25 sprint

Release Notes

valorpaytech.com

VALOR
PAYTECH

C O N T E N T S

DUAL Pricing

New home screen option

Clearly Display
Cash Versus Card Pricing
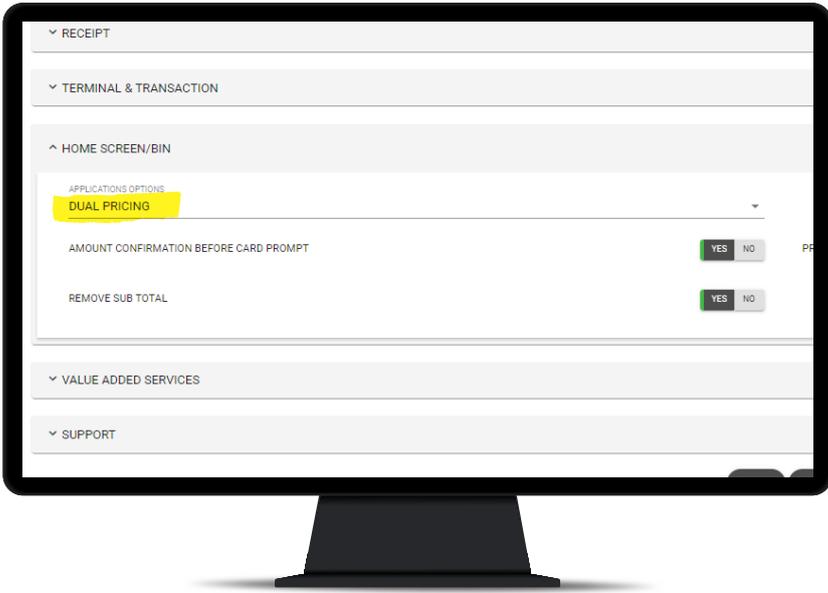
Enable Dual Pricing Feature

Expand the **Home Screen/BIN** section within **Device Parameters** and select **Dual Pricing** from the dropdown menu.

Show Discount for Cash on Receipt

By toggling the following parameters to **Yes**, when a cash transaction is processed, there will be a line item showing the discount.

Show $0 Discount for Card on Receipt

In addition to the above parameters, by enabling **Show $0 Discount for Card** when a card transaction is processed, a line item will show a $0 discount.
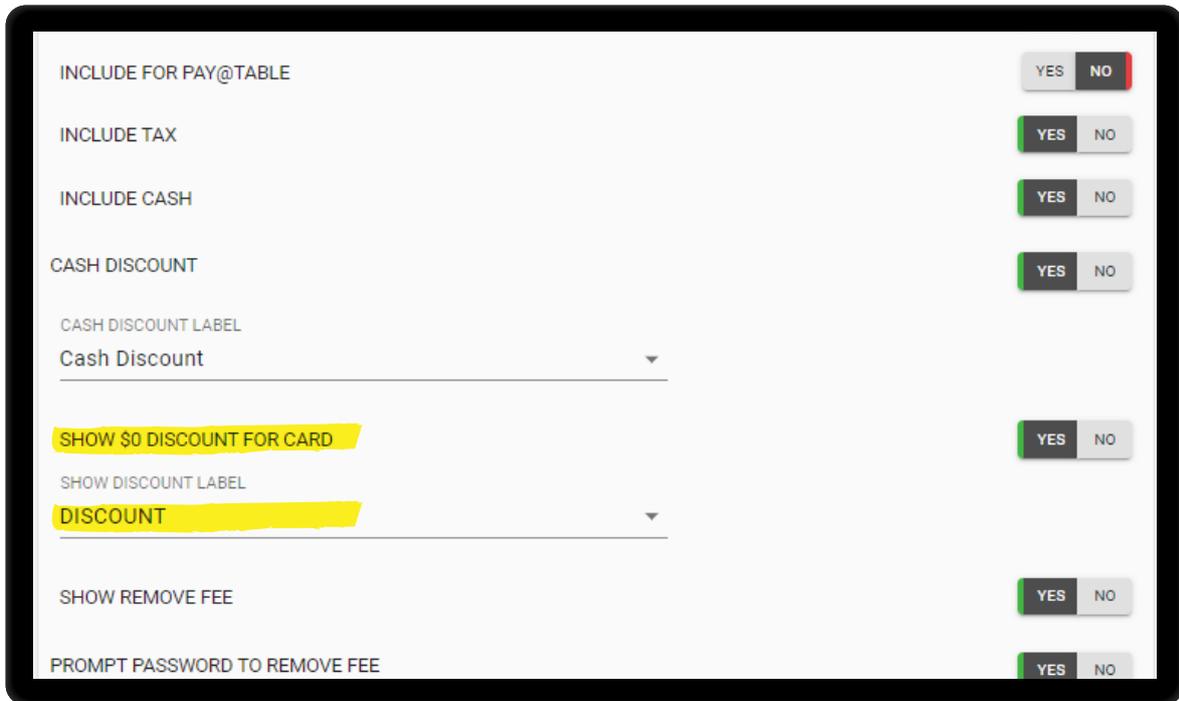
Remove Subtotal

Enabling this parameter makes the home screen change from the first image to the second; it removes the dollar amount the merchant enters into the terminal and only displays Card and Cash pricing.
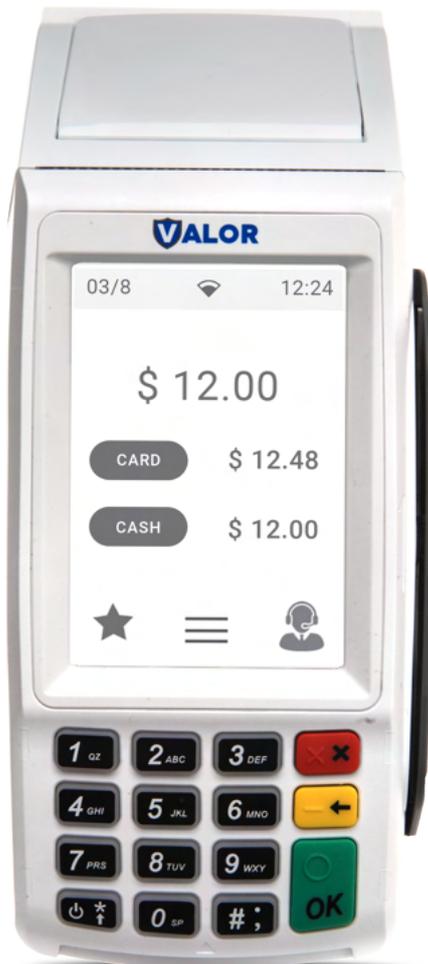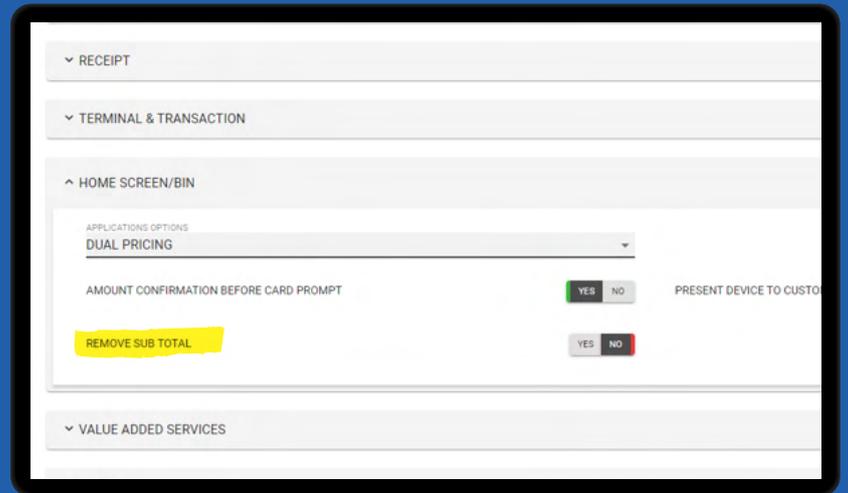
With Subtotal
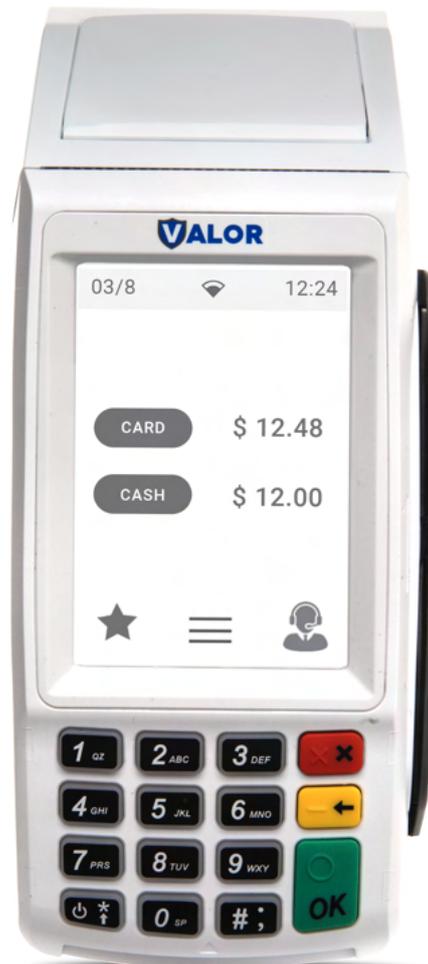
Removed Subtotal

Present Device To Customer

Within the **Home Screen/BIN** section of **Device Parameters,** there is a new option labeled **Present Device to Customer.** When toggled to **Yes,** after entering an amount, the screen will prompt the user to turn the device to the customer to show the Card vs Cash pricing.

Intended for VL100's (without Pin Pads) and VL110's.
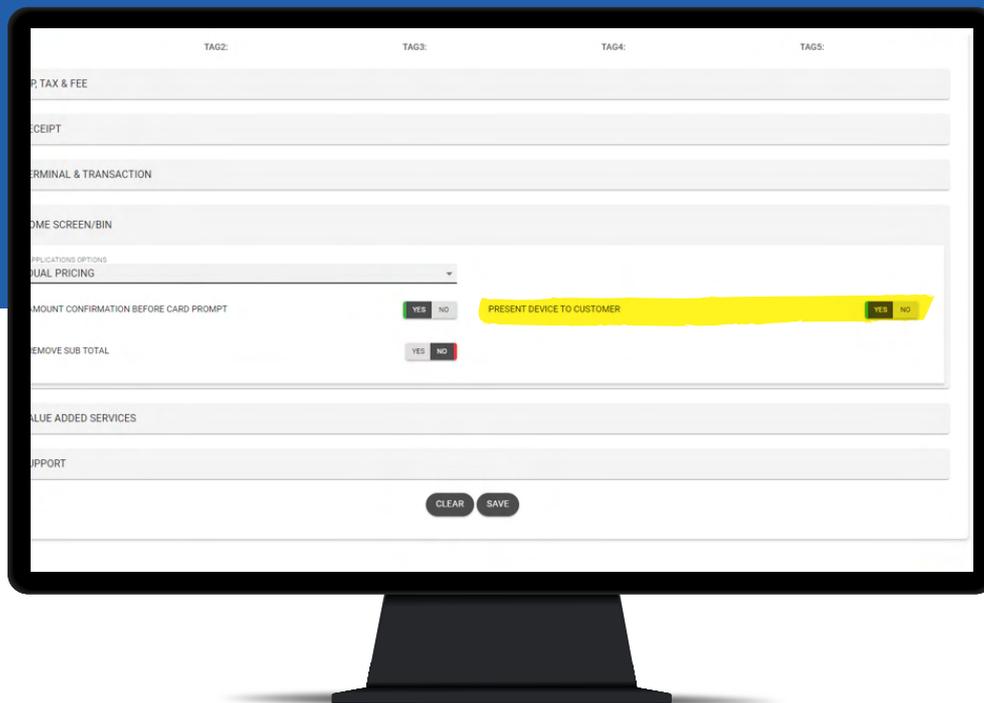
Generate Tip Report Before Batching Through Valor TMS

PRIOR TO RELEASE

Merchants were forced to manually select the **Print Tip Report** option from the **Reports** section on the POS.

SOLUTIONS IN RELEASE

Settlement Report Tip (Print) is now available in the **Receipt Section** of **Device Parameters**. When enabled, the POS will automatically print a **Tip Report** during settlement, prior to closing the batch. (see image below).
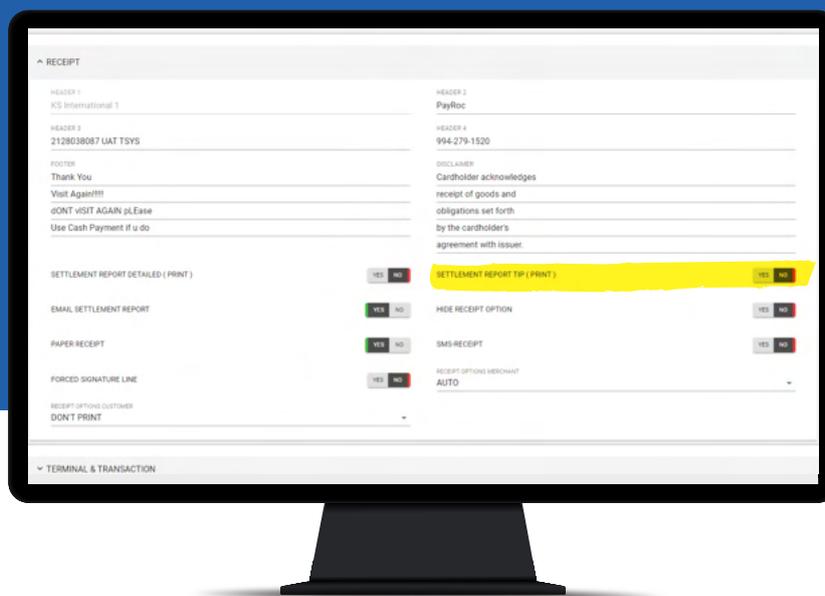
Audit Logs for Device Management & User Management in Valor Portal

PRIOR TO RELEASE

Unable to see who made edits to Device Parameters or User Management.

Now, a new option, **View Audit Log**, is available within the edit menus of **Device Parameters** & **User Management**. When selected, a new window will display historic changes.

User Management
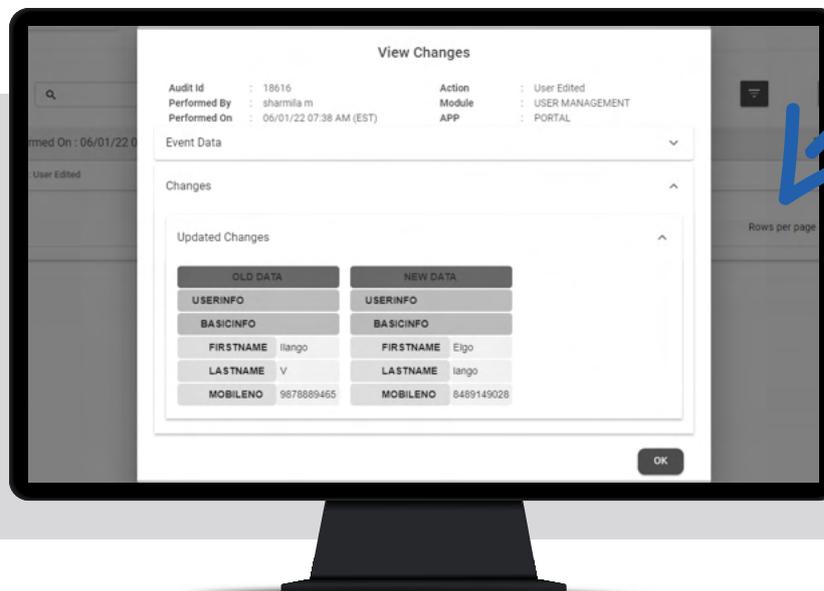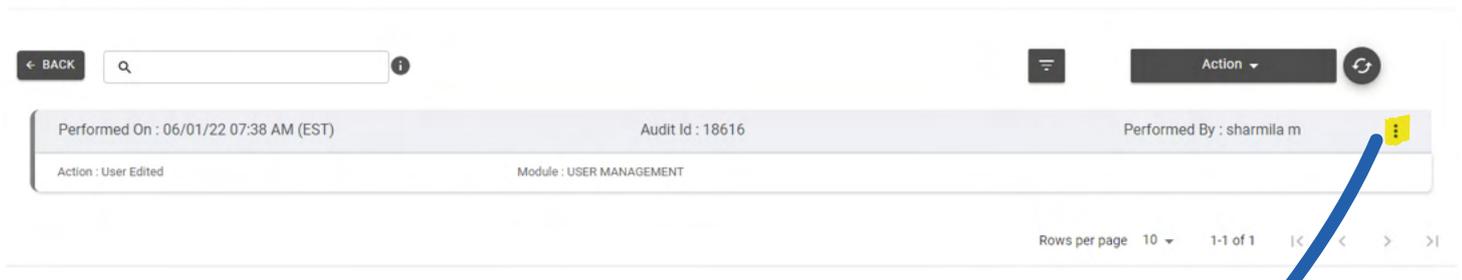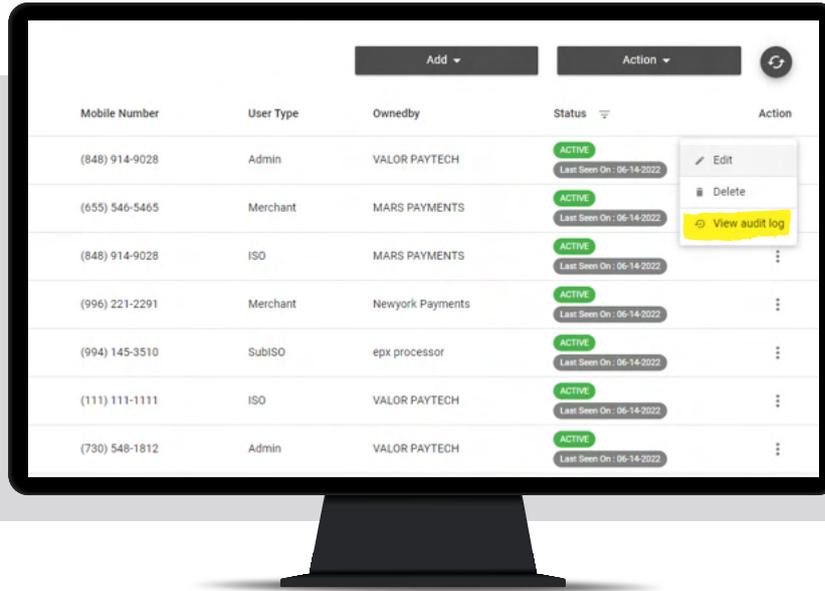
Device Management
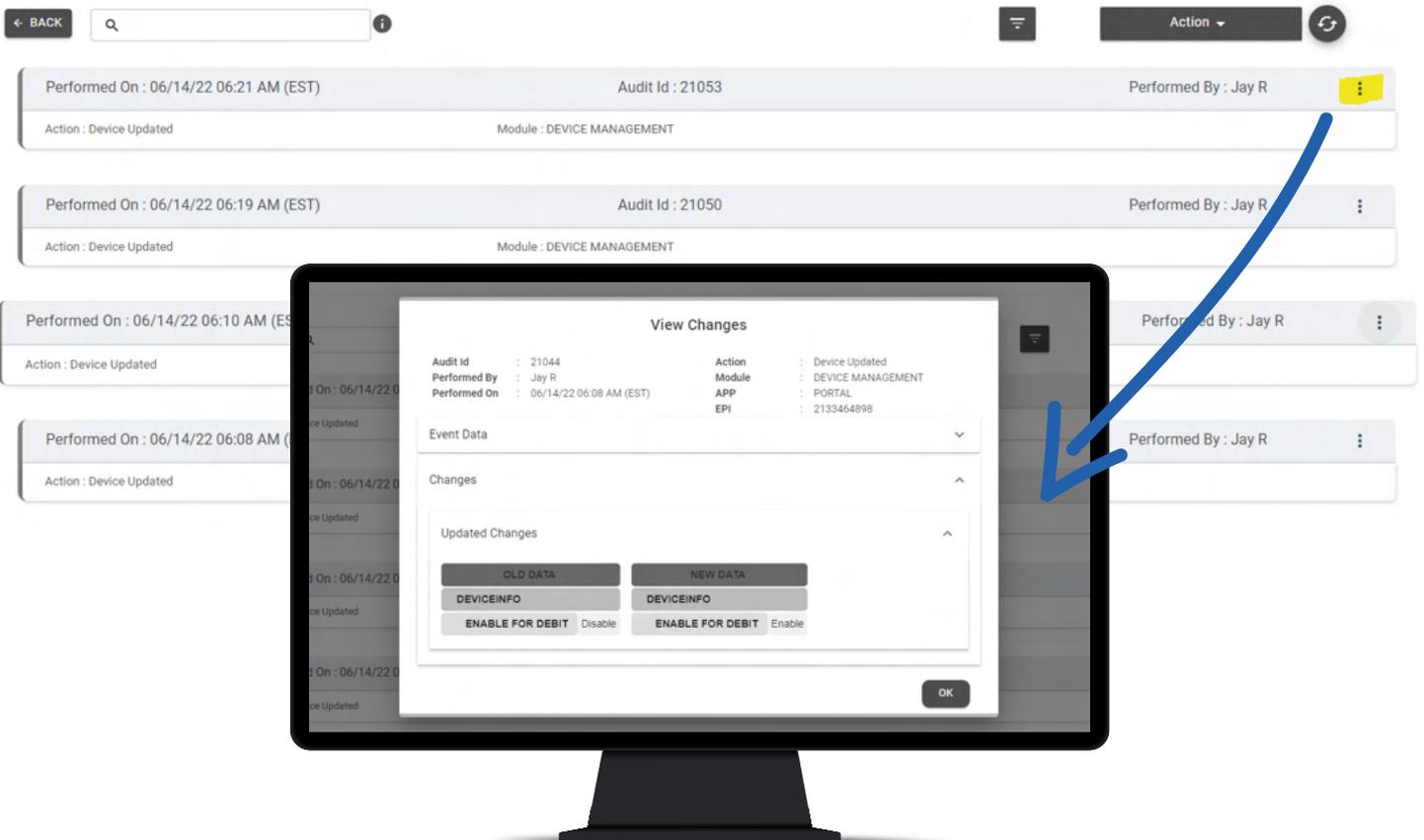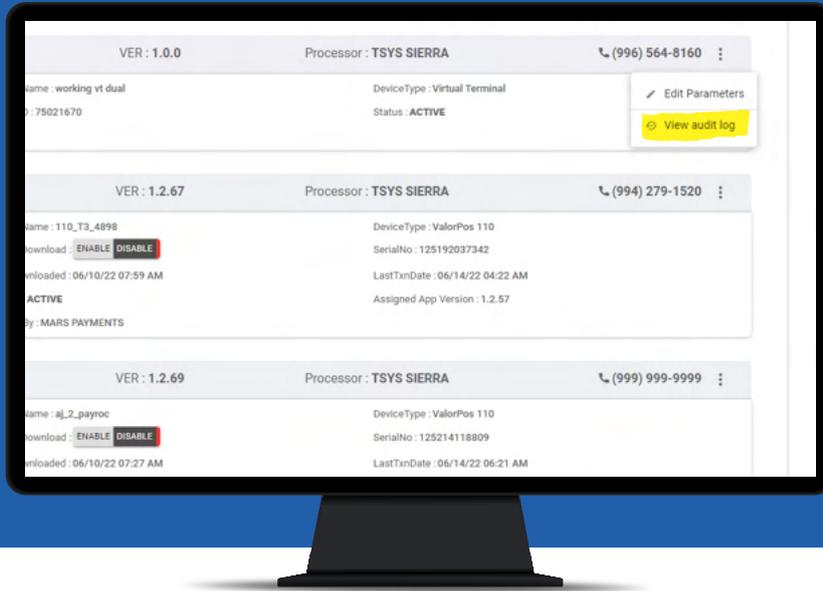
New Design of Portal Batch Report

PRIOR TO RELEASE

The Portal Batch Report was previously displayed in portrait mode, with each transaction occupying multiple lines. This made it difficult to analyze the details of each transaction.

SOLUTIONS IN RELEASE

The Portal Batch Report is now displayed in landscape mode, with each transaction occupying a single line making viewing and analyzing transactions much easier.

Disable All Passwords

Passwords for **Remove Fee** and **Refunds** were the only passwords that could be disabled via device parameters.

SOLUTIONS IN RELEASE

Within the **Terminal & Transaction** section of **Device Parameters,** there is a new option **Disable All Passwords**. When set to **Yes,** the POS will not prompt for password for the following actions:

1 - Settlement
2 - Reprint
3 - Reports
4 - Utility
5 - Host Utility

6 - Remote Diagnostics
7 - Void
8 - Auth
9 - Ticket
10 - Deactivate (Gift Card)

PLEASE NOTE REFUNDS AND REMOVE FEE PASSWORDS ARE CONTROLLED BY THEIR PARAMETERS AND ARE NOT CONTROLLED BY THIS NEW FEATURE.

Tags & Identifiers

ISOs were requesting an option to add their own unique identifier for every EPI/Device.

SOLUTIONS IN RELEASE

Within **Merchant Management** and **Device Management**, we have created 5 custom tagging fields to be used by ISOs per EPI.

OwnedBy : kalai_DP

kalai_fiscal   EPI : **2213736866**   VER : **1.1.0**   Processor : **TSYS SIERRA**

kalai fiscaljjsjdnjnjs yh   DeviceName : aj_test   DeviceType : ValorPos 100

wnload : ENABLE DISABLE   ParamDownload : ENABLE DISABLE   SerialNo : J98200245059

Date : 07/2

ed App Versi

TAGS

Tag 1	Tag 2	Tag 3
RISK	NO RISK	LOW RISK

Tag 4	Tag 5
HIGH RISK	TEST

CANCEL   UPDATE

kalai_fiscal   EPI : **2218187227**   VER : **1.2.75**   Processor : **FDR OMAHA**

kalai fiscaljjsjdnjnjs yh   DeviceName : m@no_3   DeviceType : ValorPos 110

wnload : ENABLE DISABLE   ParamDownload : ENABLE DISABLE   SerialNo : 125214324273

GD_store   EPI : **2129302615**   VER : **1.2.57**   Processor : **FDR NASHVILLE**   (456) 456-4564

Store : D_Store   DeviceName : Nashville - 110   DeviceType : ValorPos 100

AppDownload : ENABLE DISABLE   ParamDownload : ENABLE DISABLE   SerialNo : 118213114374

LastTxnDate : 04/14/22 03:29 AM   V# / TID : 000002   Status : ACTIVE

Assigned App Version : 1.2.75   OwnedBy : GD_SubISO   TAG1 : Risk

TAG2 : No Risk   TAG3 : Low Risk   TAG4 : High Risk

TAG5 : Test

GD_store   EPI : **2134366443**   VER : **1.0.0**   Processor : **FDR OMAHA**   (987) 654-3210

Store : G_Store%*%^*$&%$&*()()   DeviceName : Nashville - VT   DeviceType : Virtual Terminal

LastTxnDate : 08/02/22 01:57 AM   V# / TID : 0000001   Status : ACTIVE

OwnedBy : GD_SubISO   TAG1 : 99999

GD_store   EPI : **2211744080**   VER : **1.1.0**   Processor : **TSYS SIERRA**   (987) 654-3210

Store : G_Store%*%^*$&%$&*()()   DeviceName : TSYS VP100   DeviceType : VP100

AppDownload : ENABLE DISABLE   ParamDownload : ENABLE DISABLE   SerialNo : J98200245059

LastTxnDate : 06/22/22 09:20 AM   V# / TID : 75024445   Status : ACTIVE

Assigned App Version : 1.0.33v   OwnedBy : GD_SubISO

GD_store   EPI : **2221099866**   VER : **N/A**   Processor : **POSTILION**   (987) 654-3210

Store : G_Store%*%^*$&%$&*()()   DeviceName : Device14   DeviceType : ValorPos 100

AppDownload : ENABLE DISABLE   ParamDownload : ENABLE DISABLE   V# / TID : 11111112

Status : **ACTIVE**   Assigned App Version : 1.2.75   OwnedBy : GD_SubISO

Optimized Tip Adjust

PRIOR TO RELEASE

Users were prompted to print receipts after each tip adjust.

SOLUTIONS IN RELEASE

Now, within the **Tip, Tax & Fee** section of **Device Parameters,** there is a new parameter option for Tip Adjust receipt, **Don't Prompt and Print** (see image below). When enabled, the POS will not prompt for receipt after each tip adjust.
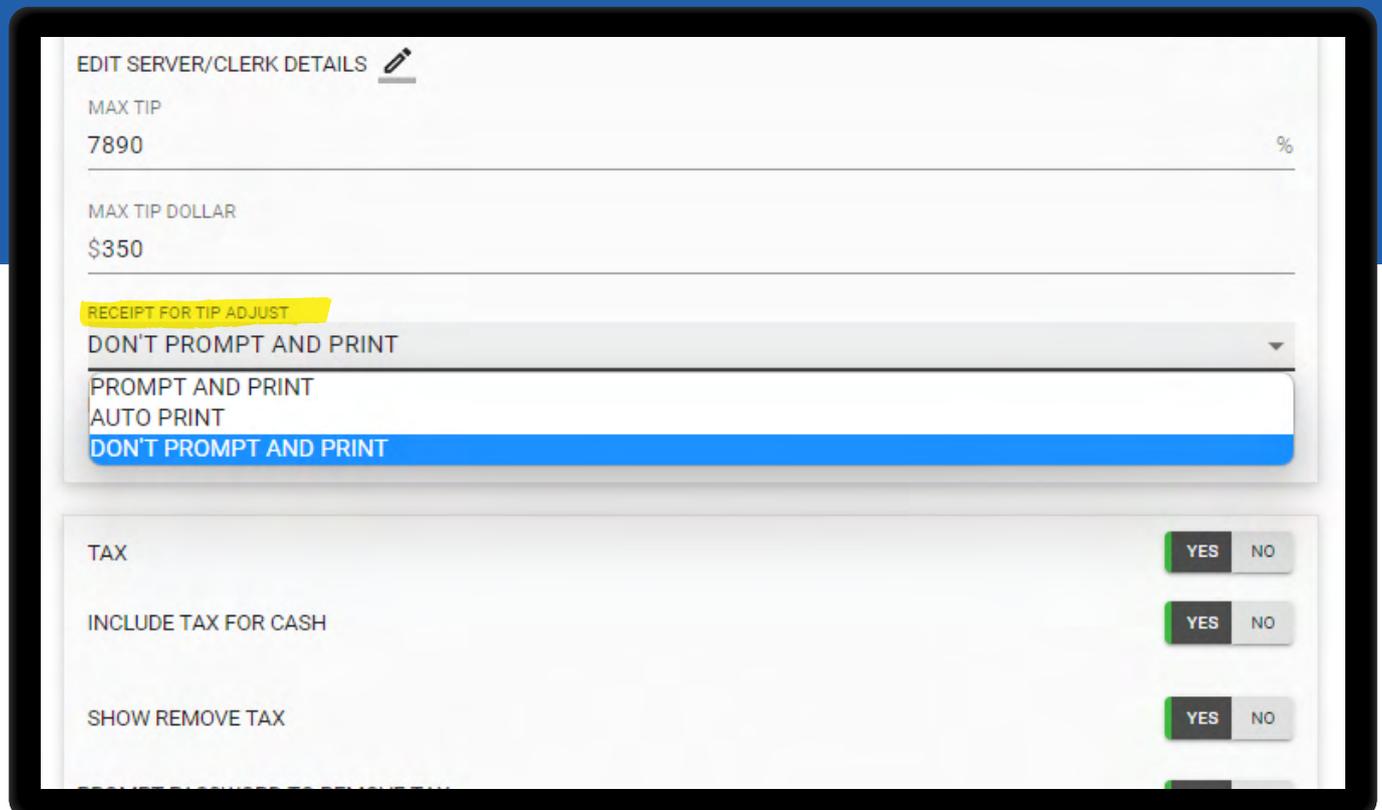
Variable Tip

Merchants had percentages as the only option for tip recommendations.

SOLUTIONS IN RELEASE

Within the **Tip,Tax & Fee section** of **Device Parameters,** when **Pay @ Table** is enabled, you will have the option to display tip suggestions in Percentage, Dollar, or Variable.

When Percentage(%) is enabled:

- You can assign four percentages to be selected.
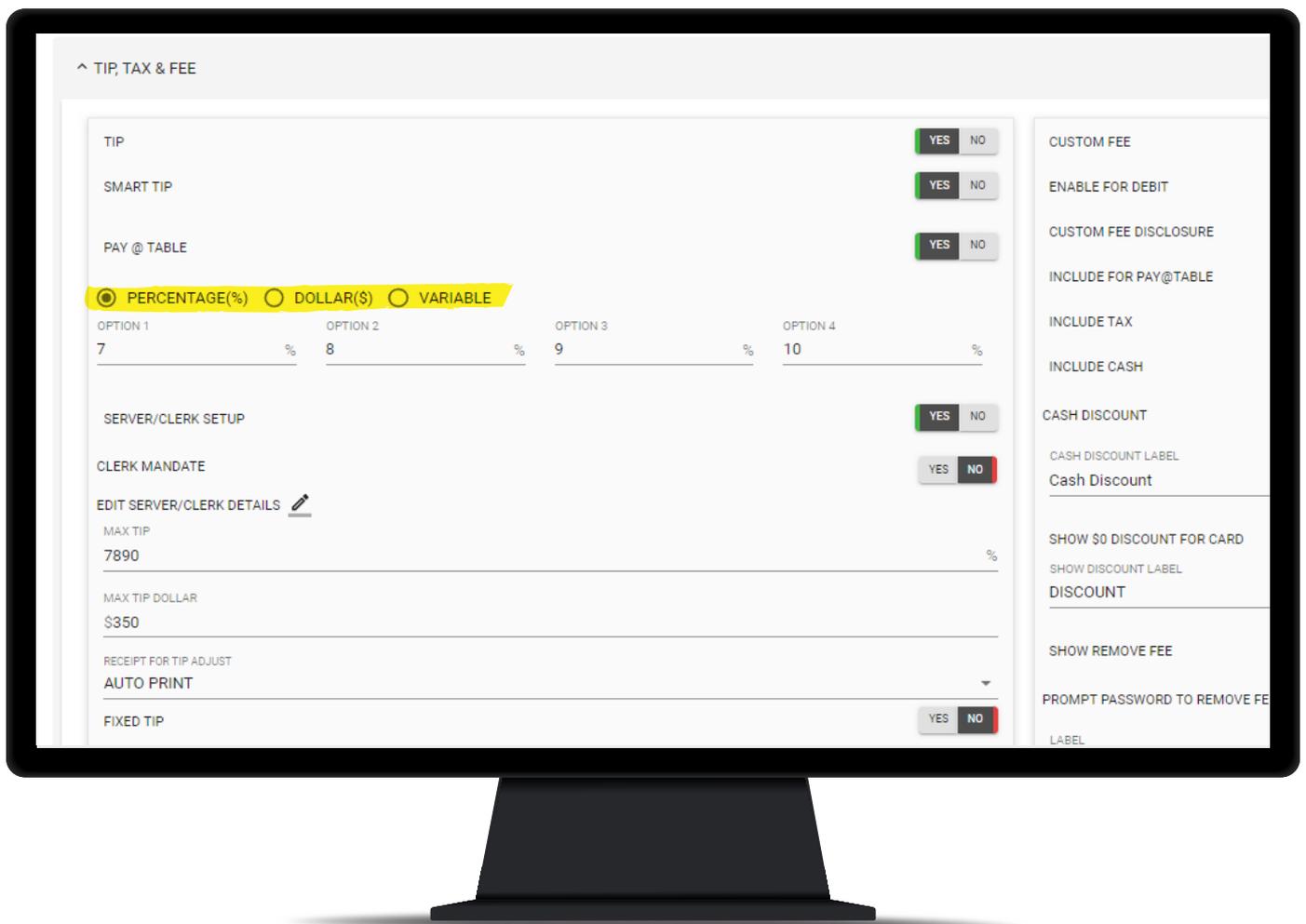
If Dollar ($) is enabled:

- You can assign four dollar amounts to be selected.
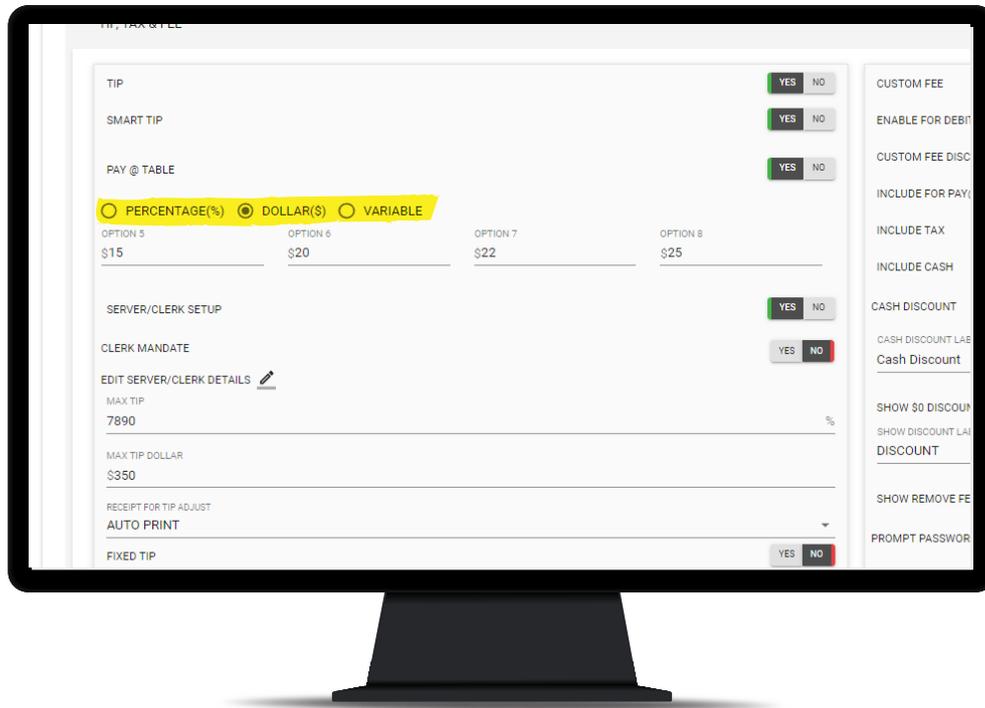
If Variable is selected

- There will be a threshold dollar amount; anything under the threshold will display one option, anything above the threshold will display the other.
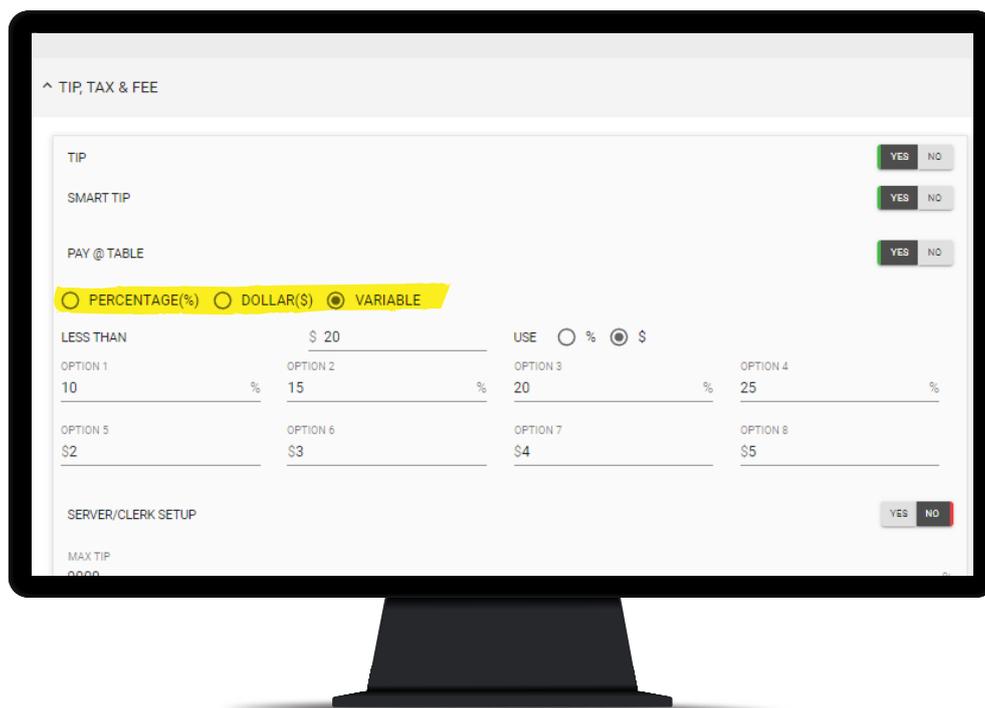
Pre-Sale QR Code

A pre-sale ticket only contained the dollar amount the customer was responsible for paying.

From the **Terminal & Transaction** section of **Device Parameters**, there is now an option to enable a QR Code on a pre-sale ticket.

Once enabled, when a Pre-Sale Ticket is printed, In addition to the above parameters, by enabling Show $0 Discount for Card when a card transaction is processed, a line item will show a $0 discount.

A virtual terminal is not required for this feature.
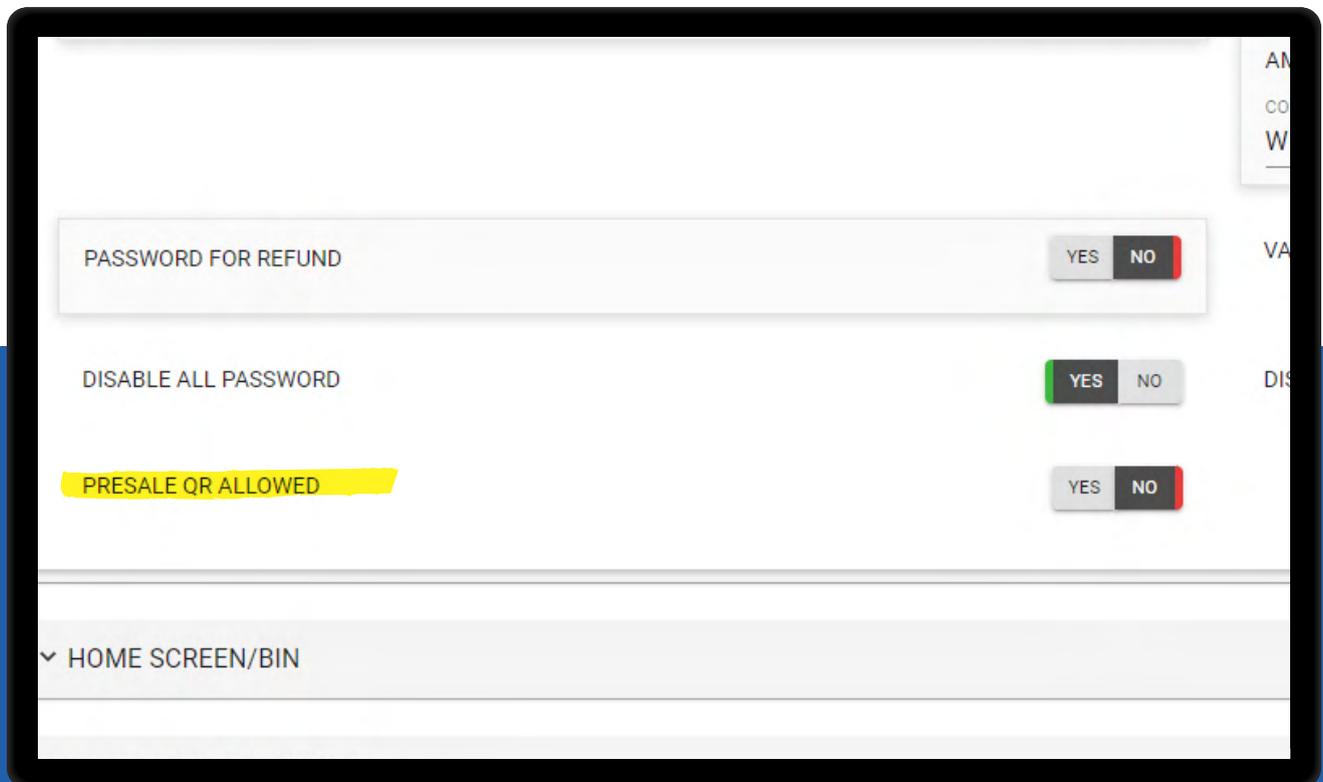
Increased Max Character Limit for Additional Inputs

PRIOR TO RELEASE

Previously, there was a max character limit of 6, which limited the information the merchant was able to collect during the transaction.

SOLUTIONS IN RELEASE

We have extended the max character limit to 15, giving the merchant added flexibility in what information can be collected.
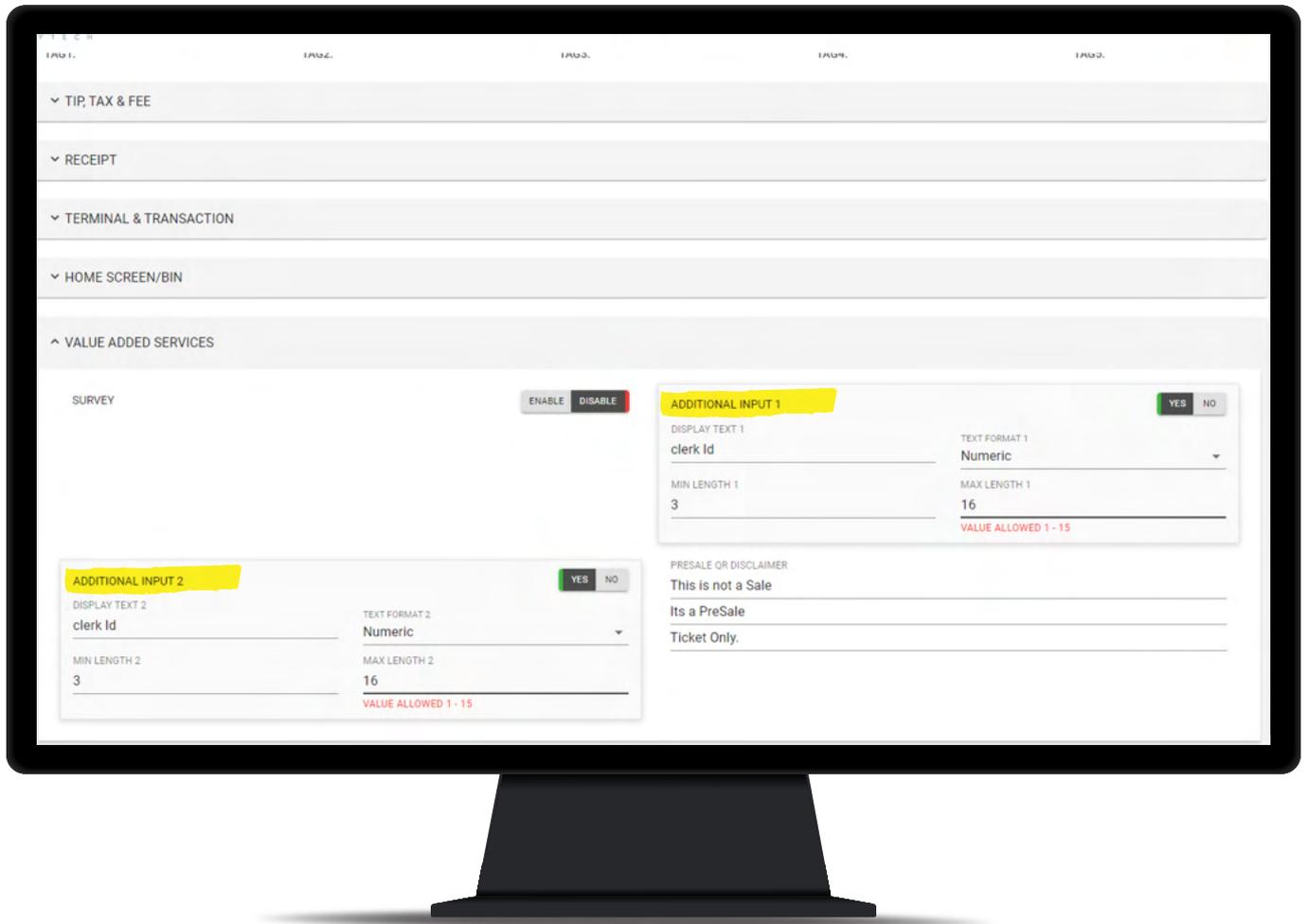
Zendesk Integration

Valor is now integrated with Zendesk; with this, all tickets created by merchants through Valor will be pushed to the ISOs Zendesk dashboard.

To set up a Zendesk Integration, have your admin contact Valor support and provide the following information from your Zendesk account:

- Sub-Domain
- Email ID
- API Token
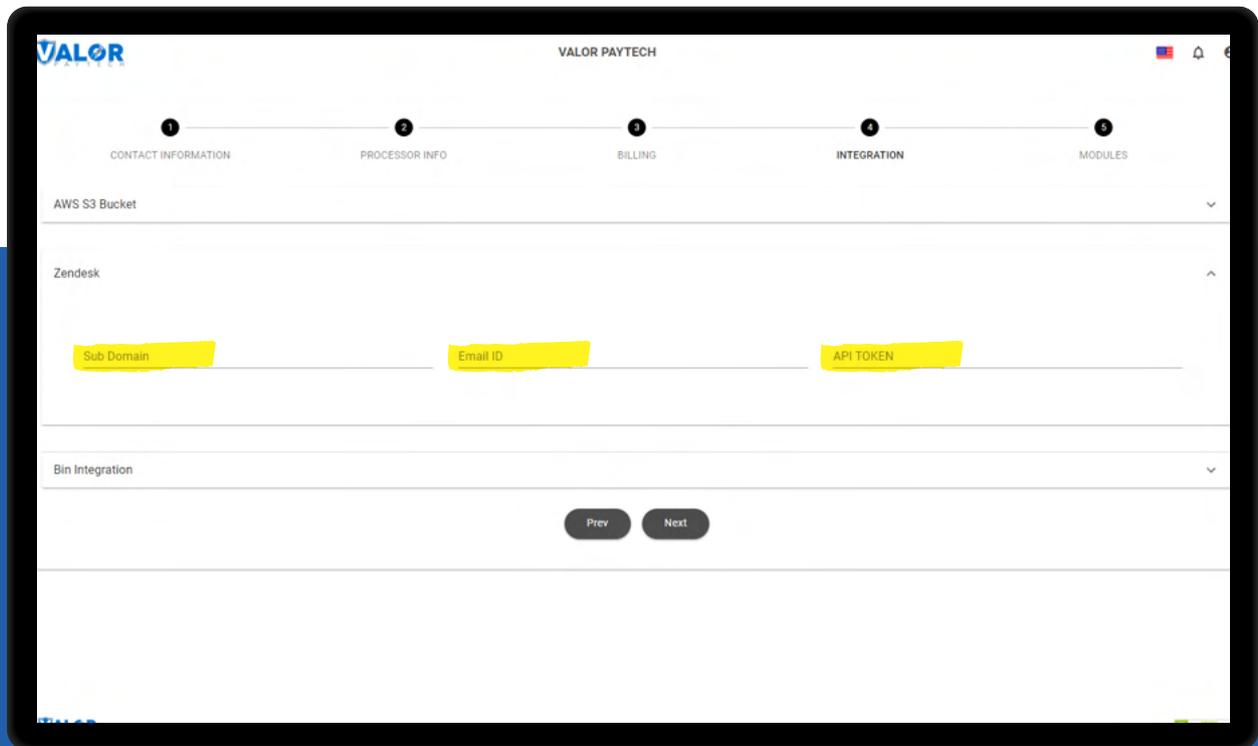
THANK YOU

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