

# Release Notes

December 2023



## Contents

Compatible Products & their Application Versions .....	3
Introduction .....	3
Issue Summary .....	3
New Features .....	4
New Custom Tip-Suggestion Toggle .....	4
Customizable Card Button Label.....	7
L2 Descriptors for Transactions .....	9
Auto Shutdown for Battery Saving .....	11
Dual Pricing Option available on Virtual Terminal.....	12
Daylight Savings Options for Stores .....	14
Enhancements and Upgrades .....	16
Extended Valor Connect Support to VP500.....	16
Customizable Auto Heartbeat Time.....	18
Show Totals per Tip Suggestion .....	19
Extended DBA Name Character Limit .....	22
Creating Clerk/Server ID during Transaction .....	24
Flexible Card Brand Display on Card Prompt Screen .....	25
Improved Accessibility for Menu Display .....	26
Enhanced POS Integrations.....	27
Provide Stan ID from POS Integration & Enhanced Security with Valor Connect Password .....	27
Settlement Report QR Code .....	29
Additional Inputs to VT .....	30
Line Items Export in Transaction Report .....	36
Refund for Non-Settled Transactions and Partial Void.....	36
Conclusion & Contact Details.....	39
Author Information & Version Details .....	40
Author Name & Job Position.....	40
Reviewer & Job Position .....	40
Approver(s) & Job Position(s) .....	40
Version History.....	40

## Compatible Products & their Application Versions

Devices	Version
VL100, VL110, and VL300	v1.3.44
VP100 and VP300	v1.1.30
VL500	v2.0.28
VP500	v1.2.14

### Introduction

We are excited to bring you a set of enhancements and new features designed to elevate your experience with our point-of-sale terminals and portal. Your feedback continues to be invaluable in shaping the evolution of our products, and we appreciate your ongoing partnership with Valor PayTech.

### Issue Summary

In this release, Valor PayTech introduces new features like tip suggestions on the tip-adjust screen, customizable card button labels, L2 descriptors for transactions, and an auto shutdown option for battery saving. The update also extends Valor Connect support to VP500 and enhances security by requiring a password for Valor Connect. Improved features include increased character counts for DBA name, customizable auto heartbeat time, on-the-fly creation of clerk/server ID during transactions, and the ability to display card types on the present card screen for android terminals and many more. These enhancements collectively offer a more flexible, secure, and user-friendly experience with Valor PayTech.

## New Features

### New Custom Tip-Suggestion Toggle

<b>Applicable devices</b>	VL100, VL110, VP100, VL500, & VP500
<b>Feature Description</b>	The point-of-sale terminal will show the tip suggestions on the tip adjust screen. By default, this new custom option will be enabled on the terminals.
<b>Portal Navigation Pathway</b>	Valor portal > Device management > [Select device] > Edit parameters > Device Parameters Page > Tip, Tax, & Fee > Tip > Show for Tip Adjust
<b>Remarks</b>	This option will be visible only if the “Tip on Screen” and the “Tip on Receipt” options are enabled.

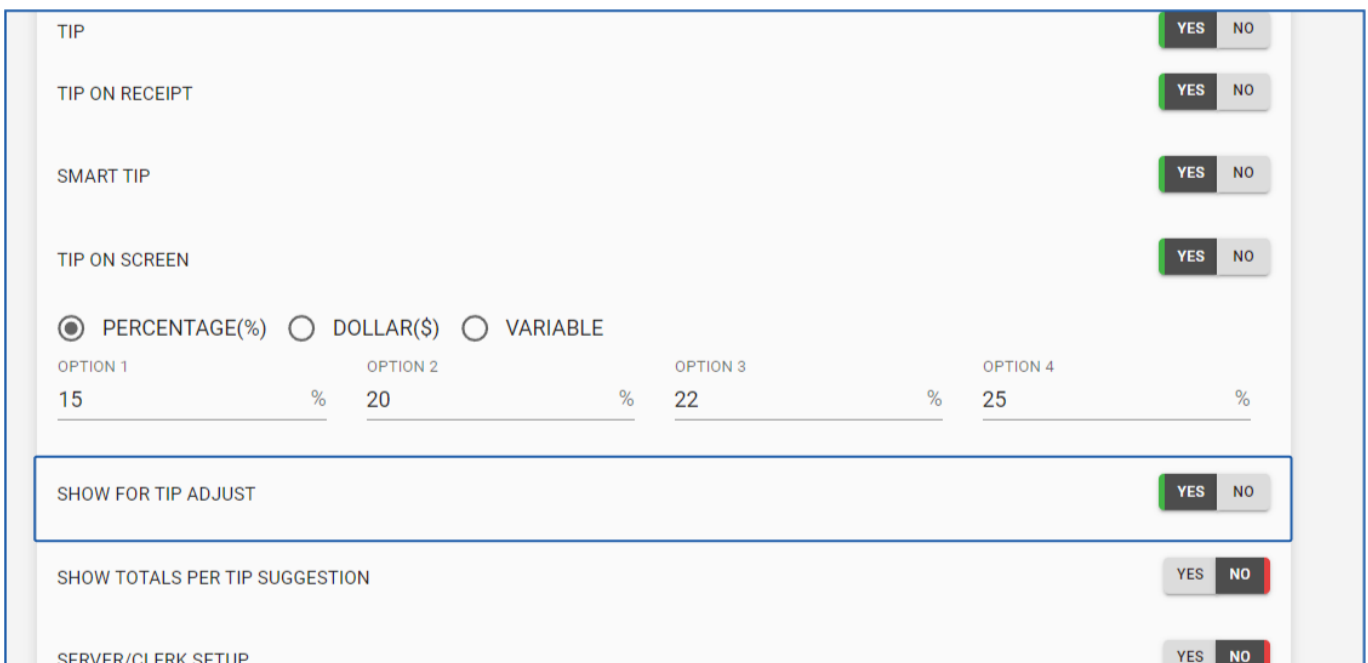


Figure 1: Screenshot of the classic portal screen showcasing the tip suggestions feature

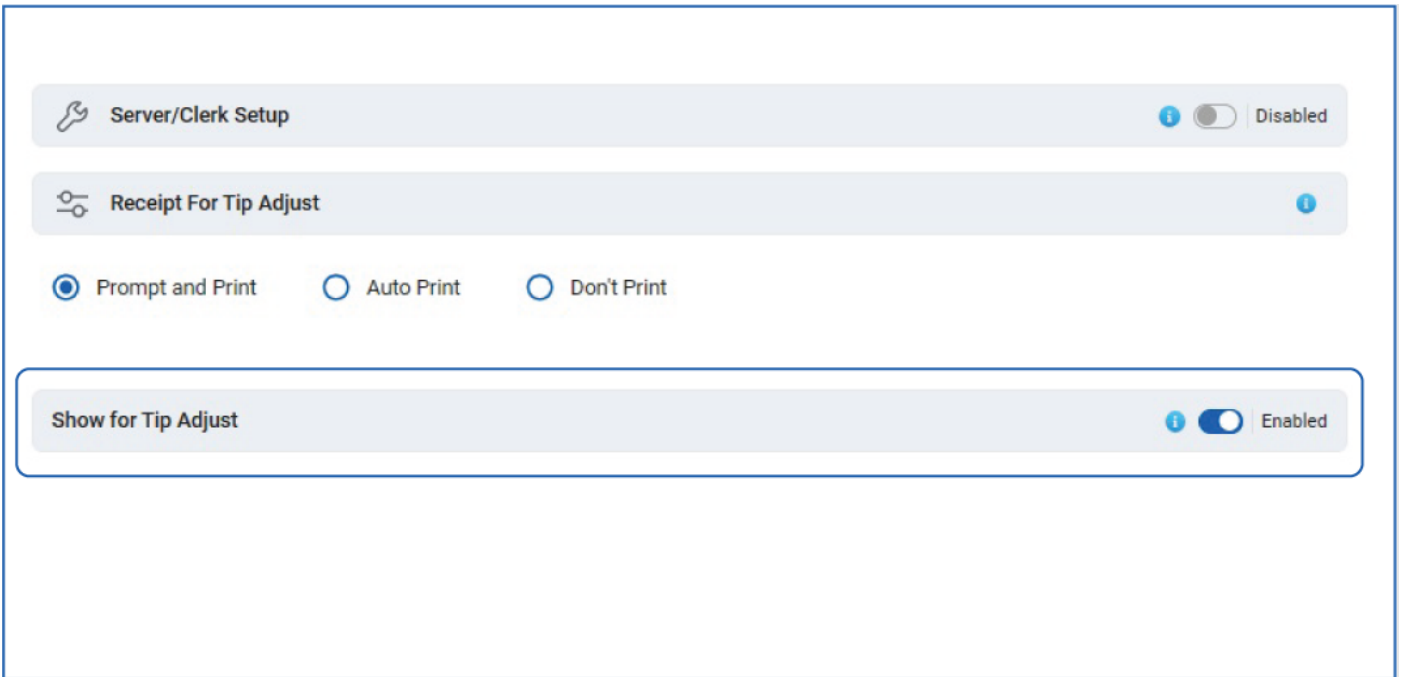


Figure 2: Screenshot of the improved portal screen showcasing the tip suggestions feature

POS Terminal	When the feature is disabled	When the feature is enabled
VL100 / VL110	<p>The screenshot shows a POS terminal screen with the status bar at the top displaying '11/14', signal strength, 96% battery, and '02:07'. The main display shows 'TIP ADJ \$ 101.03' in a dark blue header. Below the header, the text 'Enter Tip Amount' is displayed above '\$ 0.00'. At the bottom, there are two buttons: a red 'CANCEL' button with a close icon and a green 'OK' button with a checkmark icon.</p>	<p>The screenshot shows a POS terminal screen with the same status bar as the previous image. The main display shows 'TIP ADJ \$ 101.03' in a dark blue header. Below the header, the text 'TIP' is displayed above '\$ 0.00'. A white box with a blue border contains four buttons: '10%', '20%', '30%', and '40%'.</p>

<p>VP100</p>		
<p>VL500/VP500</p>		

### Customizable Card Button Label

<b>Applicable devices</b>	VL100, VL110, VP100, VL500, and VP500
<b>Feature Description</b>	In point-of-sale terminals with Dual Pricing enabled home screens, users can customize the label for the card button by entering a name of their choice.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select device] > Edit Parameters > Device Parameters Page > Home Screen > Dual Pricing > Card Label on Terminal
<b>Remarks</b>	This option will be visible only for the terminals with Dual Pricing enabled home screen. The navigation pathway applies solely when logging in with ISO credentials.

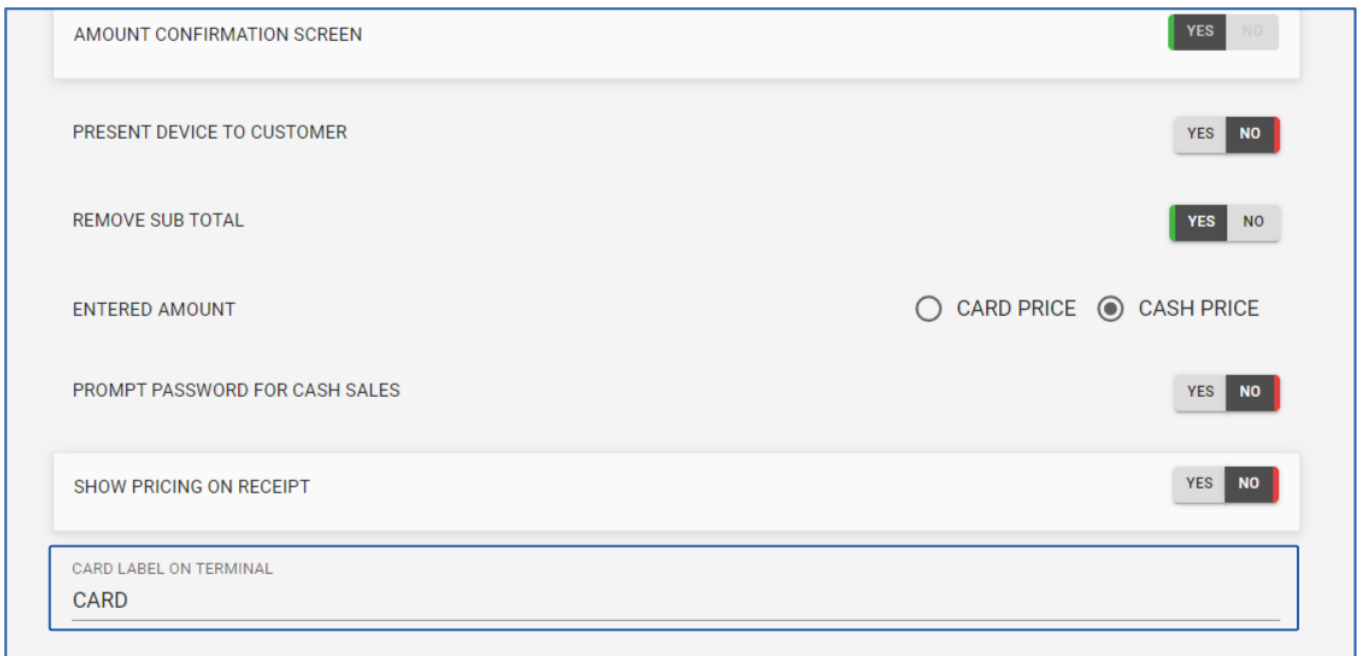


Figure 3: Screenshot of the classic portal screen showcasing the customizable card button label feature

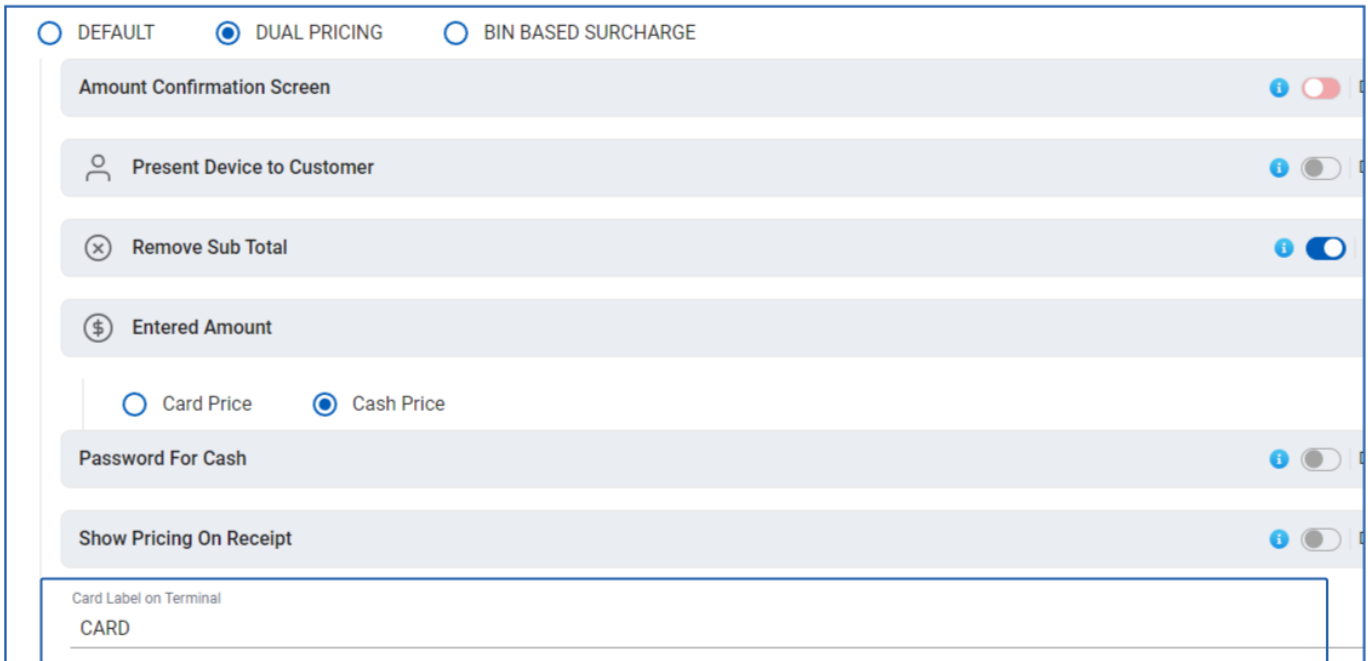


Figure 4: Screenshot of the improved portal screen showcasing the customizable card button label feature

POS Terminal	When the feature is enabled
VL100 / VL110	



<p>VP100</p>	
<p>VL500/VP500</p>	

### L2 Descriptors for Transactions

<p><b>Applicable devices</b></p>	<p>VL100, VL110, VP100, VL500, and VP500</p>
<p><b>Feature Description</b></p>	<p>The point-of-sale terminals will now generate Level 2 (L2) descriptors (invoice details) for every sale and completion.</p>
<p><b>Portal</b></p>	<p>Valor Portal &gt; Device Management &gt; [Select device] &gt; Edit Parameters &gt; Device</p>

<b>Navigation Pathway</b>	Parameters Page > Terminal and Transaction > Transaction > Enable L2
<b>Remarks</b>	This option will be visible only for the terminals with Dual Pricing enabled home screens. To incorporate the enhancements, it is recommended to ensure that the Package is updated or downloaded on the respective point-of-sale terminal.

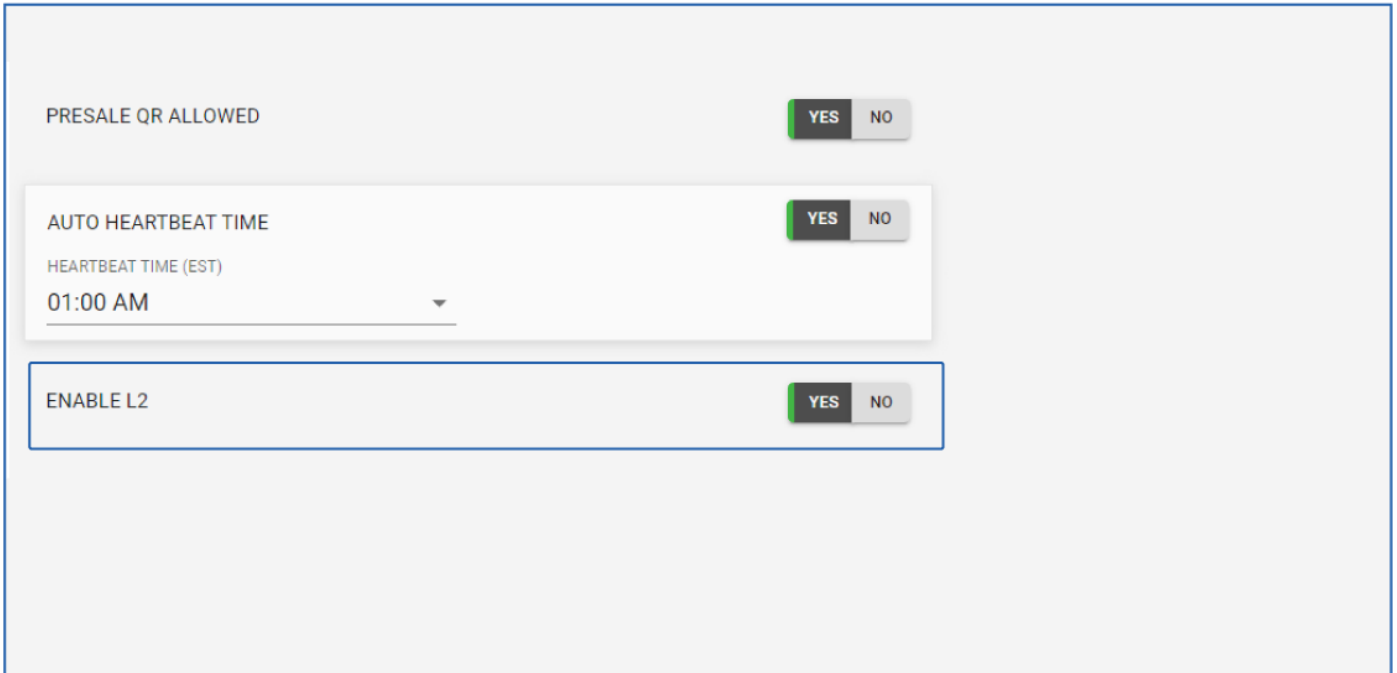


Figure 5: Screenshot of the classic portal screen showcasing the L2 descriptors feature



Figure 6: Screenshot of the improved portal screen showcasing the L2 descriptors feature

## Auto Shutdown for Battery Saving

<b>Applicable devices</b>	VL110, VL500, and VP500
<b>Feature Description</b>	Merchants can now enhance battery life by enabling “Auto Shutdown”. They have the flexibility to specify the duration (in minutes), after which the device will automatically shut down, optimizing energy consumption.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select device] > Edit Parameters > Device Parameters Page > Terminal and Transaction > Terminal > Auto Shutdown in Terminal > Shutdown mode/time

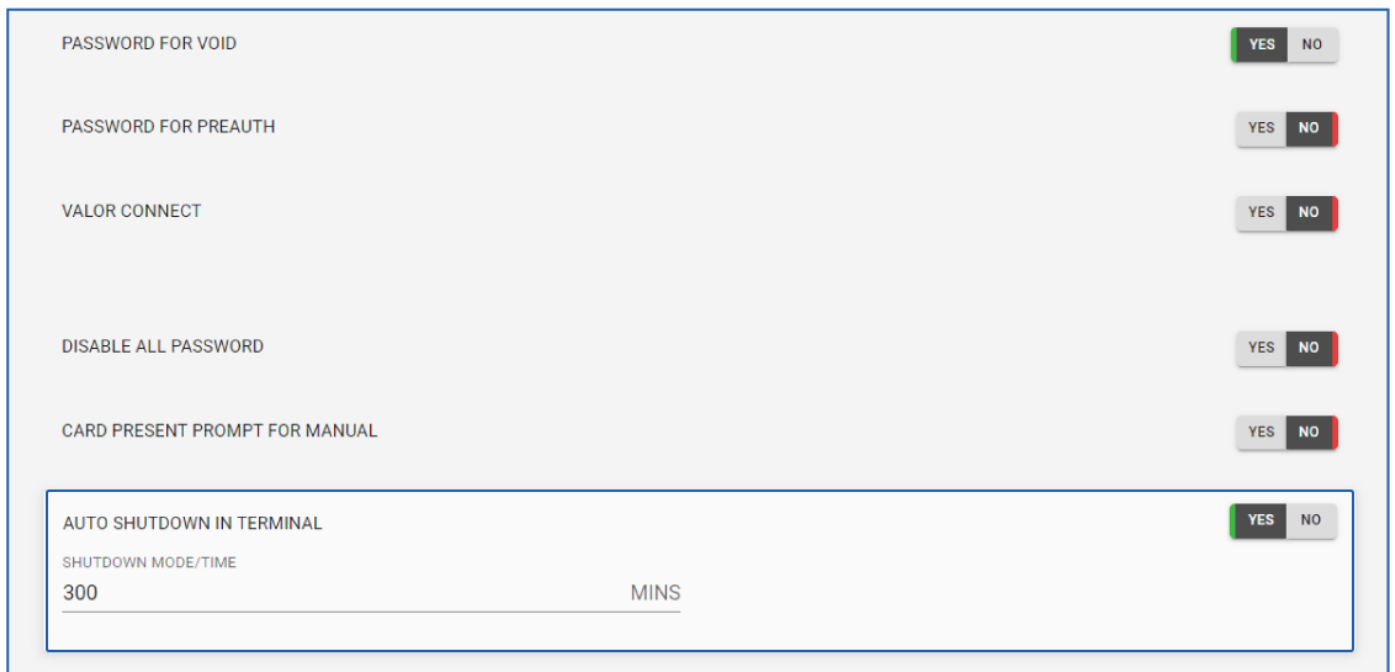


Figure 7: Screenshot of the classic portal screen showcasing the auto shutdown feature

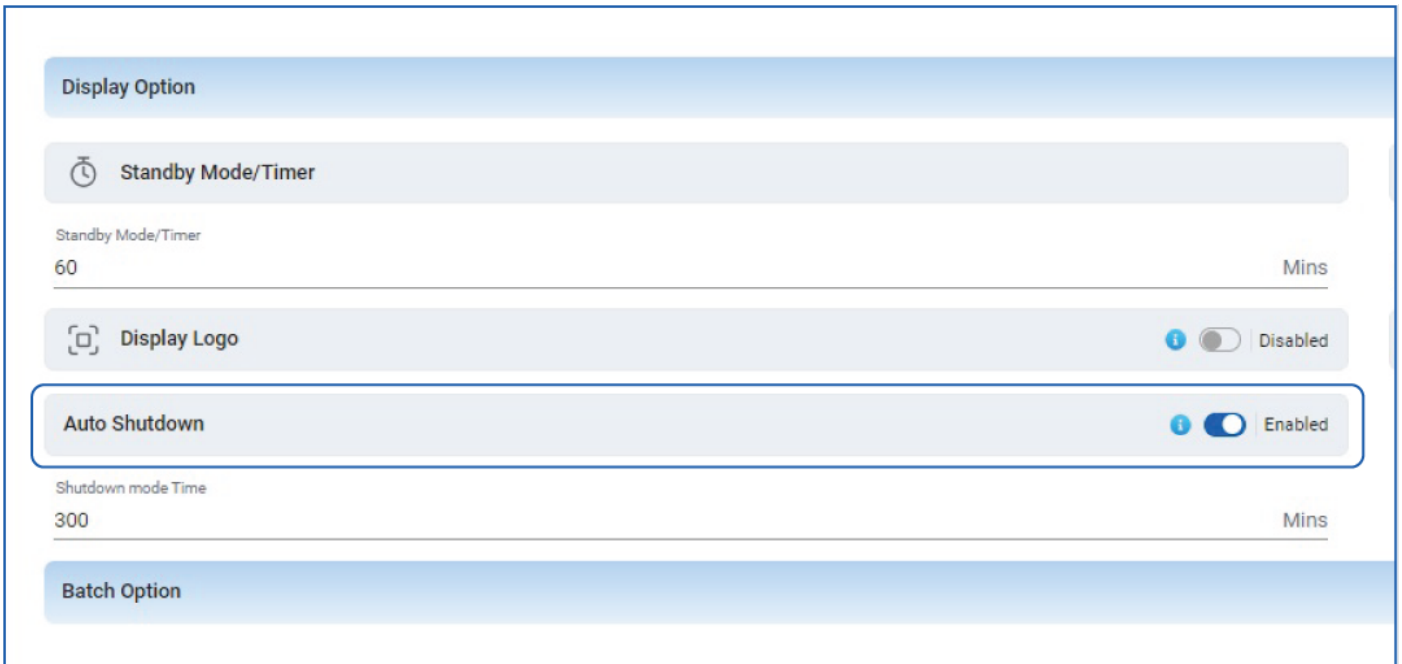


Figure 8: Screenshot of the improved portal screen showcasing the auto shutdown feature

### Dual Pricing Option available on Virtual Terminal

<b>Applicable devices</b>	This feature is available on the Virtual Terminal accessible via Online Portal.
<b>Feature Description</b>	The Virtual Terminal now includes a Dual Pricing mode, accessible for ISOs. In the Home Screen/BIN section, users will find three distinct options, each providing a unique pricing configuration. The validate fee option will be available for all three home screen mode.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select device] > Edit Parameters > Device Parameters Page > Home Screen > Dual Pricing
<b>Remarks</b>	Please note that this functionality is not available via the ValorPay mobile application.

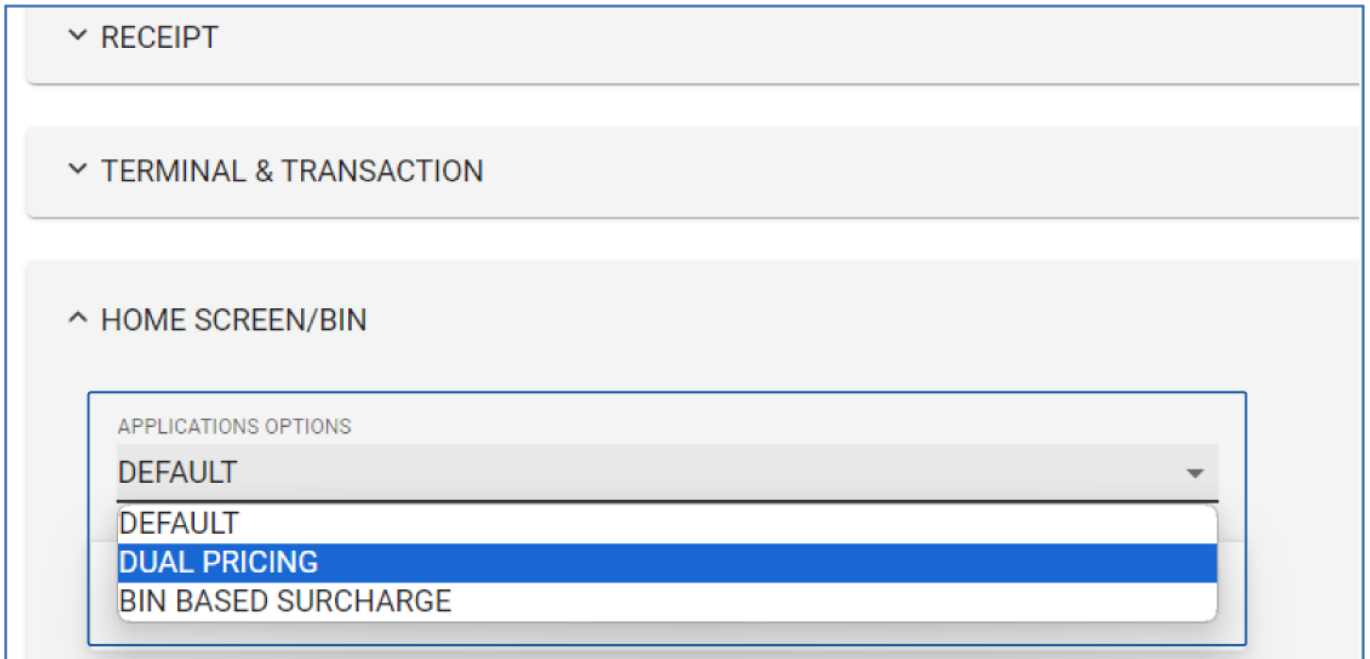


Figure 9: Screenshot of the classic portal screen showcasing the dual pricing feature

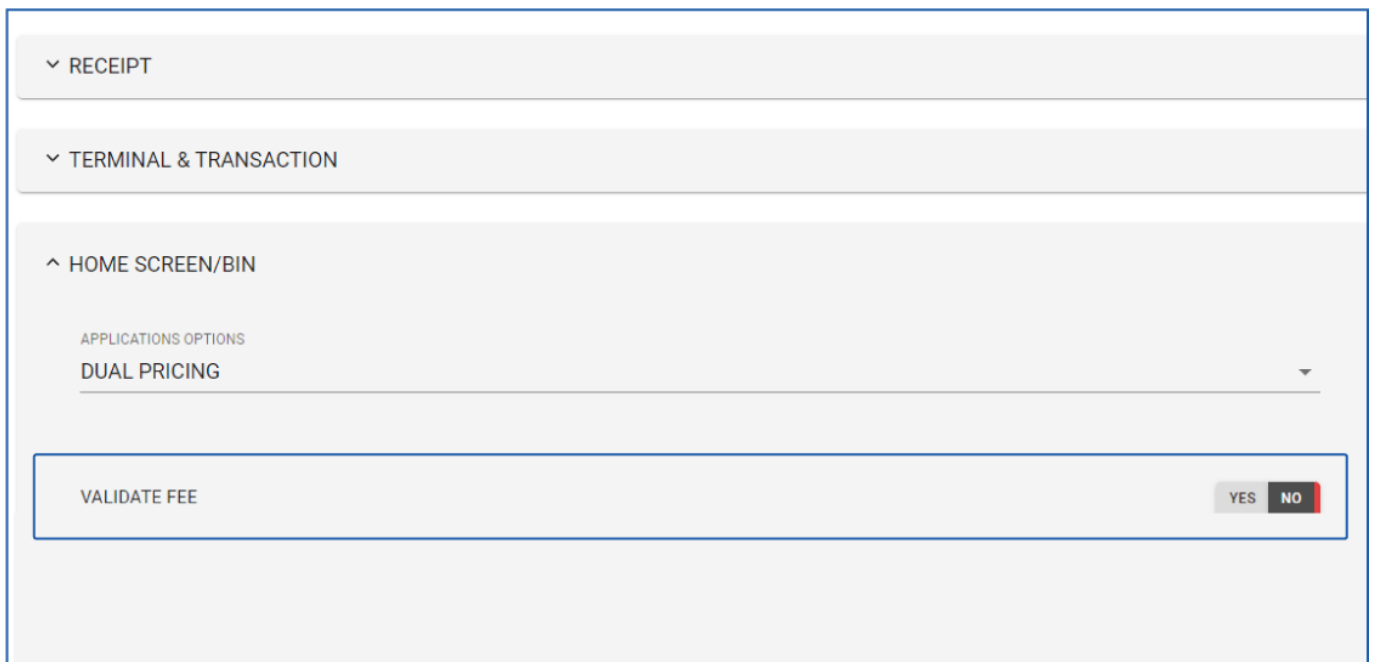


Figure 10; Screenshot of the classic portal screen showcasing the Validate fee option

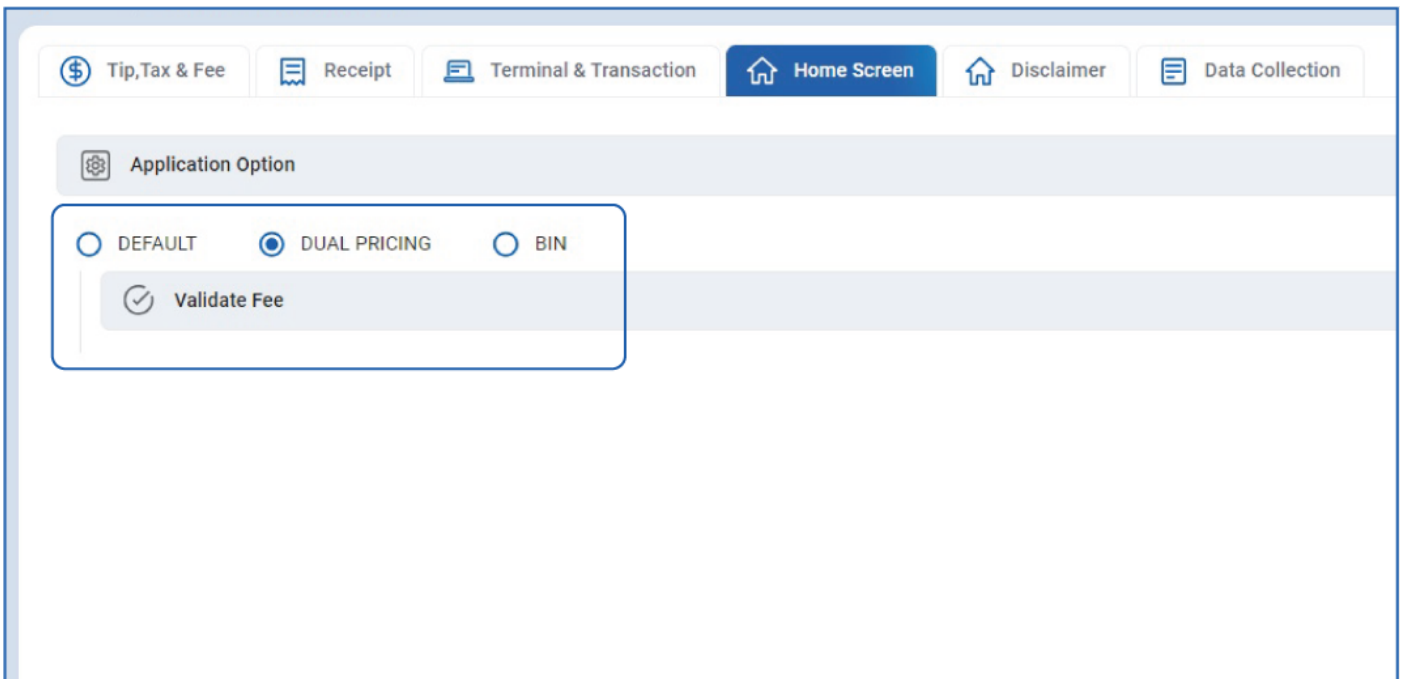


Figure 11: Screenshot of the improved portal screen showcasing the dual pricing feature with validate fee option

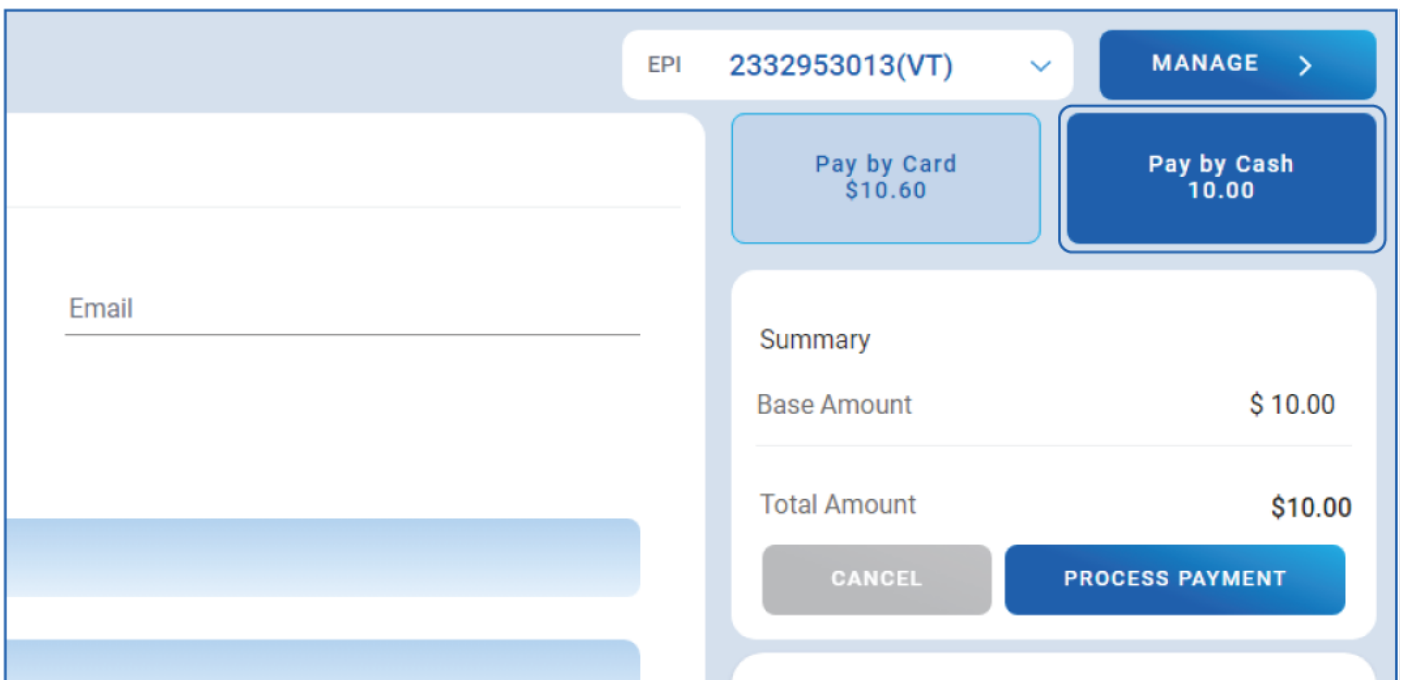


Figure 12: Screenshot of the improved portal screen showcasing the dual pricing feature clearing displaying the card vs. cash pricing options

### Daylight Savings Options for Stores

<b>Applicable devices</b>	All devices
<b>Feature Description</b>	When boarding or updating a merchant, a new option has been introduced to facilitate daylight savings configuration for stores. This option is labeled as 'Observes Daylight Savings'. The available values for this option are 'YES' or 'NO,' with the default value set

	to 'YES.' This feature applies to parts of Arizona and Hawaii.
<b>Portal Navigation Pathway</b>	Valor Portal > Merchant Management > Add New > Full board/Quick Board
<b>Remarks</b>	The navigation pathway applies solely when logging in with ISO credentials.

Devices \*  
VL100

DBA \*  
Star Night

Last Name \*  
Marsh

Phone \*  
482-145-5222

City \*  
NEW YORK

Observes Daylight Savings \*  
YES

Processor \*

Legal Name \*  
Star Night

Email \*  
shaun@marsh.com

Address \*  
70 Washington Square South

NY - New York

Display Label \*  
Top Front

Fiscal URL \*

None

Offices  
MARS PAYMENTS(me)

First Name \*  
Shaun

User Name \*  
ShaunM

Zip Code \*  
10012

TimeZone \*  
MST

MCC Code \*  
0763 - AGRICULTURAL CO-OPERATIVE

Serial No

Figure 13: Screenshot of the classic portal screen showcasing the daylight savings feature during quick boarding

1 Contact

2 Store

3 Device

4 Modules

Stores  
New Store

Store \*  
Star Night

Phone \*  
884-075-5152

City \*  
NEW YORK

Observes Daylight Savings \*  
NO

Manager \*  
Shaun Marsh

Address \*  
70 Washington Square South

NY - New York

MCC Code \*

Email \*  
shaun@marsh.com

Zip Code \*  
10012

TimeZone \*

Store Descriptor \*  
Star Night

Figure 14: Screenshot of the classic portal screen showcasing the daylight savings feature during full boarding

Figure 15: Screenshot of the improved portal screen showcasing the daylight savings feature during quick boarding

Figure 16: Screenshot of the improved portal screen showcasing the daylight savings feature during full boarding

## Enhancements and Upgrades

### Extended Valor Connect Support to VP500

<b>Applicable devices</b>	VP500
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<b>Feature Description</b>	Valor Connect support has been extended to VP500 point-of-sale terminal. Cloud integration is now easily accessible, providing one-click integration for POS solutions and a remote real-time payment experience with Valor Connect.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select device] > Edit Parameters > Device Parameters Page > Terminal & Transaction > Transaction > Valor Connect

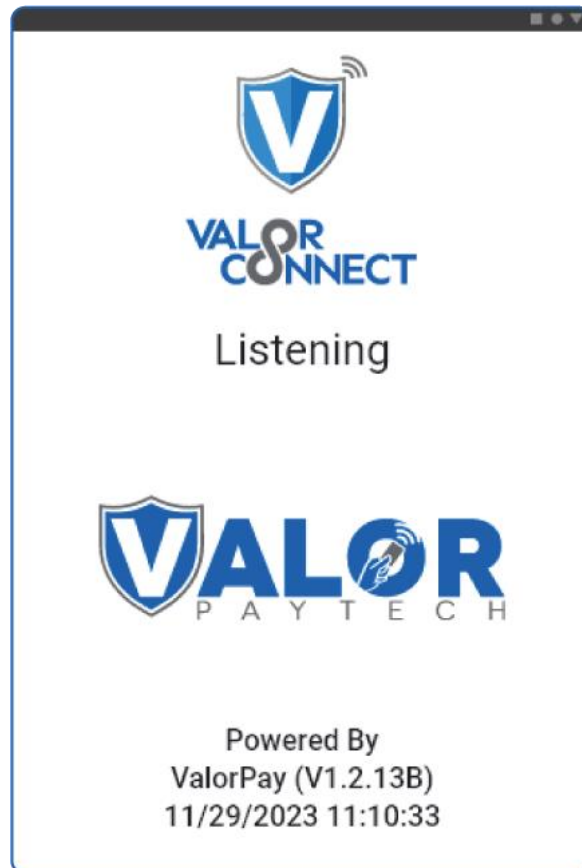


Figure 17: The screenshot of the Valor Connect feature on the POS terminal

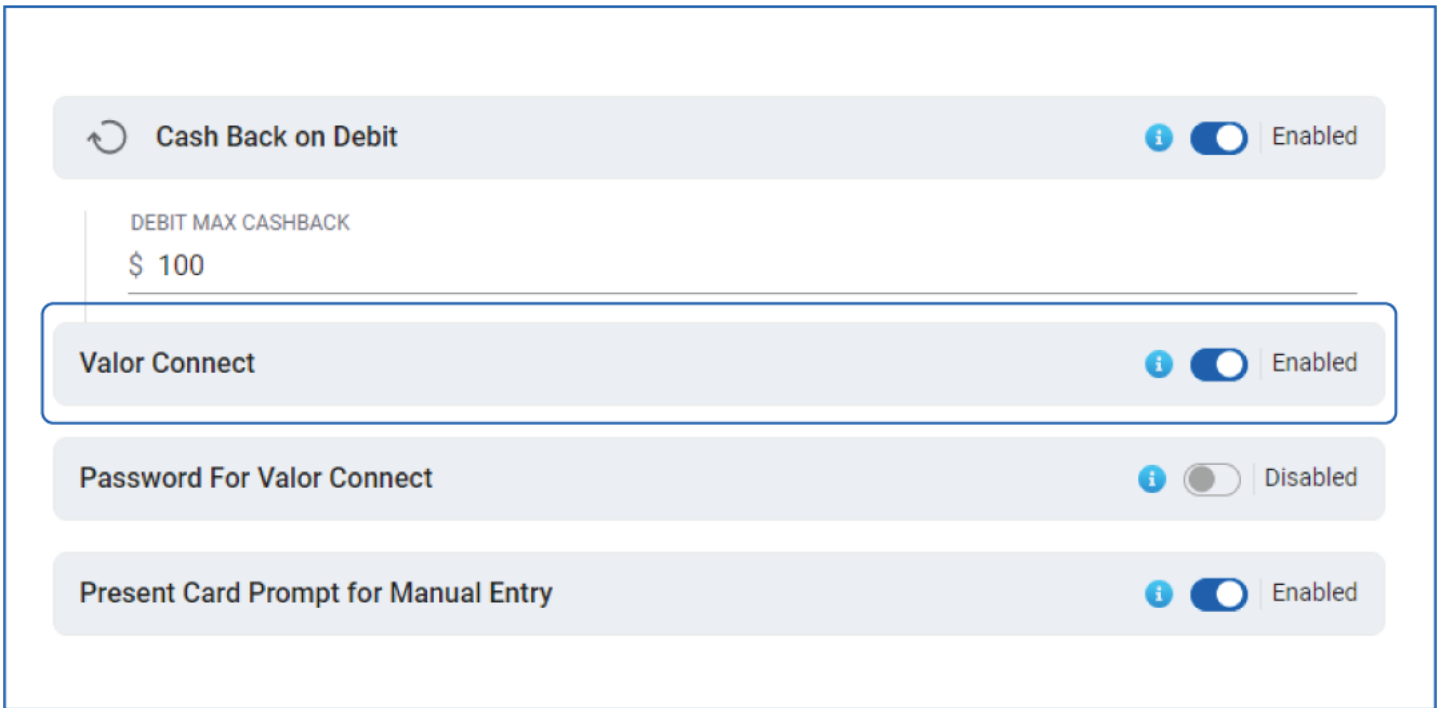


Figure 18: Screenshot of the improved portal screen showcasing the Valor Connect feature

### Customizable Auto Heartbeat Time

<b>Applicable devices</b>	VL100, VL110, VP100, VL500 and VP500
<b>Feature Description</b>	In the past, terminals underwent automatic reboots between 2-5 AM, causing disruptions. A new "Auto Heartbeat Time" parameter is available for greater flexibility. Users can select their preferred reboot time in 30-minute intervals. The terminal will reboot and transmit a Heartbeat at the designated time chosen by the user.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select device] > Edit Parameters > Device Parameters Page > Terminal and Transaction > Terminal > Auto Heartbeat Time

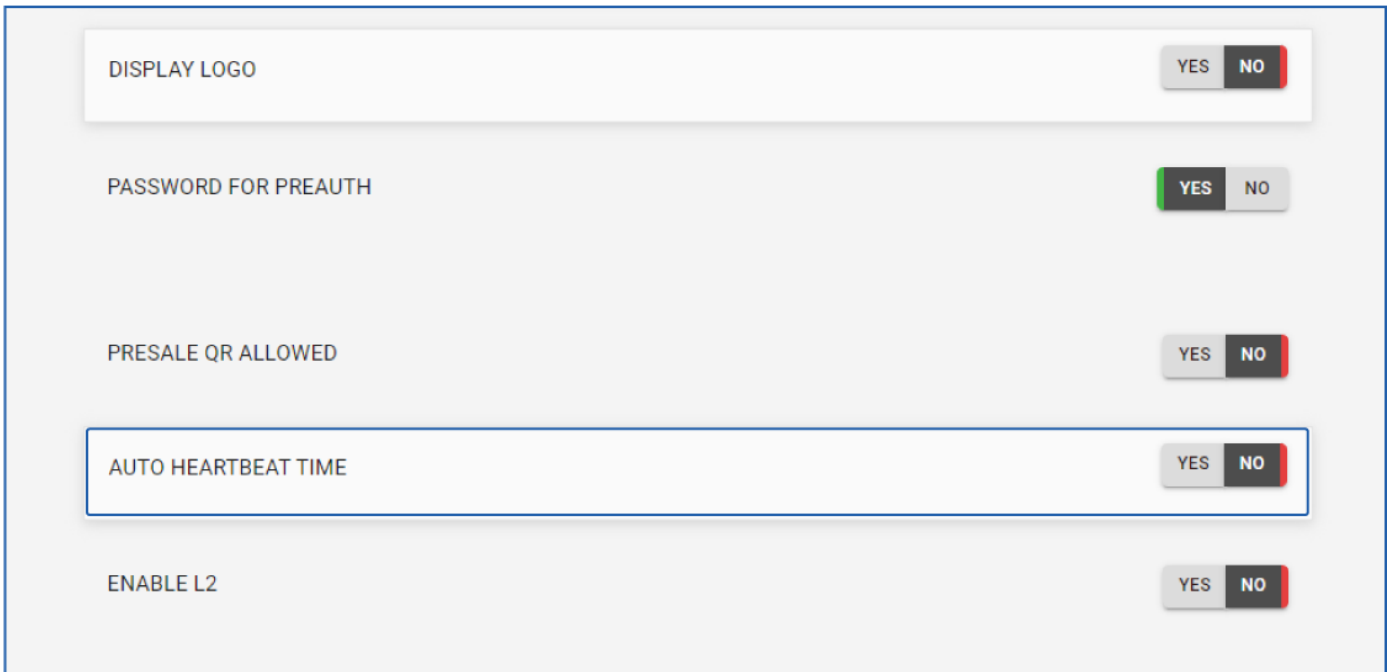


Figure 19: Screenshot of the classic portal screen showcasing the auto heartbeat feature

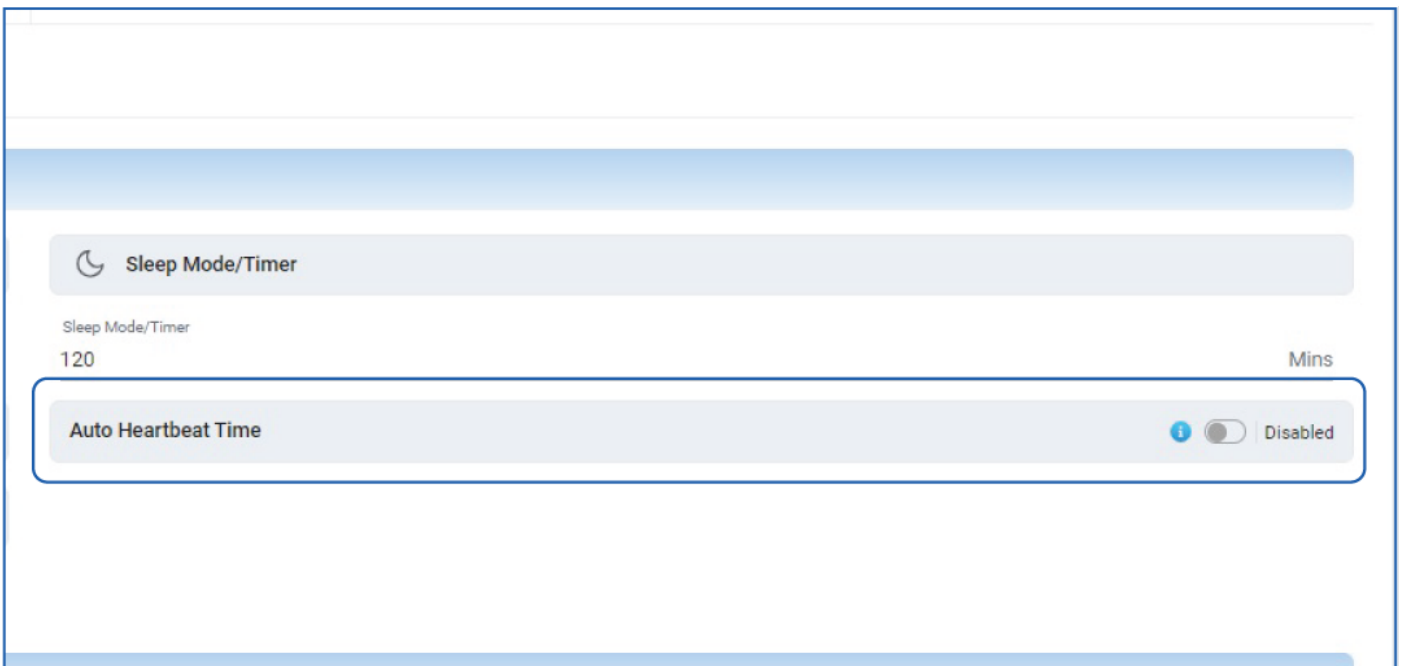


Figure 20: Screenshot of the improved portal screen showcasing the auto heartbeat feature

### Show Totals per Tip Suggestion

<b>Applicable devices</b>	VL100, VL110, VP100, VL500 and VP500
<b>Feature Description</b>	Terminals previously prompted for tip amounts with suggested tips presented as either a percentage or flat dollars. To enhance user experience and transparency, with this feature enabled, terminals will not only display suggested tips but also include both the

	tip and total amount.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select device] > Edit Parameters > Device Parameters Page > Tip, Tax, & Fee > Tip > Show Totals Per Tip Suggestion
<b>Remarks</b>	This option will be visible only if the “Tip on Screen” option is enabled.

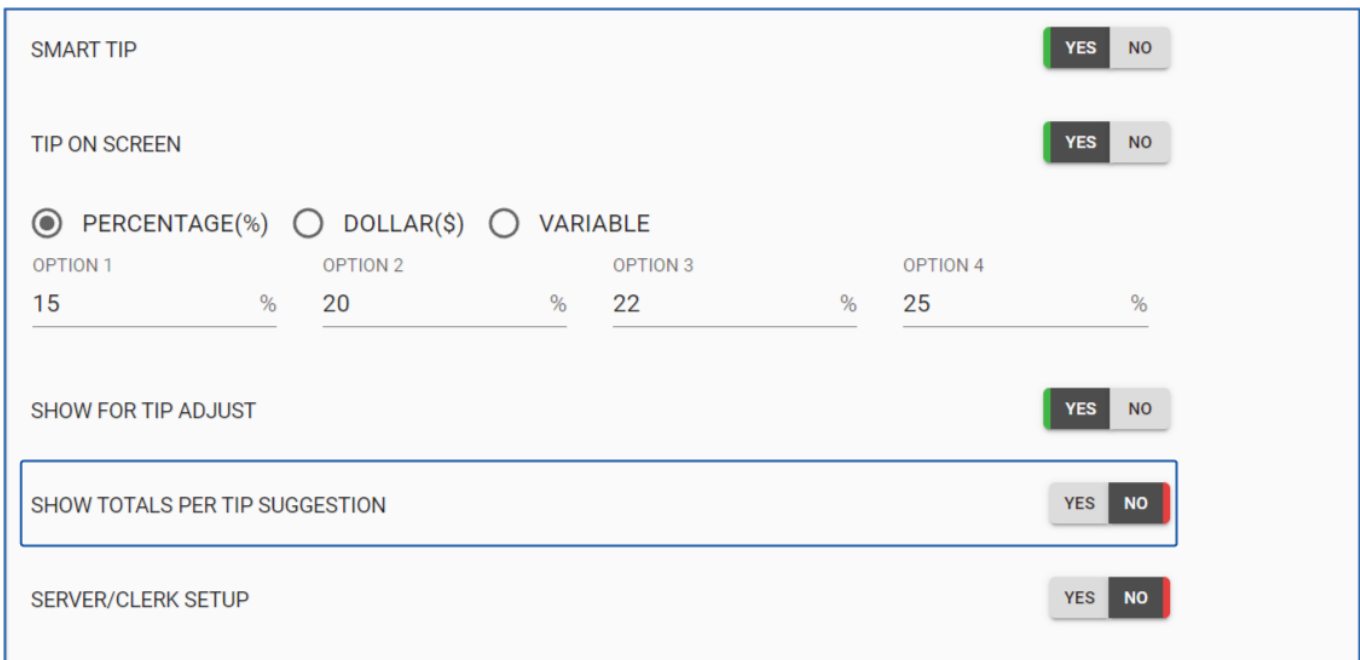


Figure 21: Screenshot of the classic portal screen showcasing the show totals per tip suggestion feature

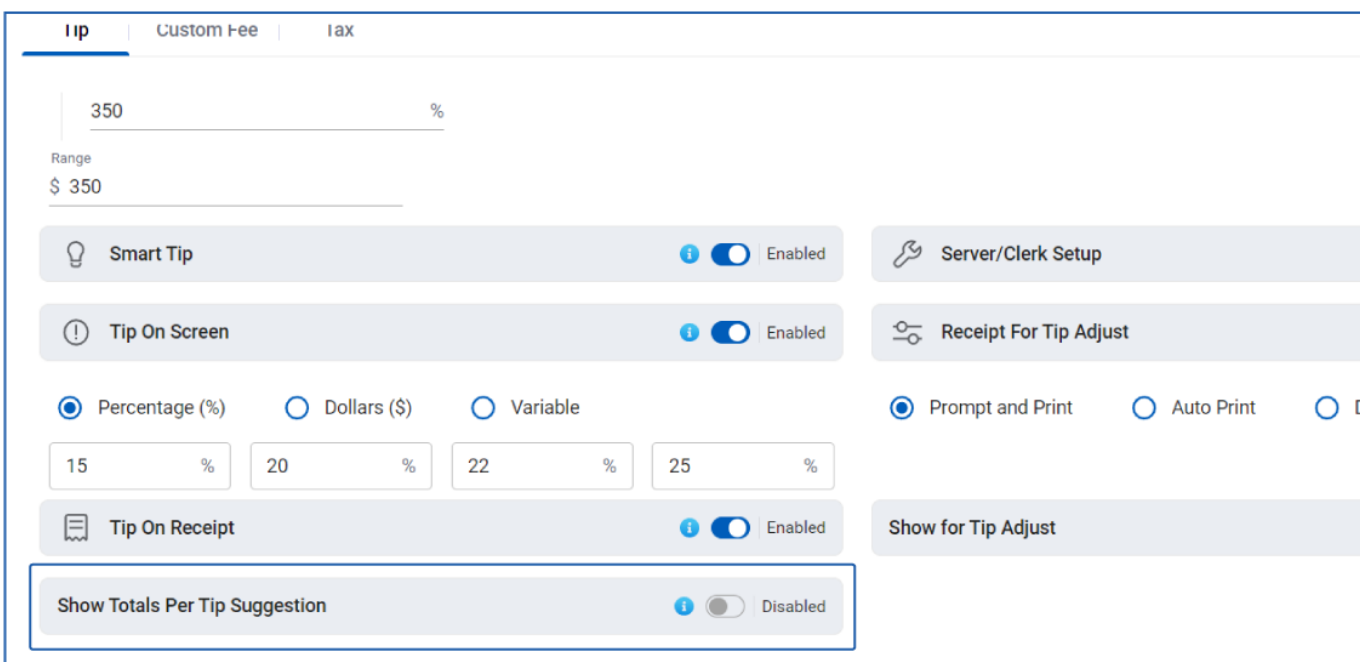
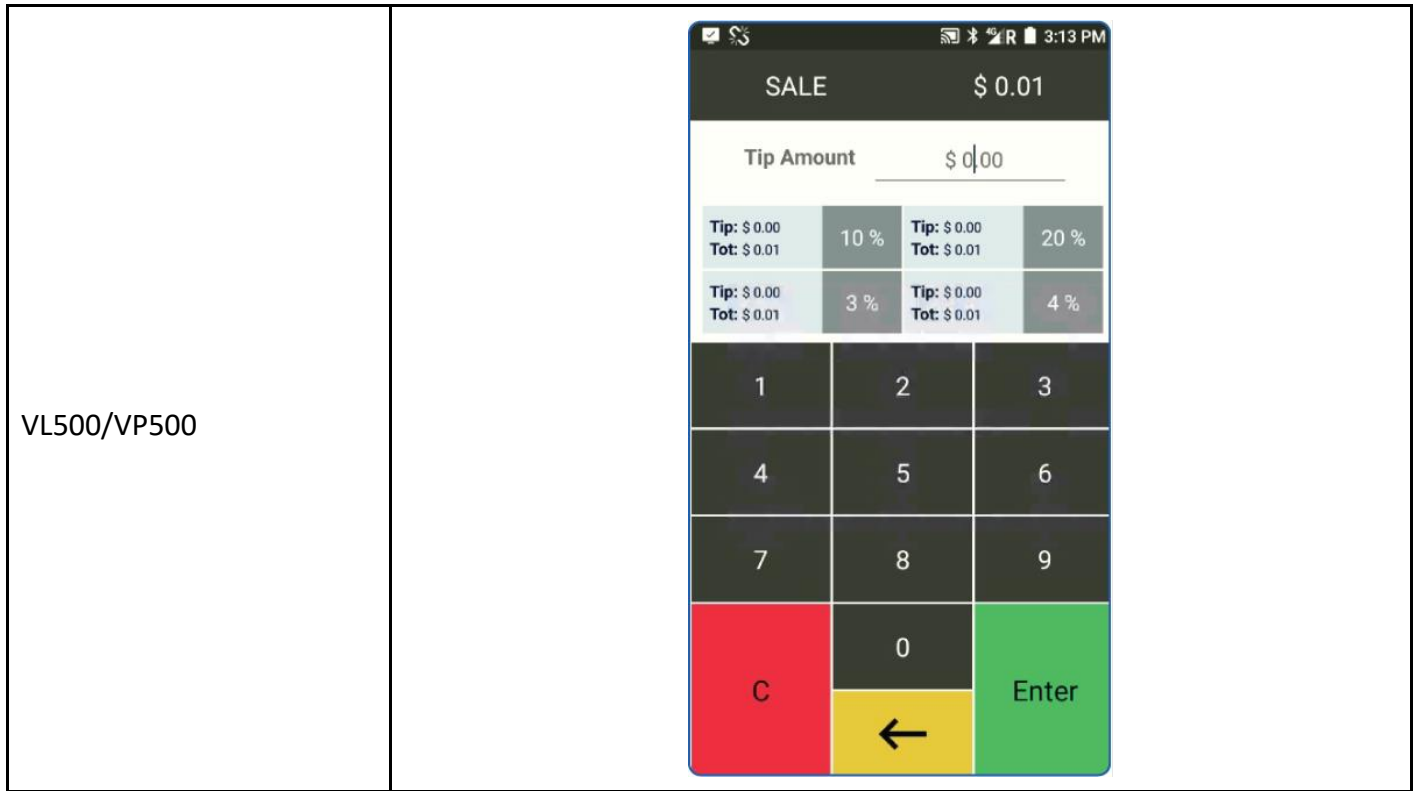


Figure 22: Screenshot of the improved portal screen showcasing the show totals per tip suggestion feature

POS Terminal	When the feature is enabled								
VL100 / VL110	<p>11/14 96% 02:07</p> <p><b>SALE \$ 1.01</b></p> <p>Custom Tip: \$ 0.00</p> <table border="1"> <tr> <td><b>10%</b> Tip \$0.10 Tip \$1.11</td> <td><input type="checkbox"/></td> <td><b>20%</b> Tip \$0.21 Tip \$1.22</td> <td><input type="checkbox"/></td> </tr> <tr> <td><b>30%</b> Tip \$0.31 Tip \$1.32</td> <td><input type="checkbox"/></td> <td><b>40%</b> Tip \$0.41 Tip \$1.42</td> <td><input type="checkbox"/></td> </tr> </table>	<b>10%</b> Tip \$0.10 Tip \$1.11	<input type="checkbox"/>	<b>20%</b> Tip \$0.21 Tip \$1.22	<input type="checkbox"/>	<b>30%</b> Tip \$0.31 Tip \$1.32	<input type="checkbox"/>	<b>40%</b> Tip \$0.41 Tip \$1.42	<input type="checkbox"/>
<b>10%</b> Tip \$0.10 Tip \$1.11	<input type="checkbox"/>	<b>20%</b> Tip \$0.21 Tip \$1.22	<input type="checkbox"/>						
<b>30%</b> Tip \$0.31 Tip \$1.32	<input type="checkbox"/>	<b>40%</b> Tip \$0.41 Tip \$1.42	<input type="checkbox"/>						
VP100	<p>11/14 02:07</p> <p><b>SALE \$ 10.30</b></p> <p>Custom Tip: \$ 0.00</p> <table border="1"> <tr> <td><b>15%</b> Tip \$1.55 Tip \$11.85</td> <td><input type="checkbox"/></td> <td><b>20%</b> Tip \$2.06 Tip \$12.36</td> <td><input type="checkbox"/></td> </tr> <tr> <td><b>22%</b> Tip \$0.31 Tip \$12.57</td> <td><input type="checkbox"/></td> <td><b>25%</b> Tip \$2.58 Tip \$12.88</td> <td><input type="checkbox"/></td> </tr> </table>	<b>15%</b> Tip \$1.55 Tip \$11.85	<input type="checkbox"/>	<b>20%</b> Tip \$2.06 Tip \$12.36	<input type="checkbox"/>	<b>22%</b> Tip \$0.31 Tip \$12.57	<input type="checkbox"/>	<b>25%</b> Tip \$2.58 Tip \$12.88	<input type="checkbox"/>
<b>15%</b> Tip \$1.55 Tip \$11.85	<input type="checkbox"/>	<b>20%</b> Tip \$2.06 Tip \$12.36	<input type="checkbox"/>						
<b>22%</b> Tip \$0.31 Tip \$12.57	<input type="checkbox"/>	<b>25%</b> Tip \$2.58 Tip \$12.88	<input type="checkbox"/>						



**Extended DBA Name Character Limit**

<b>Applicable devices</b>	VL100, VL110, VP100, VL500 and VP500
<b>Feature Description</b>	Previously, we restricted the input to 20 characters. With this new enhancement, it is possible to enter up to 48 characters. Additionally, the terminals will display the full DBA name, extending up to 48 characters.
<b>Portal Navigation Pathway</b>	Valor Portal > Merchant Management > Add New > Full board/Quick Board > Store name/ DBA name

Edit Store

<div style="border: 1px solid #ccc; padding: 5px;">Store Name *</div> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 5px;">Northern Hooper Crispy Chocolate Cookie House</div>	<div style="border-bottom: 1px solid #ccc; padding: 5px;">Manager *</div>	<div style="border-bottom: 1px solid #ccc; padding: 5px;">Email*</div> <div style="font-size: small;">ilangov199</div>
<div style="border-bottom: 1px solid #ccc; padding: 5px;">Ph: <span style="float: right; border: 1px solid #ccc; border-radius: 50%; padding: 2px 5px;">✎</span></div>	<div style="border-bottom: 1px solid #ccc; padding: 5px;">Address *</div>	<div style="border-bottom: 1px solid #ccc; padding: 5px;">Zip Code *</div>
<div style="border-bottom: 1px solid #ccc; padding: 5px;">City *</div>	<div style="border-bottom: 1px solid #ccc; padding: 5px;">State</div> <div style="text-align: right; font-size: small;">▼</div>	<div style="border-bottom: 1px solid #ccc; padding: 5px;">Time Zone</div> <div style="font-size: small;">MST</div>
<input type="checkbox"/> Daylight Savings	<div style="border-bottom: 1px solid #ccc; padding: 5px;">MCC</div> <div style="text-align: right; font-size: small;">▼</div>	

CLEAR

SAVE

Figure 23: Screenshot of the improved portal screen showcasing the store name during full boarding

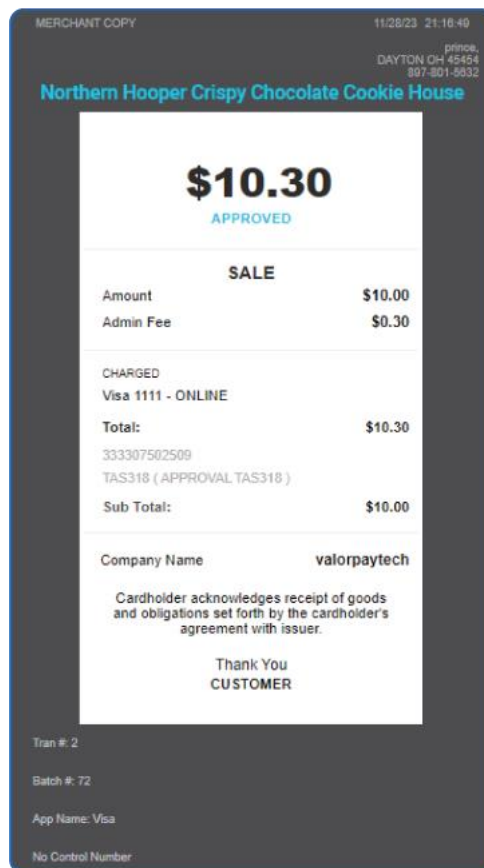
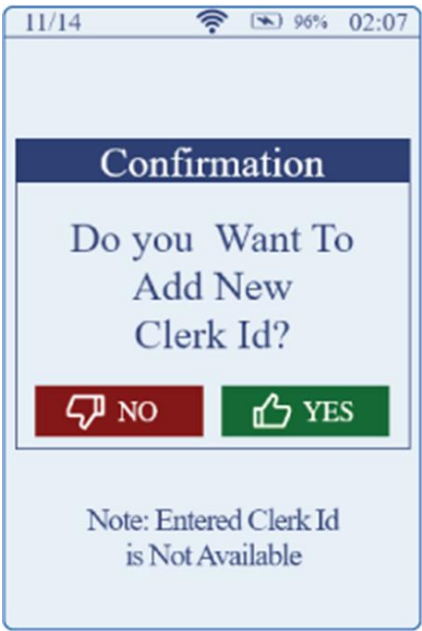
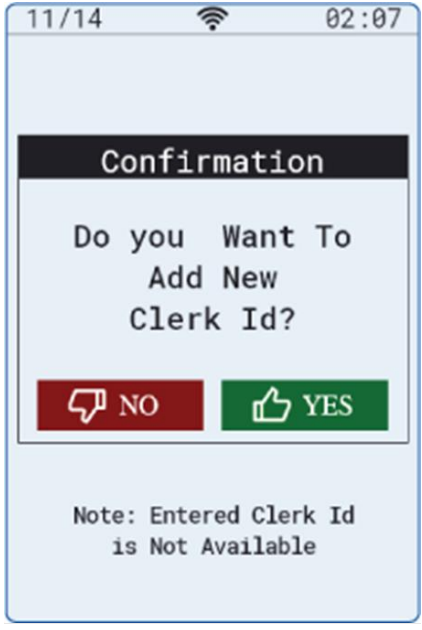



Figure 24: Screenshot of the receipt showcasing the store name

### Creating Clerk/Server ID during Transaction

<b>Applicable devices</b>	VL100, VL110, VP100, VL500 and VP500
<b>Feature Description</b>	In the latest upgrade, when a non-existent clerk or server ID is entered during a sale or completion, a new confirmation screen will be prompted. This screen allows the merchant to instantly create a new clerk, ensuring accuracy and efficiency in processing the transaction.

POS Terminal	When the feature is enabled
VL100 / VL110	
VP100	



<p>VL500/VP500</p>	
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### Flexible Card Brand Display on Card Prompt Screen

<p><b>Applicable devices</b></p>	<p>VL500 and VP500</p>
<p><b>Feature Description</b></p>	<p>The latest upgrade for VL500 and VP500 terminals displays a comprehensive list of supported card brands directly on the card prompt screen. Users have the flexibility to select and customize these images from the portal. By default, this feature will be disabled, and the terminal will display all available card brands. It's important to note that this selection is for display purposes only, and the terminal will continue to accept all certified card brands.</p>
<p><b>Portal Navigation Pathway</b></p>	<p>Valor Portal &gt; Merchant Management &gt; [Select Merchant] &gt; Overview &gt; Merchant Overview Page &gt; [Select device] &gt; Edit &gt; Edit Device Pop-up &gt; Card Type</p>
<p><b>Remarks</b></p>	<p>This feature is available exclusively in the improved portal. The navigation pathway applies solely when logging in with ISO credentials.</p>

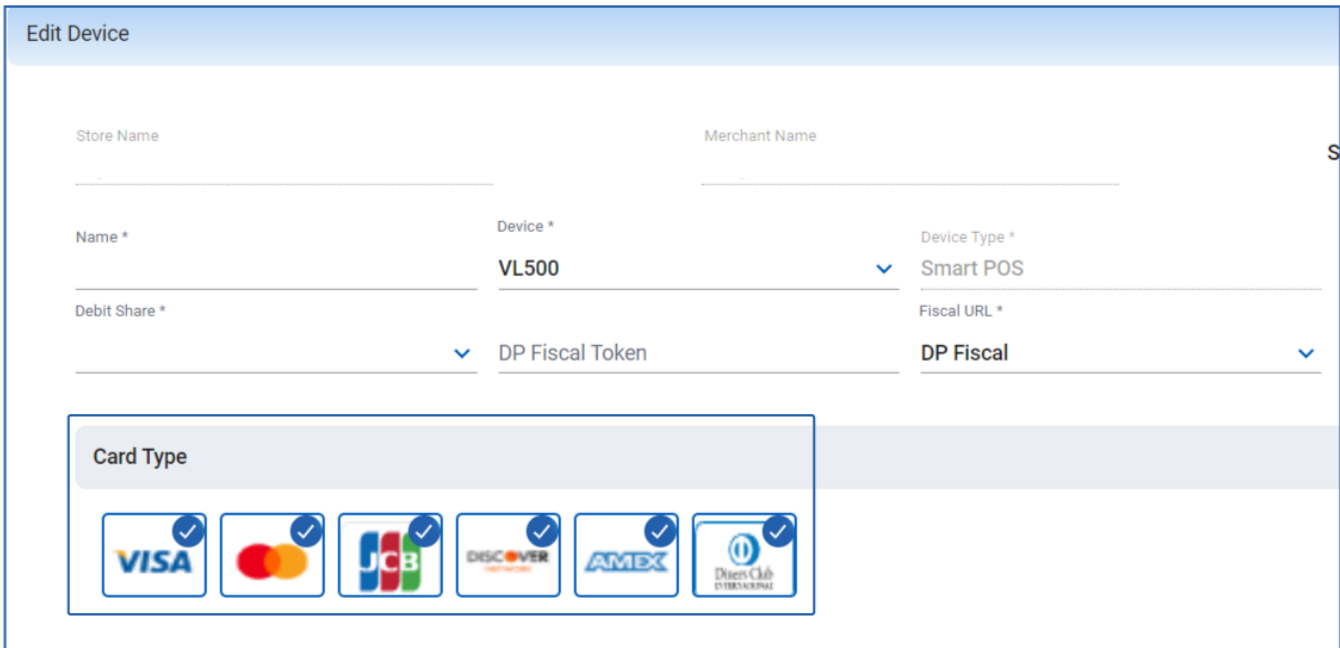


Figure 25: Screenshot of the improved portal screen showcasing the flexible card brand display feature

### Improved Accessibility for Menu Display

<b>Applicable devices</b>	VP500
<b>Feature Description</b>	To enhance accessibility, the menu display on VP500 has been optimized. Previously requiring scrolling, this upgrade ensures that all menus are easily accessible on a single screen. This improvement simplifies navigation, providing a user-friendly experience.
<b>Remarks</b>	This feature is available exclusively in the improved portal.

POS Terminal	Before the modification	After the modification
VP500		

### Enhanced POS Integrations

<b>Applicable devices</b>	VL100, VL110, VP100, VL500 and VP500
<b>Feature Description</b>	Devices are now equipped to validate requests received through semi-integration or Valor Connect. The system responds with appropriate error messages, ensuring a smooth and reliable integration.

### Provide Stan ID from POS Integration & Enhanced Security with Valor Connect Password

<b>Applicable devices</b>	VL100, VL110, VP100, VL500 and VP500
<b>Feature Description</b>	All devices with Valor Connect will now include the Stan ID for comprehensive transaction tracking. When exiting from the Valor Connect waiting screen, devices will prompt for a password based on the configuration. The default password will be set as the last 4 digits of the EPI, enhancing security measures.
<b>Portal Navigation Pathway</b>	Valor Portal > Device Management > [Select device] > Edit Parameters > Device Parameters > Terminal & Transaction > Transaction > Password for Valor Connect

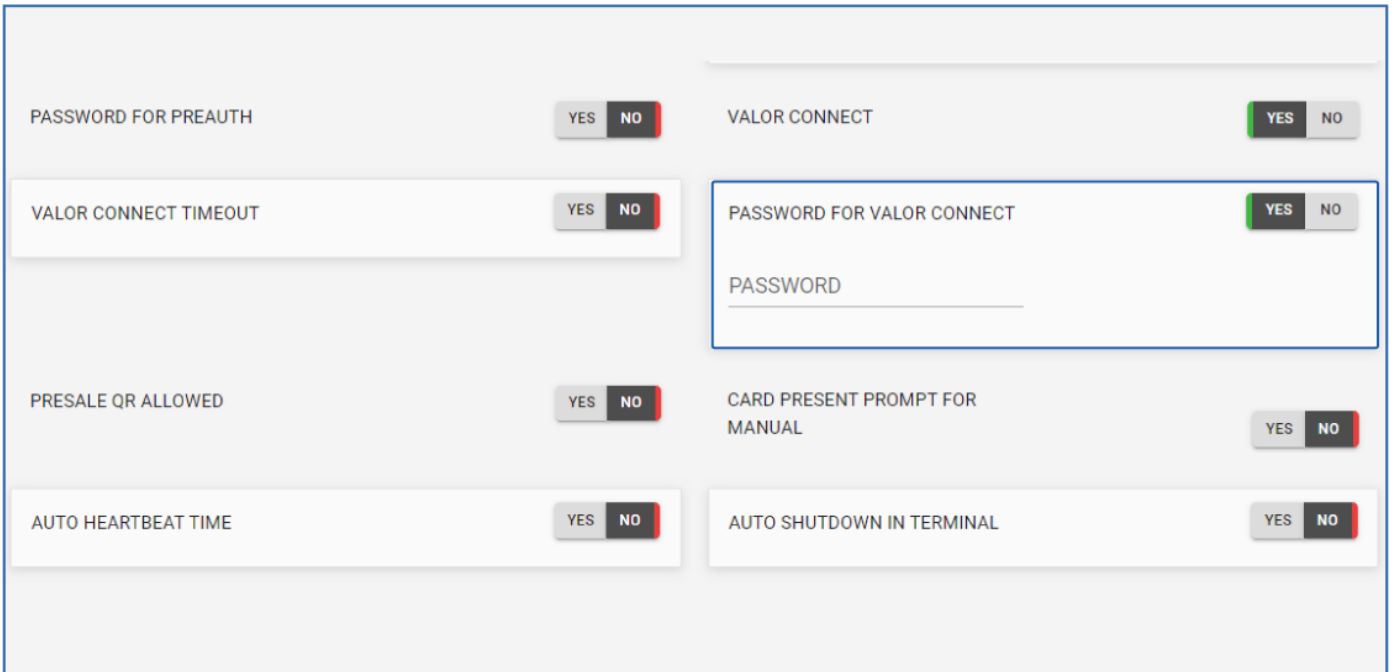


Figure 26: Screenshot of the classic portal screen showcasing the Valor Connect password feature

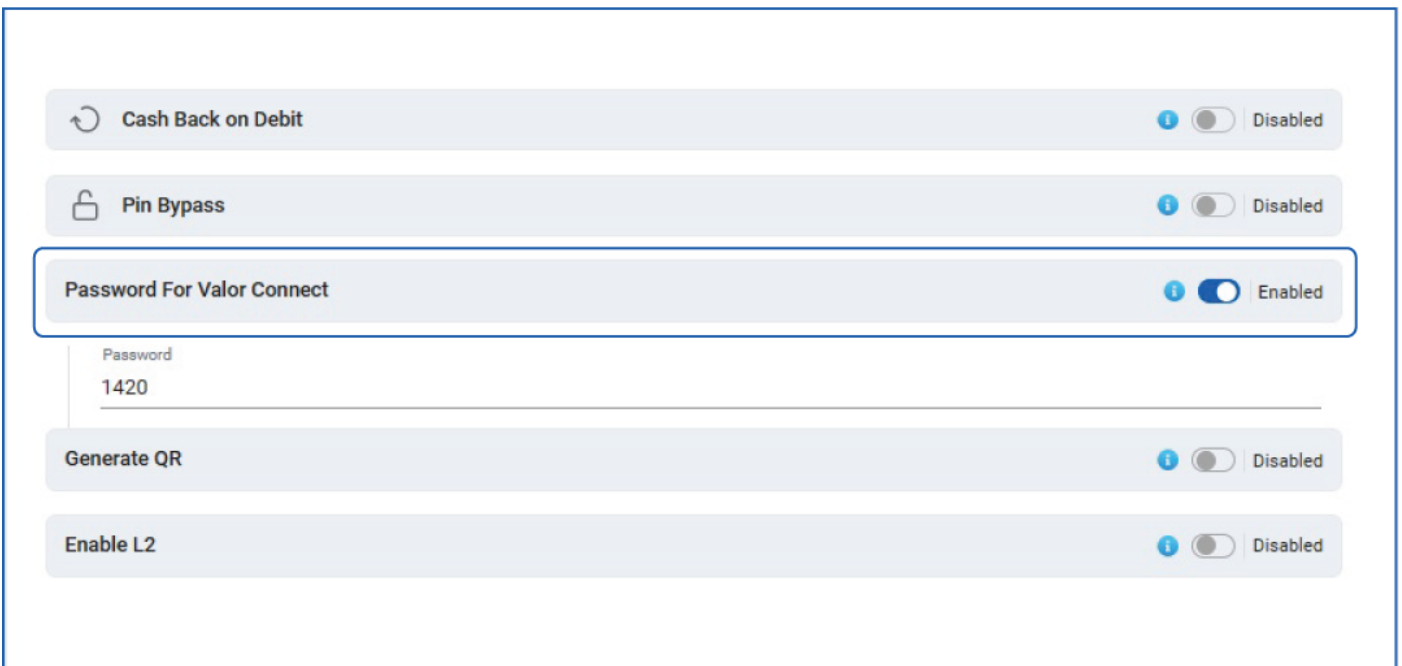


Figure 27: Screenshot of the improved portal screen showcasing the Valor Connect password feature

## Settlement Report QR Code

<p><b>Feature Description</b></p>	<p>In the classic portal, the settlement report now includes a QR code for both android and iOS platforms. Additionally, the portal provides a direct link to the improved portal and these same options are available in the email as well.</p>
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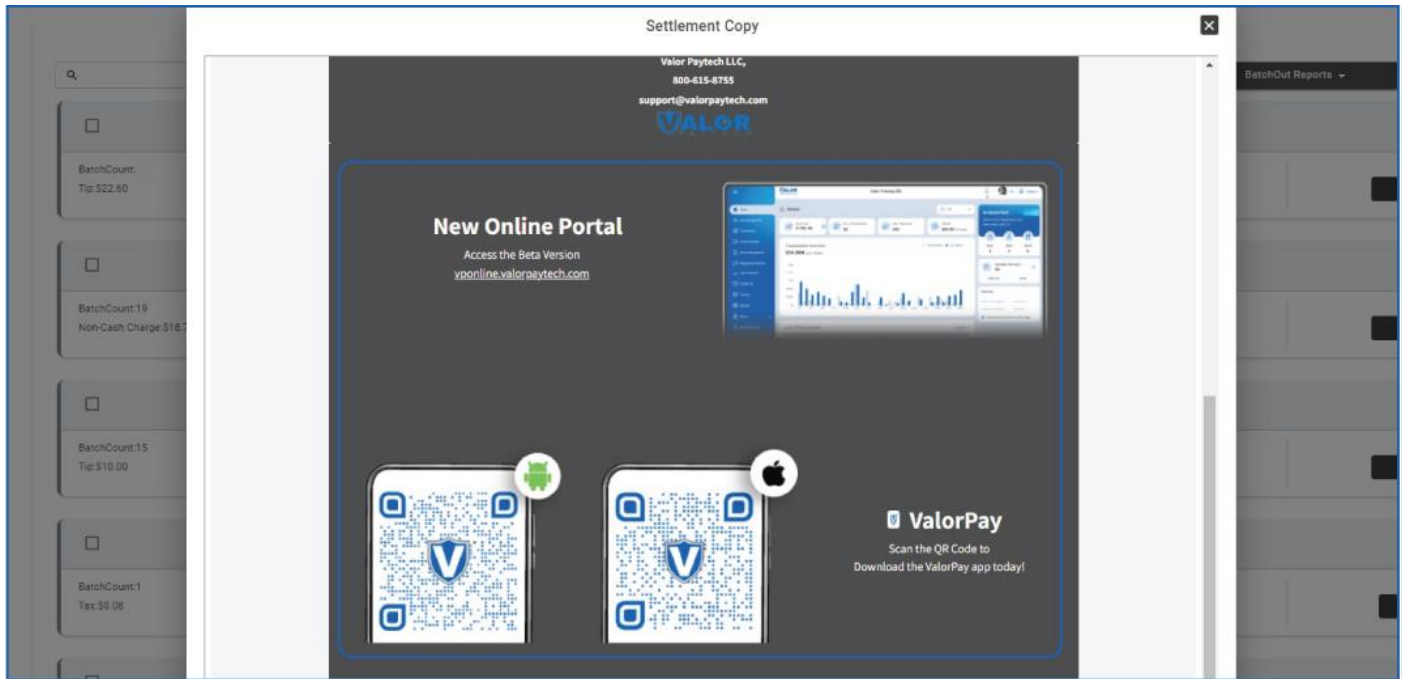


Figure 28: Screenshot of the digital receipt showcasing the settlement report QR code

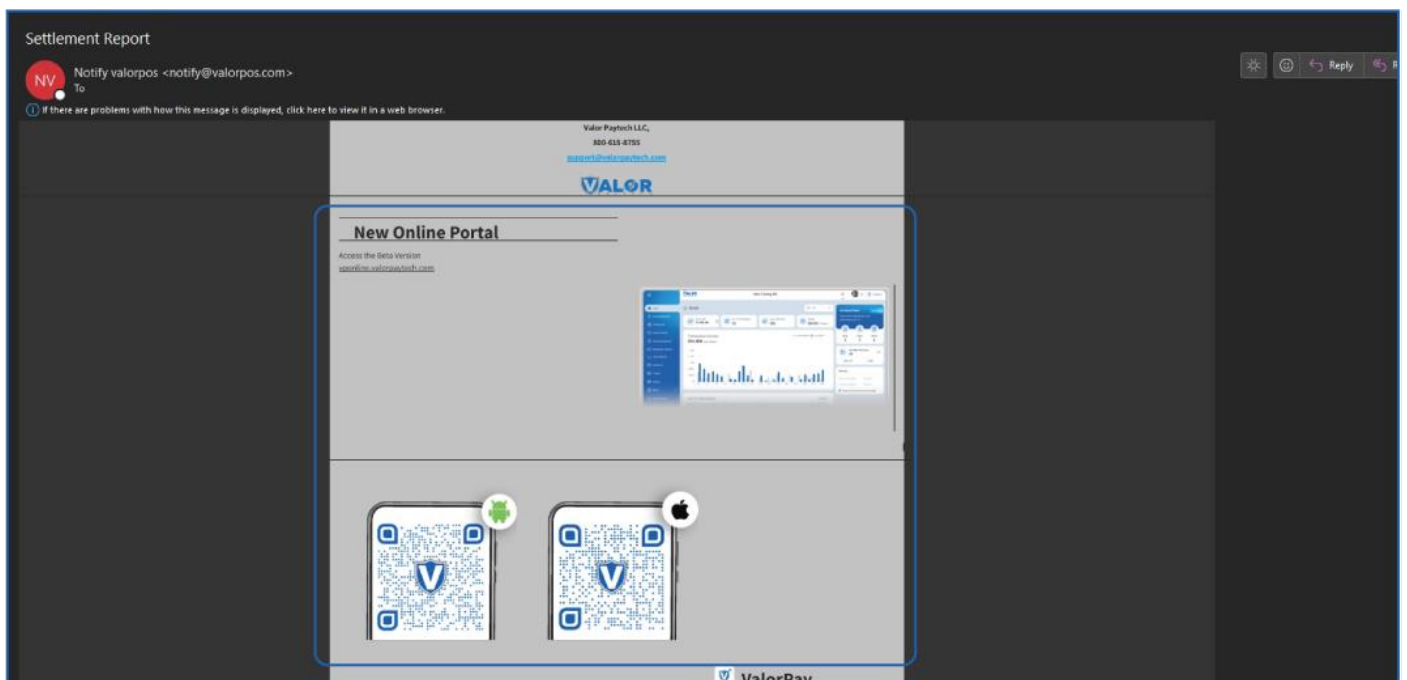


Figure 29: Screenshot of the email showcasing the settlement report QR code

### Additional Inputs to VT

<b>Feature Description</b>	<p>The company name is now offered as a configurable option, empowering users to choose between setting it as "Mandatory" or "Optional." This configured company name option is visible on Virtual Terminal transactions, E-invoices, and receipts.</p>
<b>Portal Navigation Pathway</b>	<p><b>Classical Portal:</b> Valor Portal &gt; Device Management &gt; [Select device] &gt; Edit Parameters &gt; Value Added Service &gt; Company Name</p> <p><b>Improved Portal:</b> Valor Portal &gt; Device Management &gt; [Select device] &gt; Edit Parameters &gt; Data Collection &gt; Additional Input &gt; Company Name</p>

The screenshot displays a configuration interface for 'Additional Inputs'. It features three main sections:

- ADDITIONAL INPUT 1:** Includes fields for 'DISPLAY TEXT 1' (Clerk ID), 'TEXT FORMAT 1' (Numeric), 'MIN LENGTH 1' (0), 'MAX LENGTH 1' (5), and 'REQUIRED 1' (Yes/No toggle).
- ADDITIONAL INPUT 2:** A placeholder section with a 'YES/NO' toggle.
- COMPANY NAME:** Includes 'COMPANY NAME TEXT' (Company Name) and 'COMPANY NAME OPTION' (Mandatory), with a 'YES/NO' toggle.

Figure 30: Screenshot of the classic portal showcasing the company name

Sale 
  Authorization 
  Refund 
  E-Invoice 
  Cash 
  Generate QR 
  Valor Connect

Amount\* \$ 1.00      PhoneNo \_\_\_\_\_      Email \_\_\_\_\_

Card number\* \_\_\_\_\_ CVV\* \_\_\_\_\_

\_\_\_\_\_ MM/YY\* \_\_\_\_\_

Cardholder name \_\_\_\_\_

**PAY BY CARD**  
\$1.12

**PAY BY CASH**  
\$1.00

Invoice Number \_\_\_\_\_      **Test Name \*** \_\_\_\_\_      Description \_\_\_\_\_

Line Items

Figure 31: Screenshot of the classic portal showcasing the company name as a mandatory field during the transaction

Sale 
  Authorization 
  Refund 
  E-Invoice 
  Cash 
  Generate QR 
  Valor Connect

Amount\* \$ 1.00      PhoneNo \_\_\_\_\_      Email \_\_\_\_\_

Card number\* \_\_\_\_\_ CVV\* \_\_\_\_\_

\_\_\_\_\_ MM/YY\* \_\_\_\_\_

Cardholder name \_\_\_\_\_

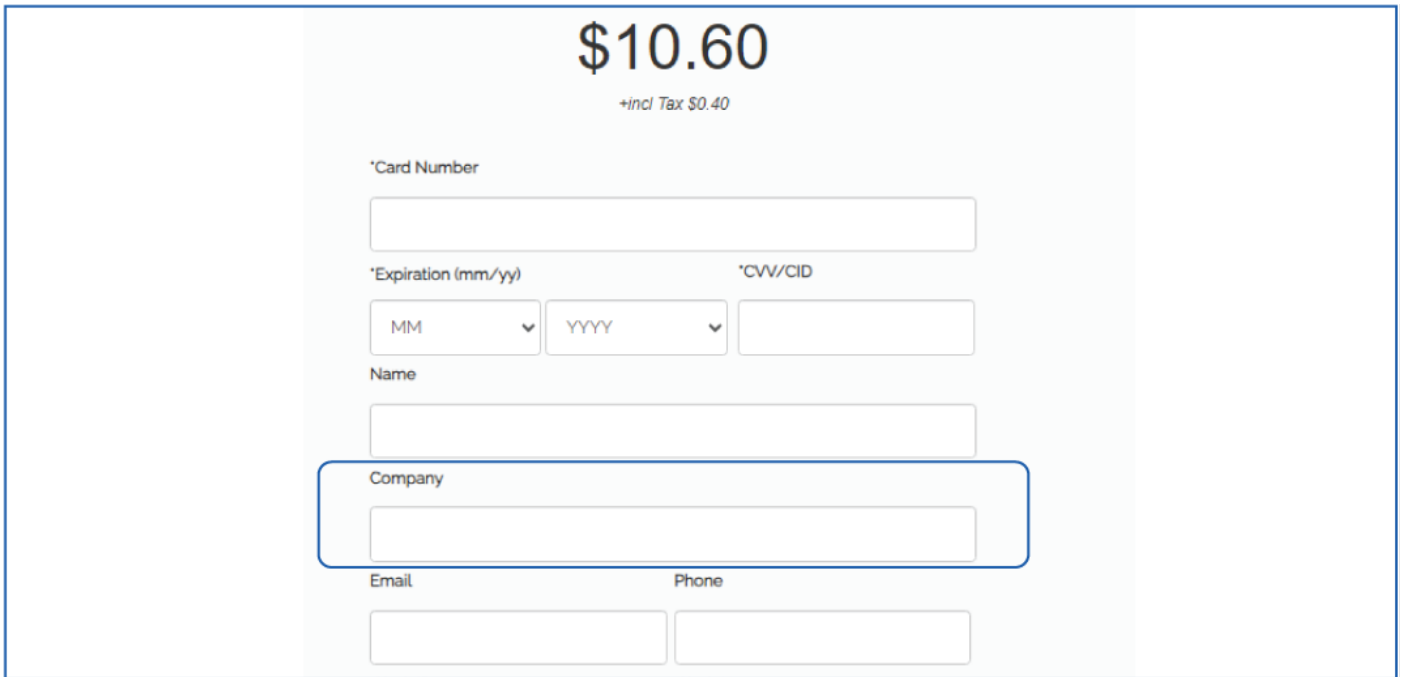
**PAY BY CARD**  
\$1.12

**PAY BY CASH**  
\$1.00

Invoice Number \_\_\_\_\_      Test Name \_\_\_\_\_      Description \_\_\_\_\_

Line Items

Figure 32: Screenshot of the classic portal showcasing the company name as an optional field during the transaction



**\$10.60**  
+incl Tax \$0.40

\*Card Number

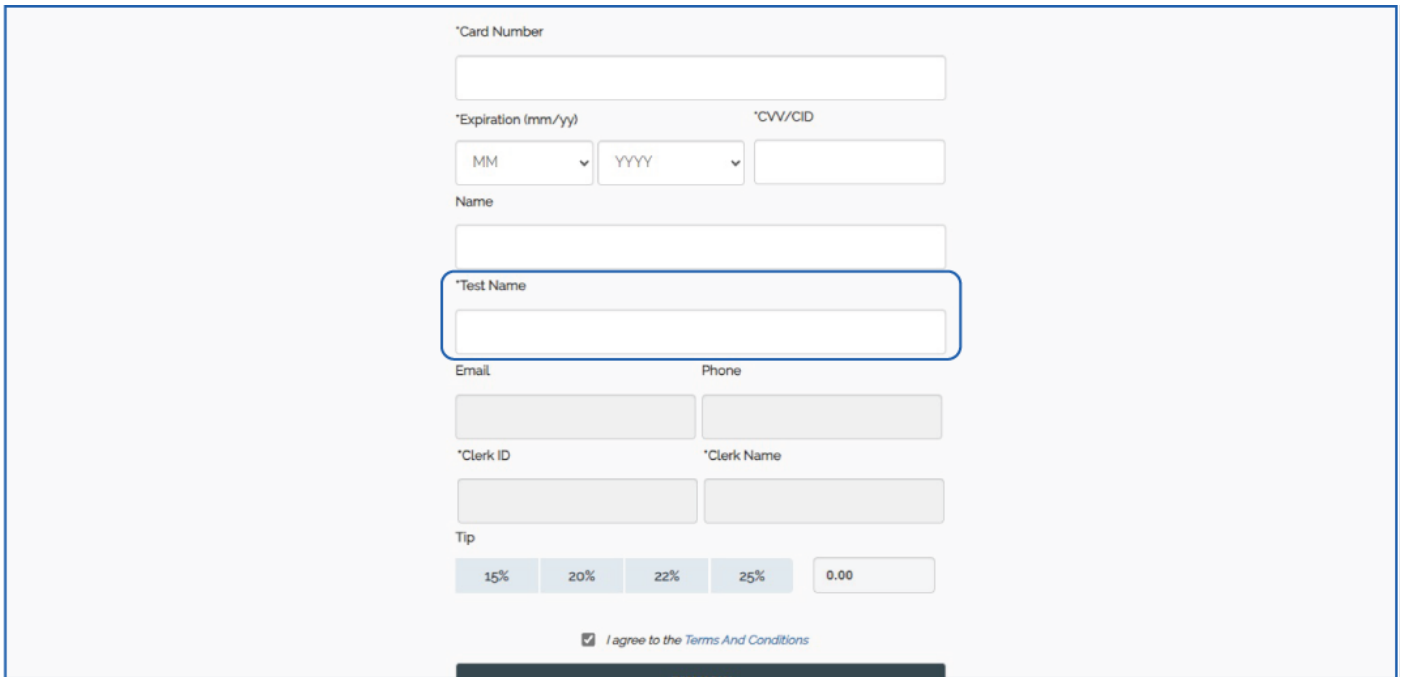
\*Expiration (mm/yy)      \*CVV/CID

Name

**Company**

Email      Phone

Figure 33: Screenshot of the e-invoice showcasing the company name as an optional field during the transaction



\*Card Number

\*Expiration (mm/yy)      \*CVV/CID

Name

**\*Test Name**

Email      Phone

\*Clerk ID      \*Clerk Name

Tip

I agree to the Terms And Conditions

Figure 34: Screenshot of the e-invoice showcasing the company name as a mandatory field during the transaction



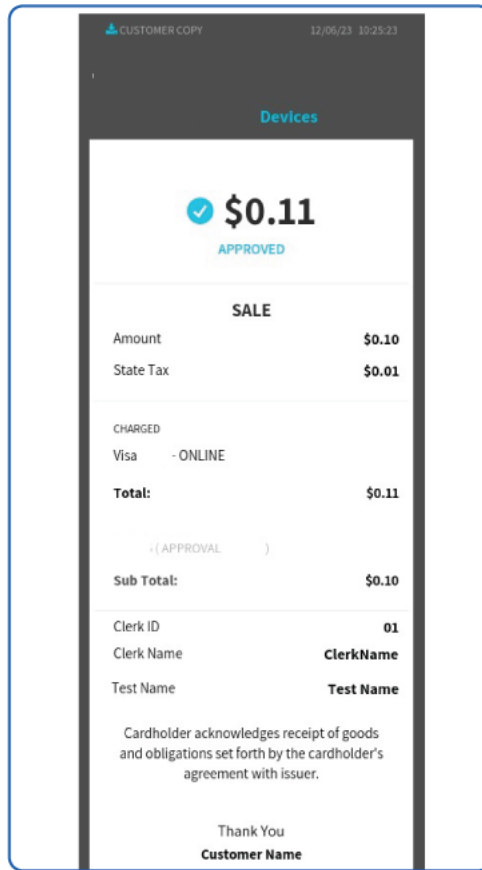


Figure 35: Screenshot of the receipt showcasing the company name

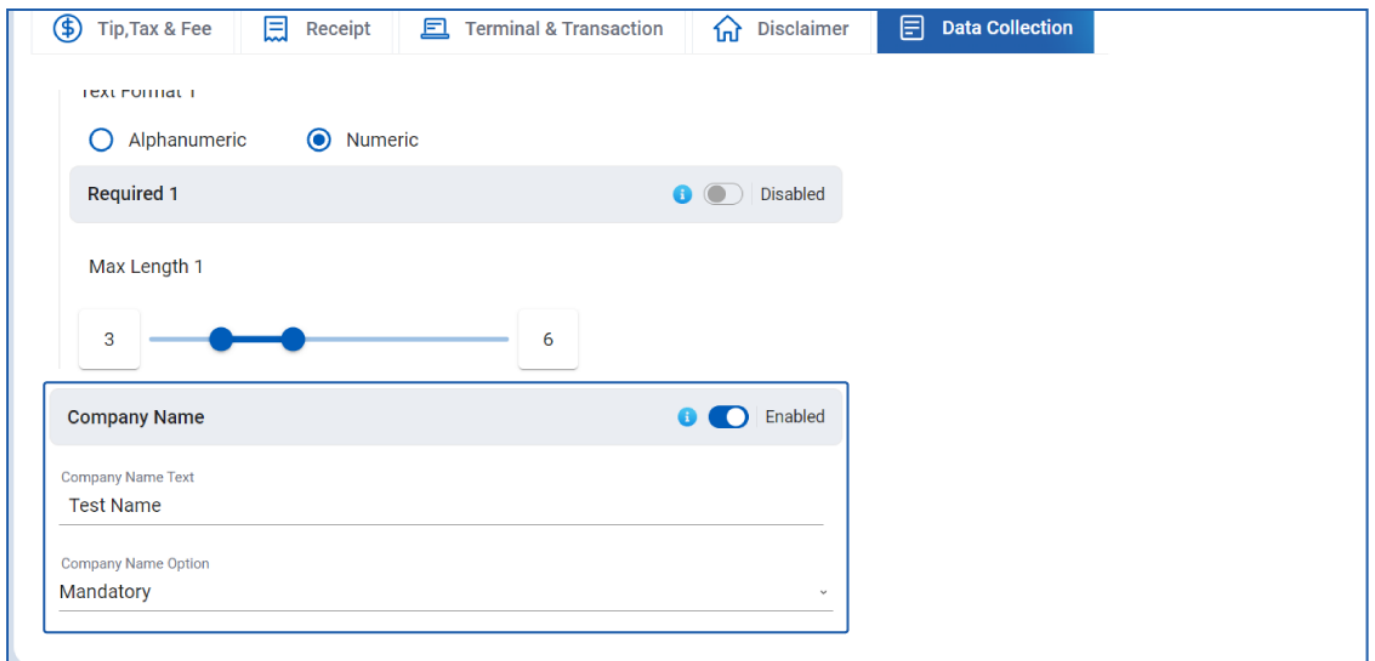


Figure 36: Screenshot of the classic portal showcasing the company name as an optional field

Sale	Recurring	Authorization	Refund	E-Invoice	QR	Cash	Gift Card
Amount *		Phone Number		Email			
\$ 0.00							
Dynamic Descriptor		Invoice Number		Description			
<div style="border: 1px solid black; padding: 5px; width: fit-content;">             Test Name *           </div>							
Customer Address							

Figure 37: Screenshot of the classic portal showcasing the company name as a mandatory field during the transaction

Sale	Recurring	Authorization	Refund	E-Invoice	QR	Cash	Gift Card
Amount *		Phone Number		Email			
\$ 0.00							
Dynamic Descriptor		Invoice Number		Description			
<div style="border: 1px solid black; padding: 5px; width: fit-content;">             Test Name           </div>							
Customer Address							

Figure 38: Screenshot of the classic portal showcasing the company name as an optional field during the transaction

Sale	Recurring	Authorization	Refund	<b>E-Invoice</b>	QR	Cash	Gift Card
<input type="radio"/> Default <input type="radio"/> PayNow Link							
Amount *	Phone Number *		Email *				
\$ 0.00							
Dynamic Discriptor	Invoice Number		Description				
<input type="text" value="Test Name *"/>							
Expiry Date *	<input type="text" value="24-12-2023"/>						

Figure 39: Screenshot of the classic portal showcasing the company name as a mandatory field on e-invoice

## \$0.11

APPROVED

---

SALE

Amount	\$0.10
State Tax	\$0.01

---

CHARGED

Visa - ONLINE

Total:	\$0.11
--------	--------

( APPROVAL )

Sub Total:	\$0.10
------------	--------

---

Clerk ID	01
Clerk Name	ClerkName
<input type="text" value="Test Name"/>	Test Name

Cardholder acknowledges receipt of goods and obligations set forth by the cardholder's agreement with issuer.

Figure 40: Screenshot of the receipt showcasing the company name

### Line Items Export in Transaction Report

<b>Feature Description</b>	In this release, an improvement has been made to the transaction report. The line items of transactions will now be exported as comma-separated values, conveniently included in the last column of the transaction report. This provides users with a comprehensive and easily interpretable overview.
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AL	AM	AN
TRANSACTION DATE AND TIME	TRANSACTION DATE AND TIME (UTC)	LINE ITEM
11/24/23 01:48 AM EST	11/24/23 06:48 AM	002* 1,005* 1,001* 1,RICE* 1
11/24/23 01:47 AM EST	11/24/23 06:47 AM	RICE* 1,RICE* 1
11/24/23 01:46 AM EST	11/24/23 06:46 AM	
11/24/23 01:46 AM EST	11/24/23 06:46 AM	
11/24/23 01:06 AM EST	11/24/23 06:06 AM	FRUIT* 1,RICE* 1
11/24/23 12:00 AM EST	11/24/23 05:00 AM	003* 1,005* 1
11/23/23 11:54 PM EST	11/24/23 04:54 AM	RICE* 1,FRUIT* 1
11/23/23 11:52 PM EST	11/24/23 04:52 AM	001* 1,002* 1
11/23/23 03:52 PM EST	11/23/23 11:40 AM	
11/23/23 06:39 AM EST	11/23/23 11:39 AM	
11/23/23 06:39 AM EST	11/23/23 11:39 AM	
11/23/23 06:39 AM EST	11/23/23 11:39 AM	
11/23/23 06:39 AM EST	11/23/23 11:39 AM	

Figure 41: Screenshot of the transaction report showcasing the line items

### Refund for Non-Settled Transactions and Partial Void

<b>Applicable devices</b>	VP500 and VL500
<b>Feature Description</b>	<p>Refund functionality has been enhanced to accommodate both non-settled transactions and partial void scenarios.</p> <p><b>For non-settled transactions:</b> The option to issue a refund labeled as "Issue Refund" is available. This option is displayed alongside the Void and Open Batch functions, providing multiple choices for transaction management.</p> <p><b>For settled transactions:</b> In the case of settled transactions, the "Issue Refund" option remains available, but it now appears alongside the "Closed Batch" option. This can ensure that merchants can easily access the refund feature even after a transaction has been settled.</p>
<b>Portal Navigation Pathway</b>	Valor Portal > Transactions > [Select Transaction] > Issue Refund

<b>Remarks</b>	Applicable to transactions performed via VL500, VP500, and the portal.
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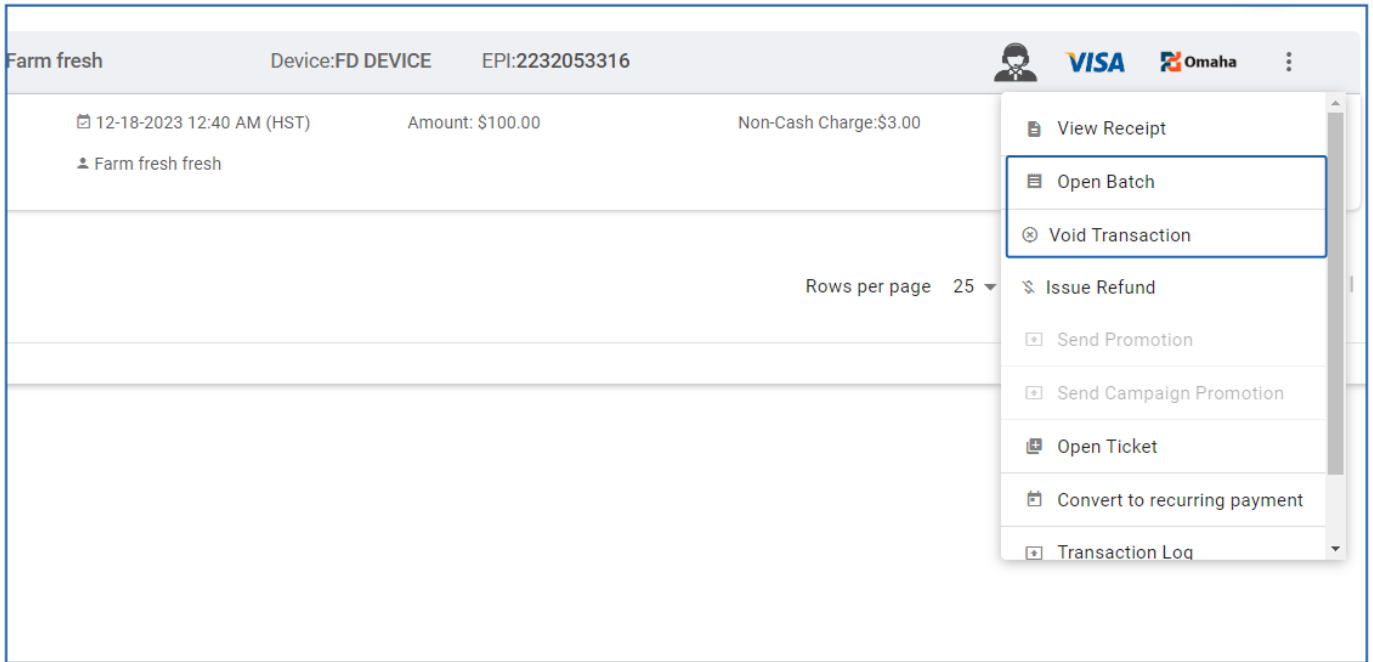


Figure 42: Screenshot of the classic portal screen showcasing the void and partial refund features

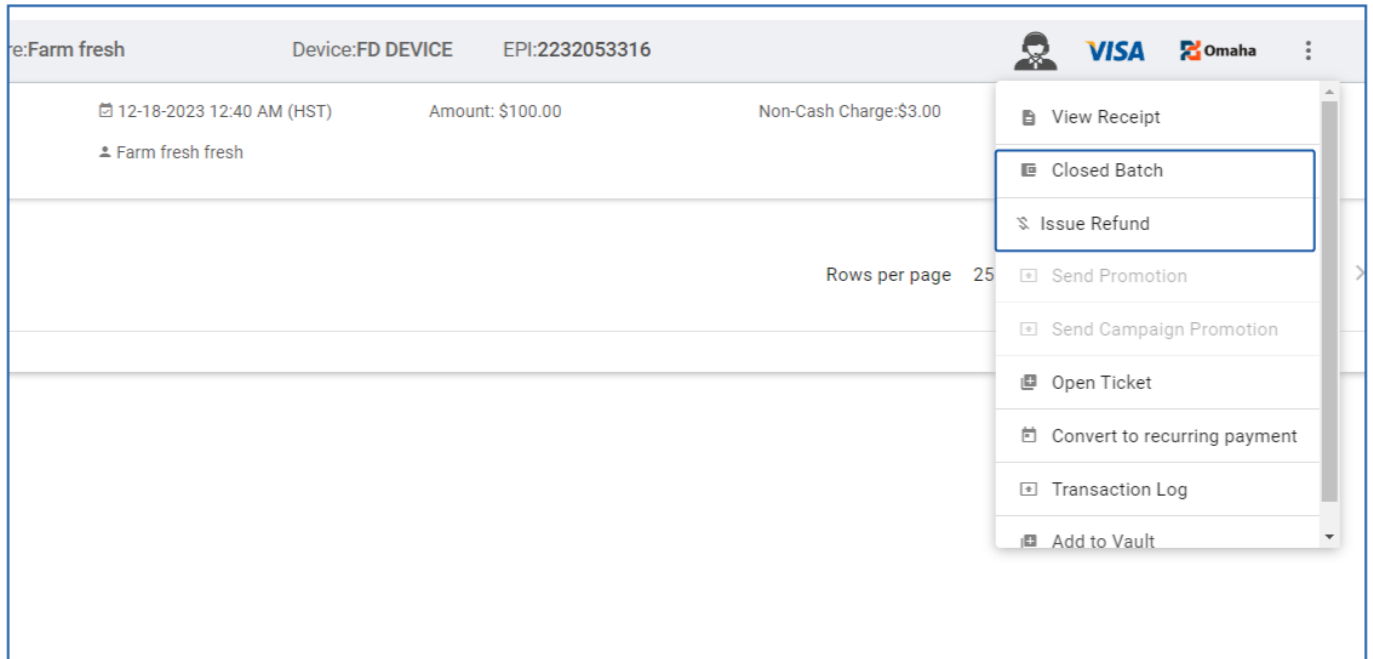


Figure 43: Screenshot of the classic portal screen showcasing the issue refund feature

EPI	Device Type	Base Amount	Tip	Tax	Non-Cash Charge	Amount
	Virtual Terminal	\$1.00	\$0.00	\$0.08	\$0.04	\$1.12

- View Receipt
- Open Batch
- Void Transaction
- Issue Refund
- Open Ticket
- Convert to Recurring Payment
- Transaction Log

Figure 44: Screenshot of the improved portal screen showcasing the Void and issue refund features

Processor Name	EPI	Device Type	Base Amount	Tip	Tax	Non-Cash Charge	Amount
TSYS SIERRA		Virtual Terminal	\$1.00	\$0.00	\$0.08	\$0.04	

- View Receipt
- Closed Batch
- Issue Refund
- Open Ticket
- Convert to Recurring Payment
- Transaction Log

Figure 45: Screenshot of the improved portal screen showcasing the issue refund feature

## Conclusion & Contact Details

As we conclude this release, we want to extend our gratitude for your continued trust and collaboration. Valor PayTech remains committed to delivering solutions that exceed your expectations. Your feedback is integral to our ongoing innovation and improvement. Thank you for choosing Valor PayTech, and we eagerly anticipate bringing you even more exciting updates in the future.

For any questions or assistance, please don't hesitate to reach out to our technical support team at [support@valorpaytech.com](mailto:support@valorpaytech.com) or call us **1.800.615.8755**. For additional resources, be sure to visit our Knowledge Base at [valorpaytech.com/kb](https://valorpaytech.com/kb).

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### Version History

Document Name	Version	Date (MM/DD/YYYY)
Release Notes December 2023	1.0	12/21/2023





# Thank You



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