VL100,VL300 v1.2.76 **VL110** v1.3.12 **VP100** v.1.0.34 VALOR PORTAL V2.1.65 Release Notes valorpaytech.com Confidential Valorpaytech LLC

CONTENTS

P 03 Dual Pricing Features

- P 08 Generate Tip Report Before Batching Through Valor TMS
- P 08 Audit Logs for Device Management & User Management in Valor Portal
- P 11 New Design of Portal Batch Report
- P 12 Disable All Passwords
- P 13 Tags & Identifiers
- P 15 Optimized Tip Adjust
- P 16 Variable Tip
- P 18 Pre-Sale QR Code
- **P 19** Increased Max Character Limit for Additional Inputs
- P 20 Zendesk Integration



New home screen option



Clearly Display Cash Versus Card Pricing

✓ RECEIPT		
Y TERMINAL & TRANSACTION		
^ HOME SCREEN/BIN		
APPLICATIONS OPTIONS	•	
AMOUNT CONFIRMATION BEFORE CARD PROMPT	YES NO	
REMOVE SUB TOTAL	YES NO	
✓ VALUE ADDED SERVICES		
✓ SUPPORT		

Enable Dual Pricing Feature

Expand the Home Screen/BIN section within Device Parameters and select Dual Pricing from the dropdown menu.

Show Discount for Cash on Receipt

By toggling the following parameters to **Yes**, when a cash transaction is processed, there will be a line item showing the discount.

	VALOR TEST STORE Uniondale, NY 11553
INCLUDE CASH CASH DISCOUNT CASH DISCOUNT LABEL Cash Discount	VES NO VES NO VES NO VES NO NO NO NO NO NO NO NO NO NO NO NO NO N

Show \$0 Discount for Card on Receipt

In addition to the above parameters, by enabling **Show \$0 Discount for Card** when a card transaction is processed, a line item will show a \$0 discount.

INCLUDE FOR PAY@TABLE		YES NO
INCLUDE TAX		YES NO
INCLUDE CASH		YES NO
CASH DISCOUNT		YES NO
CASH DISCOUNT LABEL		
Cash Discount	*	
SHOW \$0 DISCOUNT FOR CARD		YES NO
SHOW DISCOUNT LABEL		
DISCOUNT	·	
SHOW REMOVE FEE		YES NO
PROMPT PASSWORD TO REMOVE FEE		YES NO
		100 110
	VALOR TEST STORE	
	Uniondale, NY 11553	
	08/02/2022 13:43 Sale	
	Trans:2 Batch:5	
	AMOUNT: \$1.04	
	Discount \$0.00	
	Resp: APPROVE	
	Code: 053813 Ref#: 221413708852	
	Cardholder acknowledges receipt of goods and obligations set for th by the cardholder's	
	agreement with issue: HERCHAIRT COPY Thank You Powered By ValorPay(v1.2.	

Remove Subtotal

Enabling this parameter makes the home screen change from the first image to the second; it removes the dollar amount the merchant enters into the terminal and only displays Card and Cash pricing.

TERMINAL & TRANSACTION		
HOME SCREEN/BIN		
APPLICATIONS OPTIONS		
DUAL PRICING	Ŧ	
AMOUNT CONFIRMATION BEFORE CARD PROMPT	YES NO	PRESENT DEVICE TO CUSTO
REMOVE SUB TOTAL	YES NO	
VALUE ADDED SERVICES		



With Subtotal



Removed Subtotal

Present Device To Customer

Within the **Home Screen/BIN** section of **Device Parameters**, there is a new option labeled **Present Device to Customer**. When toggled to **Yes**, after entering an amount, the screen will prompt the user to turn the device to the customer to show the Card vs Cash pricing.

Intended for VL100's (without Pin Pads) and VL110's.

7400	7402	7464	7405	
IAG2:	TAG3:	IAG4:	IAG3:	
P, TAX & FEE				
ECEIPT				
RMINAL & TRANSACTION				
DME SCREEN/BIN				
PPLICATIONS OPTIONS UAL PRICING	v			
MOUNT CONFIRMATION BEFORE CARD PROMPT	YES NO PRES	ENT DEVICE TO CUSTOMER	YES NO	
IEMOVE SUB TOTAL	YES NO			
ALUE ADDED SERVICES				
JPPORT				
	CLEAR SAVE			
				-

-		
03/8	Ŷ	12:24
		_
	Confirmatio	n
Р	Please resent Devic	e
	⊘ок	- 11
	2 ABC 3 DE	
7.45	8 TUV 9	
		oK

Generate Tip Report Before Batching Through Valor TMS

PRIOR TO RELEASE

Merchants were forced to manually select the **Print Tip Report** option from the **Reports** section on the POS.

SOLUTIONS IN RELEASE

Settlement Report Tip (Print) is now available in the **Receipt Section** of **Device Parameters**. When enabled, the POS will automatically print a **Tip Report** during settlement, prior to closing the batch. (see image below).

-EADER 1		HEADER 2	
KS International 1		PayRoc	
*EADER 3 2128038087 UAT TSYS		HEADER 4 994-279-1520	
rooten Thank You		OSCLAMER Cardholder acknowledges	
Visit Again/!!!		receipt of goods and	
SONT VISIT AGAIN pLEase		obligations set forth	
Use Cash Payment if u do		by the cardholder's	
	-	agreenen muriosse.	_
SETTLEMENT REPORT DETAILED (PRINT)	VES NO	SETTLEMENT HEPORT THP (PHINT)	125 10
EMAIL SETTLEMENT REPORT	YES NO	HIDE RECEIPT OPTION	YES NO
PAPER RECEIPT	YES NO	SMS-RECEIPT	YES NO
FORCED SIGNATURE LINE	VES NO	RECEIPT OPTIONS MERCHANT	
RECEIPT OPTIONS OUSTOMER			
ERMINAL & TRANSACTION			

Audit Logs for Device Management & User Management in Valor Portal

PRIOR TO RELEASE

Unable to see who made edits to Device Parameters or User Management.

Now, a new option, **View Audit Log**, is available within the edit menus of **Device Parameters** & **User Management**. When selected, a new window will display historic changes.

User Management



Device Management





New Design of Portal Batch Report

PRIOR TO RELEASE

The Portal Batch Report was previously displayed in portrait mode, with each transaction occupying multiple lines. This made it difficult to analyze the details of each transaction.

SOLUTIONS IN RELEASE

The Portal Batch Report is now displayed in landscape mode, with each transaction occupying a single line making viewing and analyzing transactions much easier.

		ST STORES NY RELLY WY S3011 000-000-000 Settlement Summary R Net Amount : \$104.0	eport 10		
EPI: 2220829973	Batch Volume \$100.00	Batch#: 8 Batch Count 1	Mode: (Manual	08/01/2022 06:31:53 Non-Cash Charge \$4.00	
Tran No 1	Fype RRN # Date and Tin SALE 221310501941 08/01/2022	Detailed Report ne Base Amount Tip Amount Tay \$100.00 -	Amount Custom Fee Net Amoun - \$4.00 \$104.00	t Card Additional	
	06:31:43	SUMMARY Batch Volume: \$:	100.00		
		Batch Count: Non-Cash Charge: Deposit Amount: \$:	1 \$4.00 100.00		
	Card Scheme VISA CREDIT	#Txn Count	\$Amount \$104.00		

Disable All Passwords

PRIOR TO RELEASE

Passwords for **Remove Fee** and **Refunds** were the only passwords that could be disabled via device parameters.

SOLUTIONS IN RELEASE

Within the **Terminal & Transaction** section of **Device Parameters**, there is a new option **Disable All Passwords**. When set to **Yes**, the POS will not prompt for password for the following actions:

- 1 Settlement
- 2 Reprint
- 3 Reports
- 4 Utility
- 5 Host Utility

- 6 Remote Diagnostics
- 7 Void
- 8 Auth
- 9 Ticket
- 10 Deactivate (Gift Card)

PLEASE NOTE REFUNDS AND REMOVE FEE PASSWORDS ARE CONTROLLED BY THEIR PARAMETERS AND ARE NOT CONTROLLED BY THIS NEW FEATURE.

		ENABLE MANUAL FOR DEBIT
CASH BACK ON DEBIT CARDS	YES NO	BATCH OUT SETTLEMENT TIME (EST) 09:30 AM
PIN BYPASS ALLOWED	YES NO	QSR (RECEIPT & SIGNATURE ARE NOT REC
DISPLAY LOGO	YES NO	POS INTEGRATION
PASSWORD FOR REFUND THRESHOLD \$100	YES NO	
DISABLE ALL PASSWORD	YES NO	

Tags & Identifiers

PRIOR TO RELEASE

ISOs were requesting an option to add their own unique identifier for every EPI/Device.

SOLUTIONS IN RELEASE

Within **Merchant Management** and **Device Management**, we have created 5 custom tagging fields to be used by ISOs per EPI.

Contact	Store	3 Device		(4) Modules
ACTIVE IN-ACTIVE (2) Last Txn Date: 04-14-2022	Device Name Nashville - 110 (2129302	615) -		
ore* L_Store	✓ 2129302615		_{Device} * ValorPos 100	
vice Type * esktop POS	Processor* FDR OMAHA(F/B)	· · · · · · · · · · · · · · · · · · ·	Label Name * Nashville - 110	
P Fiscal Token	Fiscal URL * DP Fiscal		Serial No	
p1 Isk	Teg 2 No Risk		Teg 3 Low Risk	
ligh Risk	⊤ag 5 <mark>Test</mark>			
CASH DISCOUNT/SURCHARGE	TRADITIONAL	GIFT CARD		
MID *	Group ID * 40001	TID *	Domain Name	
EBT Cash EBT Food FNS NO	 ○ Flat fee amount \$ ● Custom fee % 	 Surcharge Cash Disco 	punt	
	Bit - 2129302615 Perice * ValorPos 100 Processor * FDR OMAHA(F/B) Label Name * Nashville - 110 Processor * DP Fiscal Serial No Processor * DP Fiscal Device * Processor * DP Fiscal Serial No Processor * DP Fiscal Device * Processor * Device * Device * Procesor * <t< td=""><td>+</td></t<>	+		
	Pr	Next		

artbeatOn : 07/15	i/22 05:48 AM		OwnedBy : kala	DP				
kala	ii_fiscal	EPI : 22137368 (56	VER : 1.1.0		Processor :	TSYS SIERRA	L.
alai fiscaljjsjdnjn	ıjs yh		DeviceName : a	j_test		DeviceType : ValorPos 100		
vnload : ENABLE	DISABLE		ParamDownloa	d : ENABLE DISABLE			SerialNo : J982 0	0245059
Date : 07/2 6 ed App Versi				TAGS				Ρ
T	Tag 1 RISK	Tag 2 NO	RISK		Tag 3 LOW RISK			
alai fiscaljje vnload : ENA lownloaded	Tag 4 HIGH RISK	Tag 5	5 ST					Pos 110 512651 19/22 06:43
) : 75021676 artbeatOn : 0						CANCEL	UPDATE	sion : 1.2.57
kala	ii_fiscal	EPI : 22181872	27	VER : 1.2.75		Processor	FDR OMAHA	
alai fiscaljjsjdnjn vnload : ENABLE	ijs yh DISABLE		DeviceName : n ParamDownloa	n@no_3 d : ENABLE DISABLE			DeviceType : Val SerialNo : 12521	orPos 110 4324273

GD_store	EPI: 2129302615	VER : 1.2.57	Processor : FDR NASHVILLE	د (456) 456-4564	-
Store : D_Store	DeviceName :	Nashville - 110	DeviceType : ValorPos 100		
AppDownload : ENABLE DISABLE	ParamDownlo	ad : ENABLE DISABLE	SerialNo:118213114374		
LastTxnDate: 04/14/22 03:29 AM	V# / TID : 0000	002	Status : ACTIVE		
Assigned App Version : 1.2.75	OwnedBy : GD	SubISO	TAG1: Risk		
TAG2: No Risk	TAG3 : Low R	lisk	TAG4 : High Risk		
TAG5: Test					
GD_store	EPI : 2134366443	VER : 1.0.0	Processor : FDR OMAHA	د (987) 654-3210	
Store : G_Store%^%^^\$&%\$&^()(()	DeviceName :	Nashville - VT	DeviceType : Virtual Terminal		
LastTxnDate : 08/02/22 01:57 AM	V# / TID : 0000001		Status : ACTIVE		
OwnedBy : GD_SubISO	V# / TID : 0000001 TAG1 : ggggg				
GD_store	EPI : 2211744080	VER : 1.1.0	Processor : TSYS SIERRA	د (987) 654-3210	
Store : G_Store%^%^^\$&%\$&^()(()	DeviceName :	TSYS VP100	DeviceType : VP100		
AppDownload : ENABLE DISABLE	ParamDownlo	Bd : ENABLE DISABLE	SerialNo : J98200245059		
LastTxnDate : 06/22/22 09:20 AM	V# / TID : 7502	24445	Status : ACTIVE		
Assigned App Version : 1.0.33v	OwnedBy : GD.	SubISO			
GD_store	EPI : 2221099866	VER : N/A	Processor : POSTILION	د (987) 654-3210	
Store : G_Store%*%**\$&%\$&^()(()	DeviceName :	Device14	DeviceType : ValorPos 100		
AppDownload : ENABLE DISABLE	ParamDownlo	ad : ENABLE DISABLE	V# / TID : 11111112		
Status : ACTIVE	Assigned App	Version : 1.2.75	OwnedBy: GD_SubISO		

Optimized Tip Adjust

PRIOR TO RELEASE

Users were prompted to print receipts after each tip adjust.

SOLUTIONS IN RELEASE

Now, within the **Tip, Tax & Fee** section of **Device Parameters**, there is a new parameter option for Tip Adjust receipt, **Don't Prompt and Print** (see image below). When enabled, the POS will not prompt for receipt after each tip adjust.

7890	%
MAX TIP DOLLAR	
\$350	
RECEIPT FOR TIP ADJUST	
DON'T PROMPT AND PRINT	*
AUTO PRINT DON'T PROMPT AND PRINT	
TAX	YES NO
NCLUDE TAX FOR CASH	YES NO
SHOW REMOVE TAX	YES NO

Variable Tip

PRIOR TO RELEASE

Merchants had percentages as the only option for tip recommendations.

SOLUTIONS IN RELEASE

Within the **Tip,Tax & Fee section** of **Device Parameters**, when **Pay @ Table** is enabled, you will have the option to display tip suggestions in Percentage, Dollar, or Variable.

When Percentage(%) is enabled:

• You can assign four percentages to be selected.

				YES NO	CUSTOM FEE
SMART TIP				YES NO	ENABLE FOR DEBIT
PAY @ TABLE				YES NO	CUSTOM FEE DISCLOSURE
					INCLUDE FOR PAY@TABLE
OPTION 1	OPTION 2	OPTION 3	OPTION 4		INCLUDE TAX
7	% 8	% 9	% 10	%	INCLUDE CASH
SERVER/CLERK SET	qu			YES NO	CASH DISCOUNT CASH DISCOUNT LABEL Cash Discount
EDIT SERVER/CLERK	DETAILS 🧪				
7890				%	SHOW \$0 DISCOUNT FOR CA
MAX TIP DOLLAR					DISCOUNT
\$350					SHOW REMOVE FEE
RECEIPT FOR TIP AD IUST	T			-	
AUTO PRINT					PROMPT PASSWORD TO REM
AUTO PRINT				YES NO	

If Dollar (\$) is enabled:

• You can assign four dollar amounts to be selected.

				YES NO CL
SMART TIP				YES NO EN
PAY @ TABLE				YES NO CL
				IN
OPTION 5	OPTION 6	OPTION 7	OPTION 8	IN
\$15	\$20	\$22	\$25	IN
SERVER/CLERK SETUP				YES NO CAS
CLERK MANDATE				CA
GEERK MANDATE	A			YES NO Ca
EDIT SERVER/CLERK DETAI MAX TIP	LS 🖊			
7890				%
MAX TIP DOLLAR				DI
\$350				
RECEIPT FOR TIP ADJUST				SF
AUTO PRINT				-
EIVED TIP				YES NO

If Variable is selected

• There will be a threshold dollar amount; anything under the threshold will display one option, anything above the threshold will display the other.

TIP							YES NO
SMART TIP							YES NO
PAY @ TABLE							YES NO
O PERCENTAGE(%)		LAR(\$) 💿 VARIABL	E				
LESS THAN		\$ 20		USE 🔿 % 💿 \$			
OPTION 1		OPTION 2		OPTION 3		OPTION 4	
10	%	15	%	20	%	25	%
OPTION 5		OPTION 6		OPTION 7		OPTION 8	
\$2		\$3		\$ 4		\$5	
							_
							YES NO
SERVER/CLERK SETUP							
SERVER/CLERK SETUP							

Pre-Sale QR Code

PRIOR TO RELEASE

A pre-sale ticket only contained the dollar amount the customer was responsible for paying.

SOLUTIONS IN RELEASE

From the **Terminal & Transaction** section of **Device Parameters**, there is now an option to enable a QR Code on a pre-sale ticket.

Once enabled, when a Pre-Sale Ticket is printed, In addition to the above parameters, by enabling Show \$0 Discount for Card when a card transaction is processed, a line item will show a \$0 discount.

A virtual terminal is not required for this feature.

		AN co W
PASSWORD FOR REFUND	YES NO	VA
DISABLE ALL PASSWORD	YES NO	DIS
PRESALE QR ALLOWED	YES NO	
HOME SCREEN/BIN		
		-

Increased Max Character Limit for Additional Inputs

PRIOR TO RELEASE

Previously, there was a max character limit of 6, which limited the information the merchant was able to collect during the transaction.

SOLUTIONS IN RELEASE

We have extended the max character limit to 15, giving the merchant added flexibility in what information can be collected.

ЧТЕСН 1АСІ.	1402.	1465.	1/	404.	1460.
✓ TIP, TAX & FEE					
← RECEIPT					
✓ TERMINAL & TRANSACTION					
← HOME SCREEN/BIN					
↑ VALUE ADDED SERVICES					
SURVEY		ENABLE DISABLE	ADDITIONAL INPUT 1 DISPLAY TEXT 1 Clerk Id MIN LENGTH 1 3	TEXT FORMAT 1 Numeric MAX LENGTH 1 16 VALUE ALLOWED 1 -	VES NO *
ADDITIONAL INPUT 2		YES NO	PRESALE OR DISCLAIMER This is not a Sale		
clerk ld	TEXT FORMAT 2		Its a PreSale		
MIN LENGTH 2 3	MAX LENGTH 2 16 VALUE ALLOWED 1 - 15		incket only.		

Zendesk Integration

Valor is now integrated with Zendesk; with this, all tickets created by merchants through Valor will be pushed to the ISOs Zendesk dashboard.

To set up a Zendesk Integration, have your admin contact Valor support and provide the following information from your Zendesk account:

- Sub-Domain
- Email ID
- API Token

VALOR		VALOR PAYTECH			Ξ Φ €
0	0	8	0	0	
CONTACT INFORMATION	PROCESSOR INFO	BILLING	INTEGRATION	MODULES	
AWS S3 Bucket					~
Zendesk					^
Sub Domain	Email ID		API TOKEN		_
Bin Integration					~
		Prev Next			
that on					

	1	0	0-	0	1	4	N	K		Y	O	0	1	Ø							

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