa 1111 - ONLINE	/12/24 07:04:30 Valor Paytech DAYTON OH 45454 897-801-5632
Valor Paytech  Valor Paytech  Sale  Amount State Tax  CHARGED Visa 1111 - ONLINE	DAYTON OH 45454 897-801-5632
Valor Paytech  Valor Paytech  Sale  Amount State Tax  CHARGED Visa 1111 - ONLINE	897-801-5632
SALE Amount State Tax CHARGED Visa 1111 - ONLINE	)
APPROVED SALE Amount State Tax CHARGED Visa 1111 - ONLINE	D
APPROVED SALE Amount State Tax CHARGED Visa 1111 - ONLINE	b
APPROVED SALE Amount State Tax CHARGED Visa 1111 - ONLINE	ויי
SALE Amount State Tax CHARGED Visa 1111 - ONLINE	
Amount State Tax CHARGED Visa 1111 - ONLINE	
State Tax CHARGED Visa 1111 - ONLINE	
CHARGED Visa 1111 - ONLINE	\$122.40
Visa 1111 - ONLINE	\$8.40
Total:	\$130.80
407207666001	
OK9963 ( APPROVAL )	
Clerk ID	00000
Clerk Name	clerkname
Thank You	
CUSTOMER	
Tran #: 4	
Batch #: 35 App Name: Visa	f У 🛛 🎄
No Control Number	

Figure 35: Screenshot of the classic portal screen showcasing the receipt details



Receipt Details				
Merchant Copy	Customer Copy			
Receipt Detail	s 🕞			
	Valor Paytech			
	JH Road,			
	Antioch IL 60002 000-000-0000			
SALE				
\$122.77	Approved			
\$122.11	03/12/24 - 07:07:36			
Amount - USD	\$120.36			
State Tax	\$2.41			
CHARGED				
Visa 1111 - ONLINE				
Total: USD	\$122.77			
407211501324	100			
TAS139 ( APPROVAL TAS	5139)			
Clerk ID	00000			
clerkName	ClerkName			
Tł	nank You			
Please retain for your records. CUSTOMER				

Figure 36: Screenshot of the improved portal screen showcasing the receipt details

#### 6. Removal of deactivate option

Applicable Devices	All devices
Feature Description	Previously, issues were encountered with the deactivate option for both Valutec and Factor4. In response, the decision has been made to remove the deactivate option, aiming to enhance the overall customer experience. The option has been removed both from the POS menu configuration page, the gift card tab of the Virtual Terminal, and POS terminals.



Portal Navigation Pathway	Not applicable
Remarks	Not applicable

## 7. Exclusion of issue refund option for recurring payments

Applicable Devices	Virtual Terminal
Feature Description	The issue refund option has been excluded for recurring payments, contributing to more effective transactions.
Portal Navigation Pathway	Not applicable
Remarks	Not applicable



## Part 3

This section of the release notes covers the range of new features aimed at streamlining transactions from the month of February, 2024. Among these updates, users will find the convenience of removing the tax option during amount confirmations, newly introduced tip suggestion options, the integration of the Worldpay processor for more payment flexibility, and the capability for partial approvals, refining the check-out process.

Improvements have been made across the board to optimize user experience, including more descriptive error messages, and the addition of key details such as initiator names and invoice numbers for better record tracking. The gift card screen now boasts additional fields for comprehensive data entry. We have also introduced the display of e-commerce methods on transaction pages, enhancing clarity for merchants. Our dashboard has undergone a transformation too, providing an expanded view of your transaction volume graph, granting you a more detailed financial overview at a glance. Rounding off our list of upgrades, a new date filter now enhances our tax report, allowing for more precise and tailored reporting. These adjustments serve to streamline operations, empowering both new and seasoned finance teams to achieve their business objectives with greater ease and precision. Compatible products & their application versions

Devices	Version
VL100, VL110 and VL300	v1.3.50
VP100 and VP300	v1.1.36
VL500	v2.0.34
VP500	v1.2.20



## **New features**

## 1. Remove tax option in amount confirmation screen

Applicable Devices	VL100, VL110, VL300, VP100, VL500 and VP500
Feature Description	A new functionality has been introduced in the amount confirmation screen, providing merchants the flexibility to remove the tax amount for a transaction, along with any associated fees calculated for that tax. They can also decide if the users will be allowed to remove the tax only after entering the designated password or not, ensuring an additional layer of protection for this transactional adjustment. Once activated, the "Remove Tax" icon will appear on the amount confirmation screen of the POS terminal.
Portal Navigation Pathway	Old portal pathway: Valor portal > Device management > [Select device] > Edit parameters > Device parameters page > Tip, Tax, & Fee > Tax > Show remove tax > Prompt password to remove tax New portal pathway: Valor portal > Device management > [Select device] > Edit parameters > Device parameters page > Tip, Tax, & Differential > Tax > Show remove tax > Prompt password to remove tax
Remarks	Please be aware that this option can be enabled only if the amount confirmation screen and tax option is enabled.



INCLUDE TAX FOR CASH		YES NO
SHOW REMOVE TAX		YES NO
PROMPT PASSWORD TO REMOVE TAX		YES NO
STATE TAX		
3.000	%	

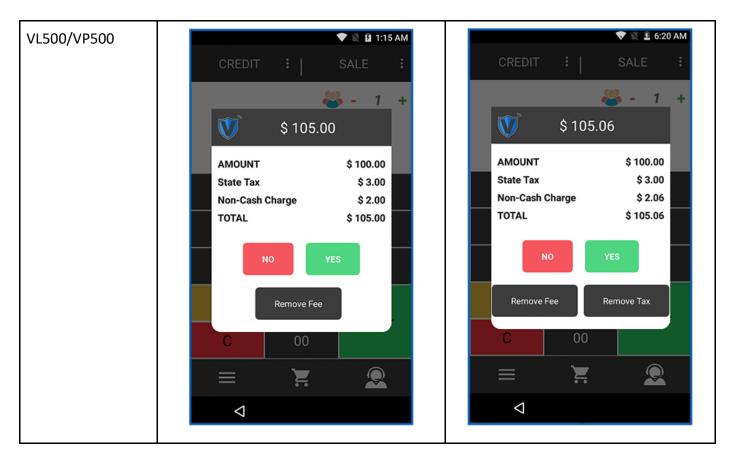
(\$) Tip,Tax & Differential	Receipt E Terminal & Tr	ransaction 🔂 Home Screen 🖃 Data Collection	on 🔒 Supt
• •			
Tax Option		6	Enabled
🏳 State Tax	0	% Include Tax For Cash	Enabled
Tax 3.000	%	Show Remove Tax	Enabled
		Prompt Password To Remove Tax ()	Enabled

Figure 38: Screenshot of the improved portal showcasing the show remove tax option



POS Terminal	When the feature is disabled	When the feature is enabled
VL100 / VL110	02/09 Confirmation AMOUNT \$ 100.00 TIP \$ 1.00 State Tax \$ 4.00 Non-Cash Charge \$ 3.15 TOTAL \$ 108.15 ⊗ CANCEL ⊗ OK ⊗ OK	02/09 Confirmation AMOUNT \$ 100.00 TIP \$ 1.00 State Tax \$ 4.00 Non-Cash Charge \$ 3.15 TOTAL \$ 108.15 CANCEL € OK € CANCEL
VP100	03/1102:10ConfirmationAMOUNT\$ 100.00TIP\$ 0.10Non-Cash\$ 0.10Charge\$ 2.00TOTAL\$ 102.10Image: CancelImage: OKImage: CancelImage: OK <td>03/11 22:10 Confirmation AMOUNT \$ 100.00 TIP \$ 0.10 State Tax \$ 7.00 Non-Cash Charge \$ 2.00 TOTAL \$ 109.10 CANCEL 200 OK Do not use for payment</td>	03/11 22:10 Confirmation AMOUNT \$ 100.00 TIP \$ 0.10 State Tax \$ 7.00 Non-Cash Charge \$ 2.00 TOTAL \$ 109.10 CANCEL 200 OK Do not use for payment





#### 2. Tip suggestions options

Applicable Devices	VL100, VL110, VL300, VP100, VL500 and VP500
Feature Description	Users have the flexibility to choose from multiple tip suggestion options, selecting any four from the drop-down menu available in the Valor Portal. Here's how each options works:
	<ol> <li>Tip on screen and on receipt:         <ul> <li>POS terminals display the tip suggestions on both online and offline tip screens.</li> <li>This option gets selected by default when the tip on screen option is enabled.</li> </ul> </li> <li>Tip on screen only:</li> </ol>
	<ul> <li>POS terminals display "Tip suggestion" on the online screen during the transaction.</li> <li>The tip suggestions do not appear on the offline tip adjust screen.</li> <li>The offline tip adjust screen displays percentage or flat fee-based tip screen.</li> <li><b>3. Tip on receipt only:</b></li> </ul>



	<ul> <li>POS terminal does not display "Tip suggestion" on the online screen during the transaction.</li> <li>Appears only on the offline tip adjust screen.</li> <li>Online tip adjust screen displays percentage or flat fee-based Tip screen.</li> </ul> <b>4. None</b>					
	<ul> <li>POS terminal does not display tip suggestions on both online and offline screens.</li> <li>Only percentage or flat fee-based tip screen is displayed on both screens.</li> </ul>					
	• Only percentage of hat ree-based tip screen is displayed on both screens.					
Portal Navigation Pathway	Old portal pathway:					
	Valor portal > Device management > [Select device] > Edit parameters > Device Parameters Page > Tip, Tax, & Differential > Tip > Show tip suggestion					
	New portal pathway:					
	Valor portal > Device management > [Select device] > Edit parameters > Device Parameters Page > Tip, Tax, & Fee > Tip > Show tip suggestion					
Remarks	Please be aware that these options will be visible only if the "Tip on Screen" option is					

^	TIP, TAX & FEE							
	TIP							YES NO
	TIP ON RECEIF	т						YES NO
	SMART TIP							YES NO
	TIP ON SCREE	N						YES NO
	PERCEN	TAGE(%)	) DOLLAR(\$)		BLE			
	OPTION 1		OPTION 2		OPTION 3		OPTION 4	
	1	%	5	%	10	%	15	%
	SHOW TIP SUGGE	STION						
	Both On Scre	en and On Re	ceipt					-
	Tip On Scree	n Only						
	Both On Scre	en and On Rec	eipt					
	Tip On Receip NONE	ot Only						
	NONE	SETUP						

Figure 39: Screenshot of the classic portal showcasing the show tip suggestion options





\$	Tip,Tax & Differential	E Terminal & Trans	saction 🔂 Home Screen 📄 Data Collection	ର su	lbt
_					
	🚍 Tip On Receipt	Enabled	Show Tip Suggestion	0	
			Tip On Screen Only		
			O Both On Screen and On Receipt		
			O Tip On Receipt Only O NONE		
	Show Totals Per Tip Suggestion	i Disabled			
	Figure 40: Screensho	t of the improved portal	showcasing the show tip suggestion options		

• Tip on screen and on receipt:

POS Terminal	Online tip mode screen	Offline tip mode screen
	02/12 😤 🎟 63≠ 23:29	02/13 😤 💿 🕬 00:03
	SALE \$ 108.15	TIP ADJ \$ 10.82
VL100/VL110	ENTER PIN         Custom Tip: \$ 0.00         Image: Solid Colspan="2">Image: Solid Colspan="2" Image: Solid Colspa	Custom Tip: \$ 0.00         Tip \$0.58         Tip \$1.00         Tot \$11.32         Tot \$11.82         Tip \$2.50         Tip \$2.50         Tot \$12.02



VP100	02/13 🔶 02:19	02/13 🔶 02:19		
	SALE \$ 105.01	TIP ADJ \$ 20.81		
	ENTER PIN Custom Tip: \$ 0.00 15% 20% 1 Tip \$15.00 Tot \$120.16 Tot \$125.21 22% 25% 1 Tip \$22.00 Tip \$22.00 Tot \$127.23 Tot \$130.26	Custom Tip: \$ 0.00         15%       20%         Tip \$3.00       Tip \$4.00         Tot \$23.81       Tot \$24.81         22%       25%         Tip \$4.40       Tip \$5.00         Tot \$25.21       Tot \$25.81		
VL500	♥ № 1 7:35 AM SALE \$ 102.00	● ♥ № № 8:43 AM       SALE     TIP     TOTAL       \$ 101.00     \$ 0.00     \$ 105.00		
	ENTER PIN	<b>Tip Amount</b> \$ 0.00		
	Tip Amount \$ 0.00	Tip: \$ 15.00         1 5 %         Tip: \$ 20.00         20 %           Tot: \$ 120.00         1 5 %         Tot: \$ 125.00         20 %		
	Tip: \$ 15.30         Tip: \$ 20.40         20 %           Tot: \$ 117.30         15 %         Tip: \$ 22.40         20 %	Tip: \$ 22.00         22 %         Tip: \$ 25.00         25 %           Tot: \$ 127.00         22 %         Tot: \$ 130.00         25 %		
	Tip: \$ 22.44         22 %         Tip: \$ 25.50         25 %           Tot: \$ 124.44         22 %         Tot: \$ 127.50         25 %	1 2 3		
	1 2 3	4 5 6		
	4 5 6	7 8 9		
	789X0EnterCC	C C Enter		



VP500			🛡 🖹 💈 7:35 AM			🕈 🖹 🖬 8:43 AM
	SALE	: \$	102.00	SALE \$ 101.00	TIP \$ 0.00	TOTAL \$ 105.00
		ENTER PIN		Tip Am	ount \$ 0.00	0
	Tip Amour	nt\$0	0.00	Tip: \$ 15.00 Tot: \$ 120.00	15 % Tip: \$ 20. Tot: \$ 12	
	Tip: \$15.30 Tot: \$117.30	15 % Tip: \$ 20. Tot: \$ 12		Tip: \$ 22.00 Tot: \$ 127.00	22 % Tip: \$ 25. Tot: \$ 13	
	Tip: \$ 22.44 Tot: \$ 124.44	22 % Tip: \$ 25. Tot: \$ 12		1	2	3
	1	2	3	4	5	6
	4	5	6	7	8	9
	7	8	9			
		0		с	0	Enter
	X	С	Enter		$\leftarrow$	Lincol

• Tip on screen only:

POS Terminal	When the feature is disabled	When the feature is enabled
	02/12 🛜 🎟 ↔ 23:29	02/12 😤 🎟 🕬 08:11
	SALE \$ 108.15	TIP ADJ \$ 10.82
VL100/VL110	Custom Tip: \$ 0.00         Tip \$5.00         Tip \$5.00         Tip \$5.00         Tip \$5.00         Tip \$5.00         Tip \$5.00         Tip \$25.00         Tip \$28.00         Tip \$28.00	Enter Tip Amount \$ 0.00



VP100	02/13 🛜 02:19	02/13 🛜 02:20
	SALE \$ 105.01	TIP ADJ \$ 20.81
	ENTER PIN           Custom Tip: \$ 0.00           15%         20%           Tip \$15.00         Tip \$20.00           Tot \$120.16         Tot \$125.21           22%         25%           Tip \$22.00         Tip \$25.00           Tot \$127.23         Tot \$130.26	Enter Tip Amount \$ 0.00
VL500	▼ 🛛 🕸 7:35 AM SALE \$ 102.00	▼         ₹         7:55 AM           SALE         TIP         TOTAL           \$ 100.00         \$ 0.00         \$ 102.00
		Tip Amount \$ 0.00
	Tip Amount         \$ 0.00           Tip: \$ 15.30         15 %         Tip: \$ 20.40         20 %	
	Tot: \$ 117.30	1 2 3
	Tip: \$ 22.44         22 %         Tip: \$ 25.50         25 %           Tot: \$ 124.44         22 %         Tot: \$ 127.50         25 %	4 5 6
	1 2 3	7 8 9
	4 5 6	0
	7         8         9           0         Fator	C Enter
	C Enter	



VP500			🛡 🖹 🕅 7:35 AM			♥
	SALE	E \$	102.00	sale \$ 100.00	тір \$ 0.00	
	Tip Amou	ENTER PIN	0.00	Tip Amo	ount \$ 0.00	
	Tip: \$15.30 Tot: \$117.30	15 % Tip: \$ 20 Tot: \$ 12	40 2.40 20 %	1	2	
	Tip: \$ 22.44 Tot: \$ 124.44	22 % Tip: \$ 25 Tot: \$ 12		4	5	
	1	2	3	7	8	T
	4	5	6		0	
	7	8	9	с		
	x	0	Enter		$\leftarrow$	
		С	2.110.	⊲		

• Tip on receipt only:

POS Terminal	When the feature is disabled	When the feature is enabled
	02/12 😪 🚥 63≠ 23:29 SALE \$ 108.15	02/13 < 🗩 🕬 00:03 TIP ADJ \$ 10.82
VL100/VL110	ENTER PIN         Custom Tip: \$ 0.00         Image: Solid Colspan="2">Image: Solid Colspan="2" Image: Solid Colspa	Custom Tip: \$ 0.00



г							
VP100	02/13	(î:	02:20	θ	2/13	(tr-	02:19
	SALE	: \$	105.01		TIP A	DJ \$	20.81
		ENTER PIN	1	ſ	Custo	m Tip: \$	0.00
					Tip \$3.00 Tot \$23.81	Tip \$4. Tot \$24	99 .81
	A	TIP AMOUN	т		225 Tip \$4.40 Tot \$25.21	25% Tip \$5.0 Tot \$25	
		\$ 0.00					
		Lamo I.d.					
VL500	SALE		▼ <u>₹</u> 8:14 AM 102.00		SALE \$ 101.00	● * TIP \$ 0.00	105.00
		ENTER PIN			Tip Am	ount \$ 0.00	)
					Tip: \$15.00 Tot: \$120.00	15 % Tip: \$ 20. Tot: \$ 125	00 5.00 20 %
	Enter	Custom Tip Ar \$ 0.00	nount		Tip: \$ 22.00 Tot: \$ 127.00	22 % Tip: \$ 25. Tot: \$ 130	
	1	2	3		1	2	3
	4	5	6		4	5	6
	7	8	9		7	8	9
	x	0	Enter		С	0	Enter
		С	2.110			←	



VP500	SALE		▼ ► 8:14 AM 102.00	SALE \$ 101.00	● ` TIP \$ 0.00	♥ № й 8:43 AM TOTAL \$ 105.00
		ENTER PIN		Tip Am	ount \$ 0.0	0
	· ·			Tip: \$ 15.00 Tot: \$ 120.00	15 % Tip: \$ 20. Tot: \$ 129	
	Enter	r Custom Tip Ar \$ 0.00	mount	Tip: \$ 22.00 Tot: \$ 127.00	22 % Tip: \$ 25. Tot: \$ 13	
				1	2	3
	1	2	3			
	4	5	6	4	5	6
	7	8	9	7	8	9
	x	0	Entor	С	0	Enter
		С	Enter		÷	Litter

#### • None:

POS Terminal	When the feature is disabled	When the feature is enabled
	02/13 🗢 🏍 00:09	02/12 🛜 🎟 🕬 08:11
	SALE \$ 108.15	TIP ADJ \$ 10.82
VL100/VL110	ENTER PIN	Enter Tip Amount \$ 0.00
	Enter Tip Amount \$ 0.00	⊗ CANCEL ØOK



VP100	02/13	R \$ 1   ENTER PIN   TIP AMOUNT   \$ 0.00	02:20	02/13 TIP A Enter T	īp Amount	
VL500	SALE		▼ № £ 8:14 AM 102.00	SALE \$ 100.00 Tip Amo	TIP \$ 0.00	▼ № 1 7:55 AM TOTAL \$ 102.00
	Enter	Custom Tip Ar \$ 0.00	mount	1	2	3
	1	2	3	4	5	6
	4	5	6	7	8	9
	7	8	9		0	
	×	0 C	Enter	C Q	+	Enter



VP500	SALE		▼ <u>₹</u> 8:14 AM 102.00	SALE \$ 100.00	TIP \$ 0.00	▼ 1:55 AM TOTAL \$ 102.00
	I	ENTER PIN		Tip Amo	unt <mark>\$ 0.00</mark>	
	Enter	r Custom Tip Ar \$ 0.00	nount	1	2	3
	1	2	3	4	5	6
	4	5	6	7	8	9
	7	8	9		0	
	x	0	Enter	С	$\leftarrow$	Enter
	~	С	Linter	Q		

## 3. Enable Worldpay processor

Applicable Devices	All devices
Feature Description	WorldPay processor is now available for users.
Portal Navigation Pathway	Classic Portal: Valor Portal > Merchant management > [Select Merchant] > Edit > Devices > Add Device > Processor Improved Portal: Valor Portal > Merchant management > [Select Merchant] > Overview > Merchant Overview page > Devices > Add Device > Processor
Remarks	ISOs are advised to contact Valor PayTech to initiate the activation process for this processor, both for their own usage and to enable it for their merchants.





II Dashboard	VALOR	VALOR PAYTECH		👗 Iry Beta 🛛 🔳 🇘 🤁
😃 User Management				
🖌 Merchant Management	0	0	3	3
+* Transactions	Contact	Store	Device	Modules
Device Admin	ACTIVE IN-ACTIVE	Device Name VT #1 (2319917864)		
Settings	Store *	EPI *	Device *	
A Device Management	WorldpayMerchant	<ul> <li>✓ 2319917864</li> </ul>	VL100	-
Reports	Device Type *	Processor *	Label Name *	
	Desktop POS	WORLDPAY	- VT #1	
Downloads				
🗅 Billing	Serial No	Tag 1	Tag 2	
	Tag 3	Tag 4	Tag 5	
	CASH DISCOUNT/SURCHARGE	TRADITIONAL	GIFT CARD	
			Bank Id * 1340	EBT Cash
	O Flat fee amount \$ Custom fee %.*	<ul> <li>Surcharge</li> <li>Cash Discount</li> </ul>		
		Prev	Next	+ Update Device

Figure 41: Screenshot of the classic portal screen showcasing the Worldpay processor option

Add Processor		8
TSYS SIERRA	FDR OMAHA(F/B)	
FDR NORTH / CARDNET	FDR NORTH / BUYPASS	
FDR NORTH / NASHVILLE	POSTILION	
EPX	Priority Payment	
WORLDPAY		
	CANCEL	

Figure 42: Screenshot of the improved portal screen showcasing the Worldpay processor option

## 4. Partial approval option

Applicable Devices	All devices
Feature Description	By introducing the option to partially approve transactions, users can now pay partial amounts for transactions and settle the remaining balance via cash. This feature provides flexibility and convenience for users.



Portal Navigation Pathway	Valor portal > Device management > [Select device] > Edit parameters > Device Parameters Page > Terminal & Transaction > Transaction > Partial approval
Remarks	Not applicable

	PRESALE QR ALLOWED	YES NO
YES NO	DISABLE ALL PASSWORD	YES NO
YES NO	AUTO HEARTBEAT TIME	YES NO
YES NO	PARTIAL APPROVAL	YES NO
YES NO		

Figure 43: Screenshot of the classic portal screen showcasing the partial approval option

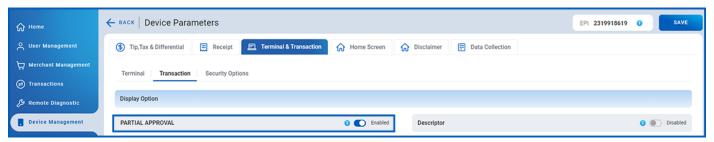


Figure 44: Screenshot of the improved portal screen showcasing the partial approval option



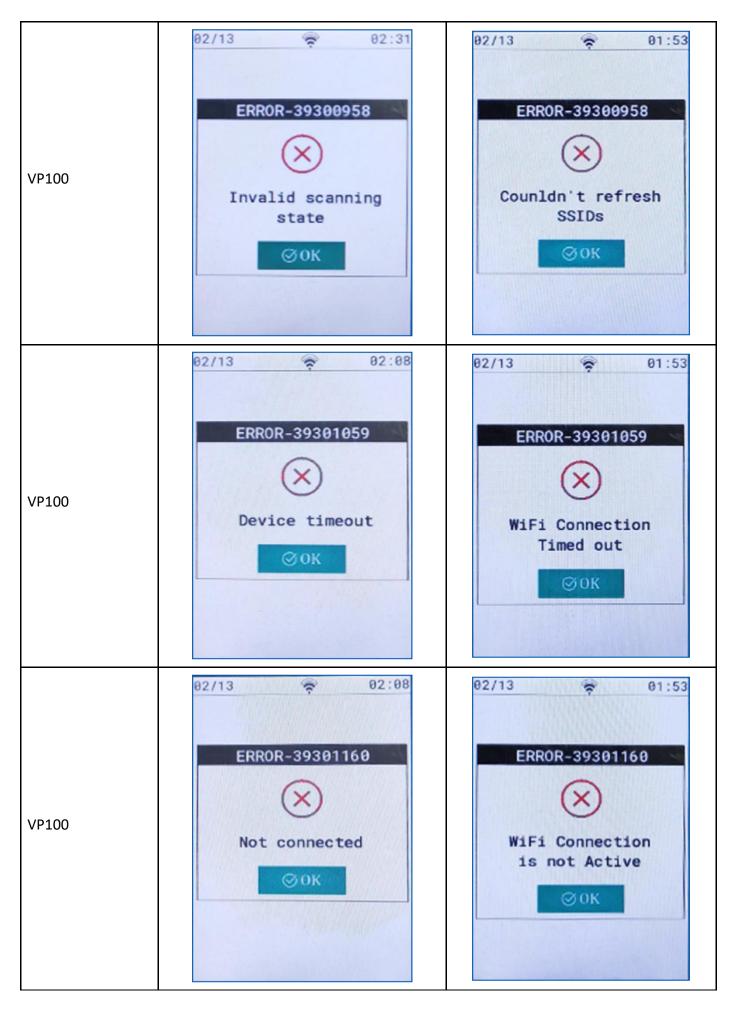
# **Enhancements & upgrades**

## 1. Enhanced error message

Applicable Devices	VP100
Feature Description	The error messages for Wi-Fi, Ethernet, TMS, Curl, and TCP modules have been upgraded from single-line descriptions to detailed and user-friendly messages.
Portal Navigation Pathway	Not applicable
Remarks	Not applicable

POS Terminal	Original error message	Updated error message
VP1000	02/13 © 02:08 ERROR-39300155	02/13 © 01:52 ERROR-39300155 Wifi Configurations are invalid ©OK







#### 2. Addition of Initiator name and Invoice number

Applicable Devices	VL100, VL110, VP100, VL500 and VP500
Feature Description	Two columns have been introduced into the transaction module for the initiator name and invoice number. This addition is exclusive to transactions performed using Valor Connect. The new columns provide users with enhanced visibility, allowing for quick reference and better tracking of transactions.
Portal Navigation Pathway	Valor portal > Transactions
Remarks	Not applicable

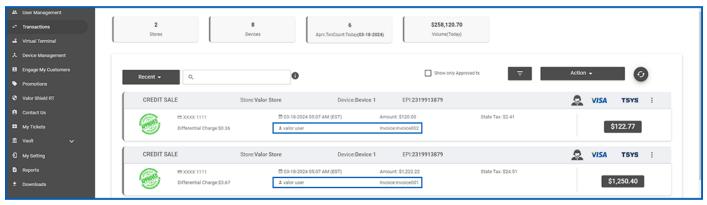


Figure 45: Screenshot of the classic portal screen showcasing the new columns on the transaction page

G Home	(a) Transactions						MTD Volume \$130,786.46		Aprv.TxnCount(MTD) 12		View Open Batch >	
은 User Management	All 🗸 Search Q. 🕘 🗋 Show Only Approved Transactions						🛗 мтр	~	EXPORT		<b>8</b> C	
Transactions	Date And Time TXN Type	Card Details	Initiated By	Transaction Mode	Store	Invoice No	Processor Name	EPI	Device Type	Base Amount	Тір	
Virtual Terminal	/18/2024 03:52 AM (EST) CREDIT SALE	VISA 1111	Valor User 1	Virtual Terminal	Store	123456	TSYS SIERRA	2319913879	Virtual Terminal	\$333.33	\$0.00	
Device Management	/18/2024 03:52 AM (EST) CREDIT SALE	VISA 1111	valor User 2	Virtual Terminal	Store	00000000	TSYS SIERRA	2319913879	Virtual Terminal	\$121.21	\$0.00	1

Figure 46: Screenshot of the improved portal screen showcasing the new columns on the transaction page



## 3. Additional fields on gift card screen

Applicable Devices	Virtual terminal
Feature Description	In the classic portal, users will now find two additional fields on the gift card transaction screen: company name and additional input text. This enhancement improves user-friendliness and transparency.
Portal Navigation Pathway	Portal > Virtual Terminal
Remarks	Please note that this feature is already present on the improved portal.

🚜 User Management				
+* Transactions				
🛋 Virtual Terminal	Sale Authorization Refund E-	Invoice    GiftCard    Cash	Valor Connect	2319913879(Device1) - C MANAGE
A Device Management	Valutec - SALE -			
Engage My Customers	Valuee • SALE •			
Promotions	Amount * S 0.00	PhoneNo *	Email *	Cardholder name
Valor Shield RT			LITCH	
😫 Contact Us				
My Tickets		Gift (	Card	
í ⊈ Vault v		Card	No *	
My Setting			100 M	
Reports		PIN	Valutec	
≜ Downloads				
	Company Name *	ADD1 *	ADD2	-
	L			
			PROCESS \$0.00	

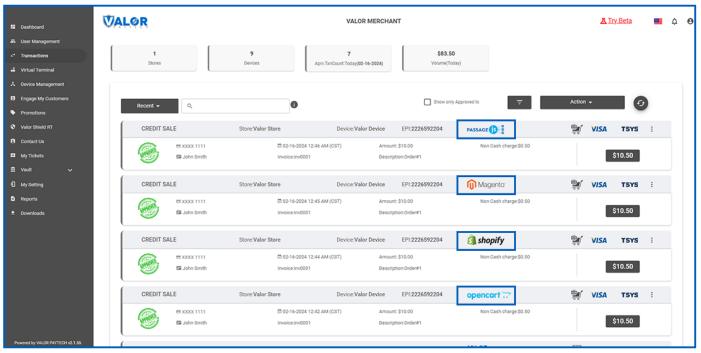
Figure 47: Screenshot of the classic portal screen showcasing the additional fields

## 4. Display of e-commerce method on transaction page

Applicable Devices	All devices
Feature Description	The transaction page has been upgraded to include the type of e-commerce method used for each transaction.



	In the classic portal, users can view the shopping cart logo of the transaction mode for each transaction. In the improved portal, this option will be available under the transaction mode. Clicking on the transaction type will reveal the logo of the opted e-commerce method, further enhancing user accessibility and navigation.
Portal Navigation Pathway	Valor Portal > Transactions
Remarks	Please be aware that users can only use the enabled e-commerce methods. This may vary based on their users' account settings.



*Figure 48: Screenshot of the classic portal screen showcasing the transaction page* 



II Dashboard	VALOR		VALOR MERCHANT		👗 Iry Beta 🛛 🔲 🗘 🤇
	1 Stores	9 Devices	7 \$83.50 Apric Tun Count: Today (02:16:2024) Volume (Today)		
Device Management     Engage My Customers     Promotions     Valor Shield RT	Recent - Q	n Tr	Show only Approved to ansaction Filtering Option	T I	Action - G
	E xxxx 1 S John S	Recent - AL		rge \$0.50	\$10.50
	CREDIT SALE	Transaction Status     ALL       ALL     ValorCo       Passage     Passage       EPI     E	js	nge:\$0.50	10.50
	CREDIT SALE	Magento BigCom Invo Shopify	Amount \$10.00 Description.Order#1	Non Cash charge:50.50	W VISA TSYS :
	CREDIT SALE	Store:Valor Store © 02-16-2024 12: Invoice.inv0001	t vice:Valor Device EPI:2226592204 opc	Non Cash charge:\$0.50	<b>UISA TSYS :</b> \$10.50
Powered by VALOR PAYTECH v2.1.55			141	on.	

Figure 49: Screenshot of the classic portal screen showcasing the filter box with source types on the transaction page

≡	VALOR	١	ALOR MERCHAN	г		A BE	TA CLASS	IC PORTAL	Д   <b>(</b>	) ~   G	LOGOUT
G Home	(a) Transactions				MTD	/olume \$581.	.20 Aprv. Txn	Count(MTD) 3	1 Vie	w Open Ba	atch >
🛆 User Management	All 🗸 Search Q	<ul> <li>Show Only Approve</li> </ul>	d Transactions			f	MTD	<b>~</b>	EXPORT		73
Transactions	Date And Time TXN Type	Card Details Initiated By	Transaction Mode	Processor Name	EPI	Invoice No	Device Type	Base Amount	Тір	Та	
🖵 Virtual Terminal	02/14/2024 02:59 AM (CST) CREDIT SALE	VISA 1111 -	OpenCart	TSYS SIERRA	2226592204	inv0001	Virtual Terminal	\$10.00	\$0.00	\$0	
Device Management	02/14/2024 02:59 AM (CST) CREDIT SALE	VISA 1111 ·	WooCommerce	TSYS SIERRA	2226592204	inv0001	Virtual Terminal	\$10.00	\$0.00	\$0	1
Valor Shield RT	02/14/2024 02:58 AM (CST) CREDIT SALE	VISA 1111 -	Magento	TSYS SIERRA	2226592204	inv0001	Virtual Terminal	\$10.00	\$0.00	\$0	÷
Contact Us	02/14/2024 02:58 AM (CST) CREDIT SALE	VISA 1111 ·	OsCommerce	TSYS SIERRA	2226592204	inv0001	Virtual Terminal	\$10.00	\$0.00	\$0	4
Tickets	02/14/2024 02:58 AM (CST) CREDIT SALE	<b>VISA</b> 1111 -	Passage.js	TSYS SIERRA	2226592204	inv0001	Virtual Terminal	\$10.00	\$0.00	\$0	
🖸 Vault 🔶	02/14/2024 02:52 AM (CST) CREDIT SALE	VISA 1111 ·	Shopify	TSYS SIERRA	2226592204	inv0001	Virtual Terminal	\$10.00	\$0.00	\$0	4
Settings	02/14/2024 02:51 AM (CST) CREDIT SALE	<b>VISA</b> 1111 -	BigCommerce	TSYS SIERRA	2226592204	inv0001	Virtual Terminal	\$40.00	\$0.00	\$0	1
Report >	02/12/2024 01:59 AM (CST) CREDIT SALE	VISA 1111 John Smith	Virtual Terminal	TSYS SIERRA	2226592204		Virtual Terminal	\$100.00	\$0.00	\$0	4
Resource Center	02/07/2024 05:53 AM (CST) CREDIT_SALE(Voided)	VISA 1111 John Smith	Virtual Terminal	TSYS SIERRA	2226592204		Virtual Terminal	\$100.00	\$0.00	\$0	÷
	02/07/2024 05:52 AM (CST) CREDIT REFUND	VISA 1111 ·	Virtual Terminal	TSYS SIERRA	2226592204	1	Virtual Terminal	\$10.30	\$0.00	\$0	4
Knowledge Base	Rows on page 10 🗸		Sł	owing 1 to 10 of 44 en	ıtries			ĸĸ	1 2 3	4 5	<b>)</b> ) )
the knowledge base	<b>VALOR</b>		Powered	by VALOR PAYTECH ¥	1.0.1						VALOR

Figure 50: Screenshot of the improved portal screen showcasing the transaction mode details



	WALOR		VALOR MERCHAN	т		A BETA	CREDIT SALE	۲
	Transactions				MTD	/olume \$581.20	Approved	VIEW RECEIPT
	All 🗸 Search Q	Show Only a	Approved Transactions			Ö	02/14/24 02:52 AM 8(CST)	\$ 10.5
Transactions	Date And Time TXN Type	Card Details Initia	ited By Transaction Mode	Processor Name	EPI	Invoice No D	Transaction Details	
	02/14/2024 02.59 AM (CST) CREDIT SALE	VISA 1111 -	OpenCart	TSYS SIERRA	2226592204	inv0001 V	Card Brand	VISA
	02/14/2024 02.59 AM (CST) CREDIT SALE	VISA 1111 -	WooCommerce	TSYS SIERRA	2226592204	Inv0001 V	Card Number CardHolder	4111 XXXX XXXX 1111 Steave
	02/14/2024 02:58 AM (CST) CREDIT SALE	VISA IIII -	Magento	TSYS SIERRA	2226592204	inv0001 V	Base Amount	\$ 10.00
	02/14/2024 02:58 AM (CST) CREDIT SALE	VISA 1111 -	OsCommerce	TSYS SIERRA	2226592204	inv0001 V	rt Tax	\$ 0.00 \$ 0.00
	02/14/2024 02:58 AM (CST) CREDIT SALE	VISA 1111 ·	Passage js	TSYS SIERRA	2226592204	inv0001 V	Non Cash Charge	\$ 0.50
	02/14/2024 02.52 AM (CST) CREDIT SALE	VISA IIII ·	Shopify	TSYS SIERRA	2226592204	inv0001 V	rt RRN	404508501967
	02/14/2024 02:51 AM (CST) CREDIT SALE	VISA IIII ·	BigCommerce	TSYS SIERRA	2226592204	inv0001 V	Transaction Completed Using	order#1
	02/12/2024 of 59 AM (CST) CREDIT SALE	VISA 1111 John	Smith Virtual Terminal	TSYS SIERRA	2226592204	·		a suspiry
Resource Center	02/07/2024 05 53 AM (CST) CREDIT SALE(Voided)	VISA 1111 John	Smith Virtual Terminal	TSYS SIERRA	2226592204	- v	Device Details	
	02/07/2024 05 52 AM (CST) CREDIT REFUND	VISA 1111 ·	Virtual Terminal	TSYS SIERRA	2226592204	- v	EPI	2226592204
				rowing 1 to 10 of 44 er			Type	Virtual Terminal Factor4
	Rows on page 10 V		5	rowing 1 to 10 0/44 er	unes.		Processor	TSYS SIERRA
	WALOR		Powered	by VALOR PAYTECH y	1.0.1		Store:	Valor Store

Figure 51: Screenshot of the improved portal screen showcasing the transaction type details

	VALOR		VALOR MERCHANT		A BE	TA CLASS	IC PORTAL	<b>₽</b>   <b>€</b>	<b>) ~</b>   e	+ LOGOUT
பி Home	(a) Transactions			MTC	) Volume \$581	.20 Aprv.Txn	Count(MTD) 3	Vi	ew Open Ba	atch >
은 User Management	All 🗸 Search	Q 🚺 Show Only Ap	proved Transactions			🗂 мто	~	EXPORT		7 3
Transactions	Date And Time TXN Type	Filter		_	0	Device Type	Base Amount	Tip	Та	
Virtual Terminal	02/14/2024 02.59 AM (CST) CREDITS				0	Virtual Terminal	\$10.00	\$0.00	\$0	:
Device Management	02/14/2024 02 59 AM (COT) CREDITS	Transactions Types	Card Types	Devices		Virtual Terminal	\$10.00	\$0.00	\$0	1
Valor Shield RT	02/14/2024 0258 AM (CST) CREDITS	ALL V	ALL V	ALL	~	Virtual Terminal	\$10.00	\$0.00	SO	1
Contact Us	02/14/2024 02 58 AM (CST) CREDIT S	Processor ALL	Source Types	Transaction Mode		Virtual Terminal	\$10.00	\$0.00	\$0	:
Tickets	02/14/2024 02 58 AM (CST) CREDIT S		WooCommerce	-		Virtual Terminal	\$10.00	\$0.00	\$0	:
	02/14/2024 02 52 AM (CST) CREDIT S	Transaction Status	Magento			Virtual Terminal	\$10.00	\$0.00	\$0	1
(3) Settings	02/14/2024 02 51 AM (CGT) CREDIT 5	All      Approved      Decline	BigCommerce			Virtual Terminal	\$40.00	\$0.00	\$0	1
Report >	02/12/2024 01 59 AM (COT) CREDIES					Virtual Terminal	\$100.00	\$0.00	\$0	1
🕁 Resource Center	02/07/2024 05 53 AM (CST) CREDIT S		RESET			Virtual Terminal	\$100.00	\$0.00	\$0	1
	02/07/2024 05 52 AM (CST) CREDIT.R	EUND VISA 1111 -	Virtual Terminal TSYS S	IERRA 2226592204	s	Virtual Terminal	\$10.30	\$0.00	\$0	1
C Knowledge Base	Rows on page 10 V		Showing 1 to	a 10 of 44 entries			16 - 6	1 2 3	4 5	> >
LD. Knowledge base	VALOR		Powered by VALOR	PAYTECH <u>v1.0.1</u>						WALOR

Figure 52: Screenshot of the improved portal screen showcasing the filter box with source types on the transaction page



## 5. Dashboard enhancement: Expanded transaction volume graph

Applicable Devices	Improved portal
Feature Description	Previously, the dashboard displayed only the transaction volume graph for the current year. Now, for a broader perspective and continuous assessment, the dashboard has been updated to include a bar graph showing the transaction volume for the last 13 months, including the current month.
Portal Navigation Pathway	Portal > Dashboard
Remarks	This is applicable for the improved portal only.



Figure 53: Screenshot of the improved portal screen showcasing the transaction volume graph



## 6. Date filter has been added for the tax report

Applicable Devices	All devices
Feature Description	A new date filter has been introduced in the tax report. This provides a more user-friendly experience.
Portal Navigation Pathway	Valor Portal > Report > Tax Report
Remarks	This is applicable for the improved portal only.

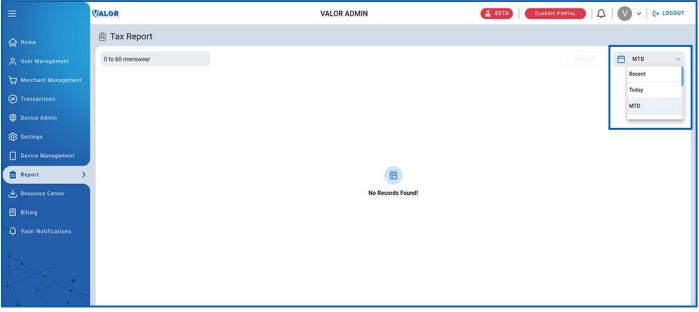


Figure 54: Screenshot of the classic portal screen showcasing the date filter options



## **Conclusion & contact details**

In conclusion, the latest update highlights our commitment to delivering a platform that meets and exceeds the needs and expectations of our users. With a focus on user control, transparency, and simplification, we've introduced significant enhancements across the Valor system. From fine-tuning features for greater utility to streamlining processes for a smoother user encounter, every change has been guided by the goal of creating a more efficient and pleasurable experience. We believe these updates will make a substantial difference in your daily operations, and we are excited to see how they empower you and your clients to manage tasks with newfound ease and precision. Thank you for choosing our platform, and we look forward to supporting your continued success with these improvements.

For any questions or assistance, please don't hesitate to reach out to our team at <u>sales@valorpaytech.com</u> or call us at 1.800.615.8755. For additional resources, be sure to visit <u>www.valorpaytech.com/kb</u>. We appreciate your trust in us and look forward to serving your payment processing needs.



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#### **Version History**

Document Name	Version	Date (MM/DD/YYYY)
Release Notes March 2024	1.0	03/29/2024





# Thank You



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