ISO

Updating Tech Support Phone for Contact Me Feature

Step 1

Go to www.online.valorpaytech.com and enter your login credentials.

Email		
Password		
Remember Me	Forgot Password	
SIGN	N IN	

Step 2

Navigate to User Management.

	User Management					
E	Merchant Management	1590	3827	199	12%	
-	Transactions	Total Merc lants	Devices	New Merchants (last 30 days)	Active Merchants (last 30 days)	La
	Device Admin					
*	Settings	Lines Management		Current Month	Fransactions	
*	Device Management	User Management		Current Month	Tansactions	
8	Reports					
±	Downloads	\$0				
Ċ,	Billing	\$0				
		\$0				
		50				
		50				
		\$0				

Step 3

Select **Merchant** type **User Account** for **ISO** or **SUB-ISO** that you would like to update. Click the **Vertical Ellipsis** on the right-hand side, and select **Edit**.

Email	Full Name 💲	Mobile Number	User Type	ow Edit		Action
devi.mca4+4@gmail.com Devi M	DEVI M	(730) 506-8888	Merchant	MARS PAYMENTS	ACTIVE Last Seen On : 11-15-202	Edit
lavanya.k@valorpaytech.c Grocery Retail Store	Lavanya K S	(994) 416-7521	Merchant	MARS PAYMENTS	ACTIVE Last Seen On : 11-15-202	Delete View audit log
rooban.renio07+10@gmail Nhuii	iuuiiihi ihihihi	(544) 646-4646	Merchant	MARS PAYMENTS	ACTIVE	Enable 2FA
pppppjjj@gmail.com Test	popjpjkpjp pjopjpjpj	(654) 564-6464	Merchant	MARS PAYMENTS	PENDING	 View Devices De-Activate
rooban.renio07+8@gmail Kioopp	Juliiiigg kishshhh	(564) 566-5464	Merchant	MARS PAYMENTS	PENDING	:
rooban.renio07+9@gmail Pildkijdkhfdkk	khkhkhksdshkf kjhjkhkh	(564) 546-4646	Merchant	MARS PAYMENTS	PENDING	0 6 9
muthu.v@valorpaytech.com IOS MERCHANT	Muthu V	(965) 527-6736	Operator	IOS MERCHANT	ACTIVE Last Seen On : 11-10-2022	:

Step 4

On the **Contact Information** page, fill in the **Tech Support Phone** information and select **Next.**

	CONTACT INFORMATION	PROCESSOR INFO	MODULES
Remote Diagnostics			
Device Management	DBA Name *	Email *	User name *
Valor Shield RT	Bharanidharan	Max31998+3@gmail.com	Max31998+3@gmail.com
Contact Us	Phone no *	First name *	Last name *
Support	948-849-3370	Bruce	William
Support			
My Setting	Address	ZipCode	City
Reports		12454	MAPLECREST
Downloads			
	NY - New York X	 ISO Operator 	🗸 Tech Support Phone
			_
	Extension #1	Sala Support Dhona	Extension #2
	Tech Support Email	Sale Support Email	Tech Support Phone
	Upload Logo 🕅 🕕		



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Step 5

On the **Processor Info** page, select **Next.** On the **Modules** page, select **Submit.**

PROCESSOR INFO	PROCESSOR INFO	Moures
	M Merchant Management	T Transactions
Prev Next	Prev Submit	ubmit

Step 6

Navigate to Device Management.

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agement Current Month Transactions	agement 50 50	summer So	gement Management 1590 ns Total Merchants	3827 Devices	199 New Merchants (last 30 days)	12% Active Merchants (last 30 days)	La
	50	^{so} 50 50 50 50 50 50 50 50 50 50 50 50 50	<		Current Month T	ransactions	



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Step 7

On the left-hand side **Check** all boxes associated with the **ISO** or **Sub-ISO** with the information change. Select the **Action** button, click **Enable ParamDownload.**

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\checkmark	mnbmnbm	EPI : 2232040682	Enable Deren	Mound M	Ť	Export	i4) 4
_			Enable Paran	nDownload	=	Application Summary	_
Store : mnbm		Dev		ViceTy	0	Enable AppDownload	
Status : ACT	IVE	Assigned A	pp Version : 1.2.85	OwnedB	۲	Disable AppDownload	
				\rightarrow	0	Enable ParamDownload	
	Selva praksh Testing	EPI : 2215045479	VER : 1.0.0	Processor : TSYS SIE	۲	Disable ParamDownload	I3) 8
Store : Selva	praksh Testing	DeviceNam	ie : Device1	DeviceTy	Ű	Assign App 🚺	
LastTxnDate	:11/15/22 08:35 AM	V# / TID : 7	5021673	Status : /	Ð	View audit log	
OwnedBy : D	P FISCAL NEW ISO	TAG1: tes	st1	TAG2 :	Ê	Serial No Look Up	

Step 8

Instruct Merchants to activate a ParamDownload by selecting \bigstar on the bottom-left of the screen, 6. Download Package, OK (on the screen, or green button on keypad).





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