

# VL500 Adding APN



**Before beginning this process, make sure WIFI is disabled.**

## STEP 1

Insert SIM card in SIM Slot 1. Please make sure the gold contact is facing down. Please note that there is a diagram displaying how to correctly insert the SIM card into the terminal.



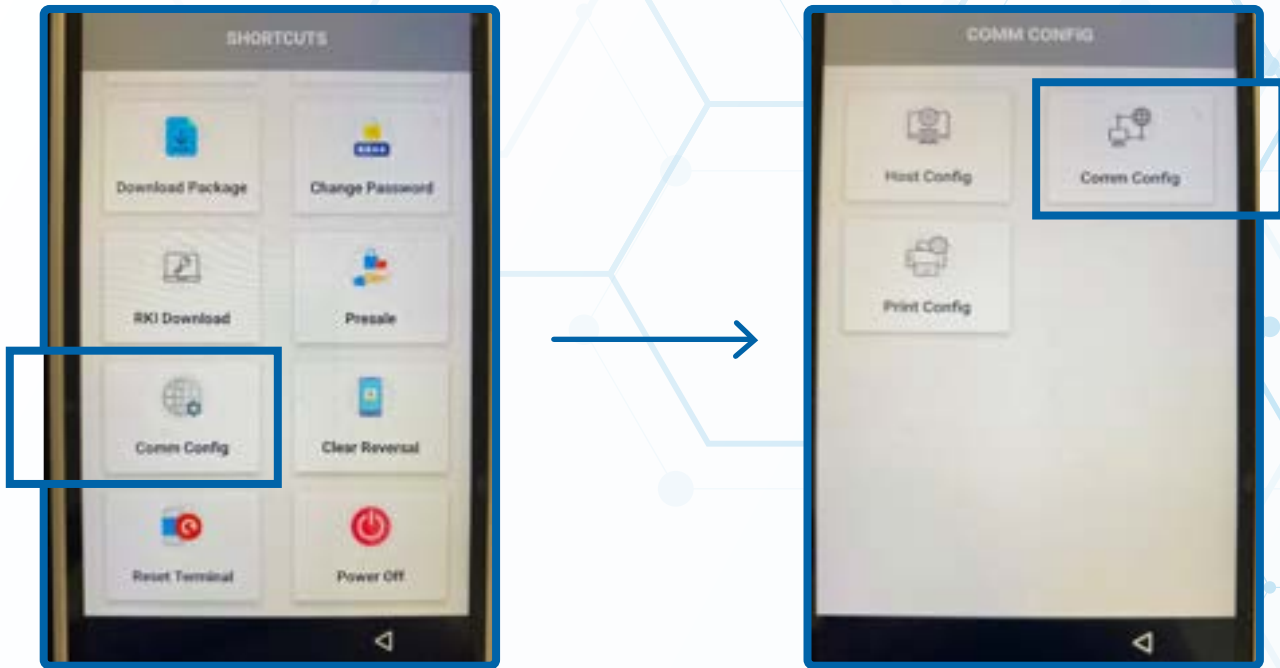
## STEP 2

Open the ValorPay app. Tap the **Main Menu icon (☰)** on the bottom of the screen.



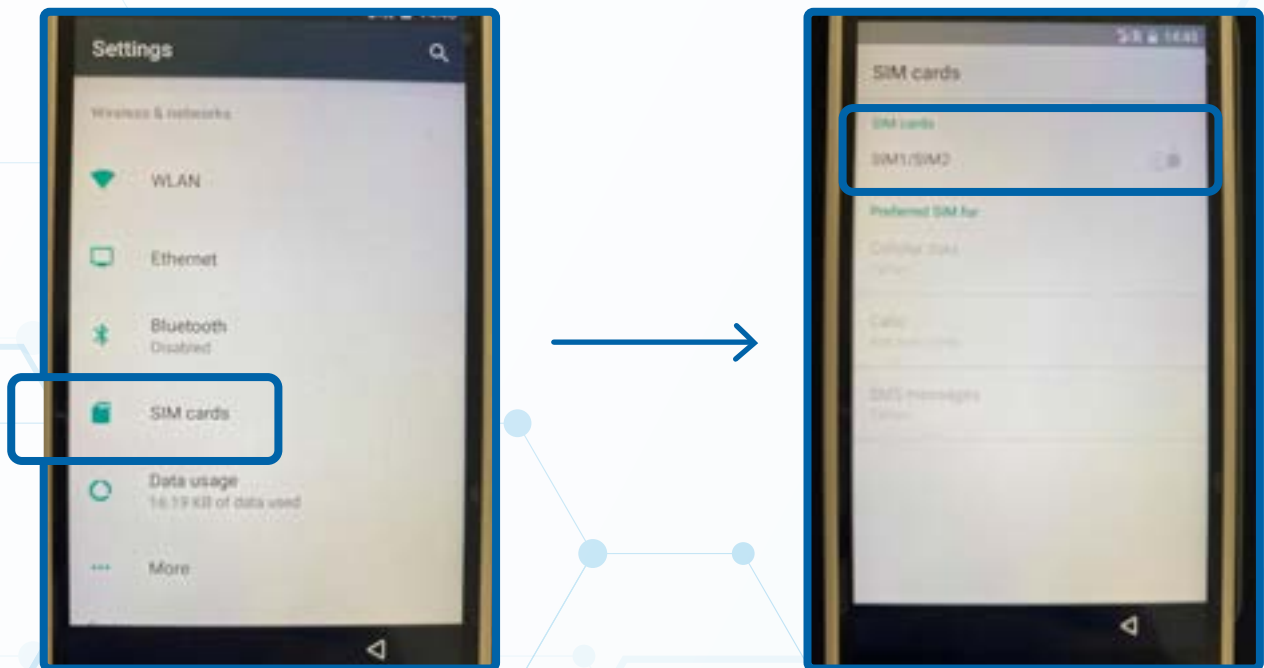
## STEP 3

Scroll down and tap **Comm Config**. Then Press **Comm Config** again.



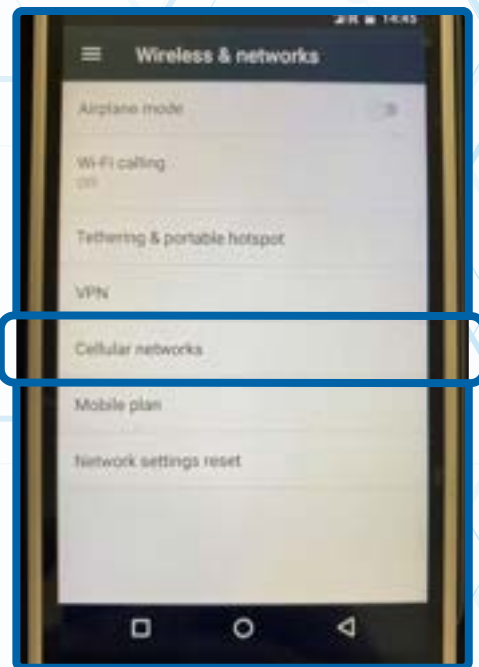
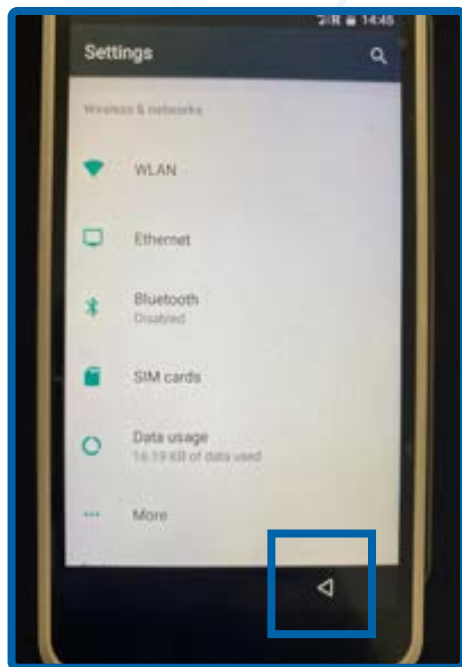
## STEP 4

Go to **SIM Cards** and make sure it is toggled to the **Off** position.



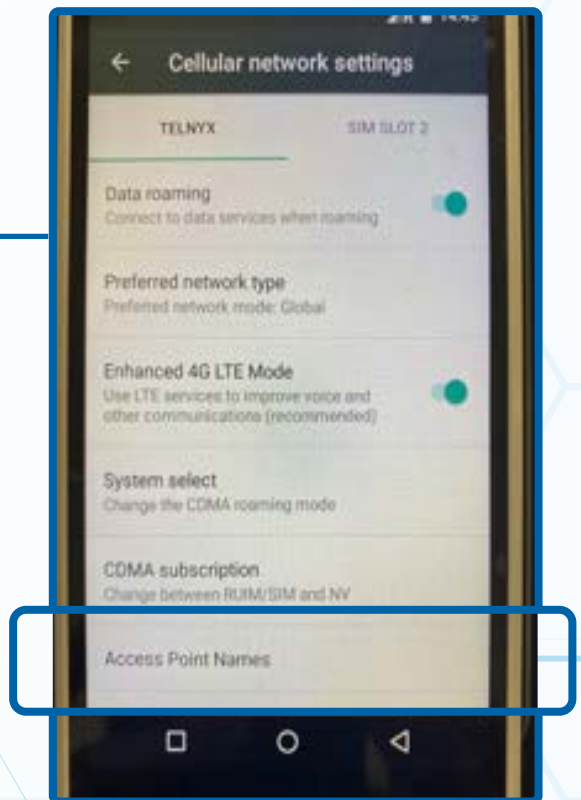
## STEP 5

Tap the **Back** button, tap **More**, then tap **Cellular Networks**.



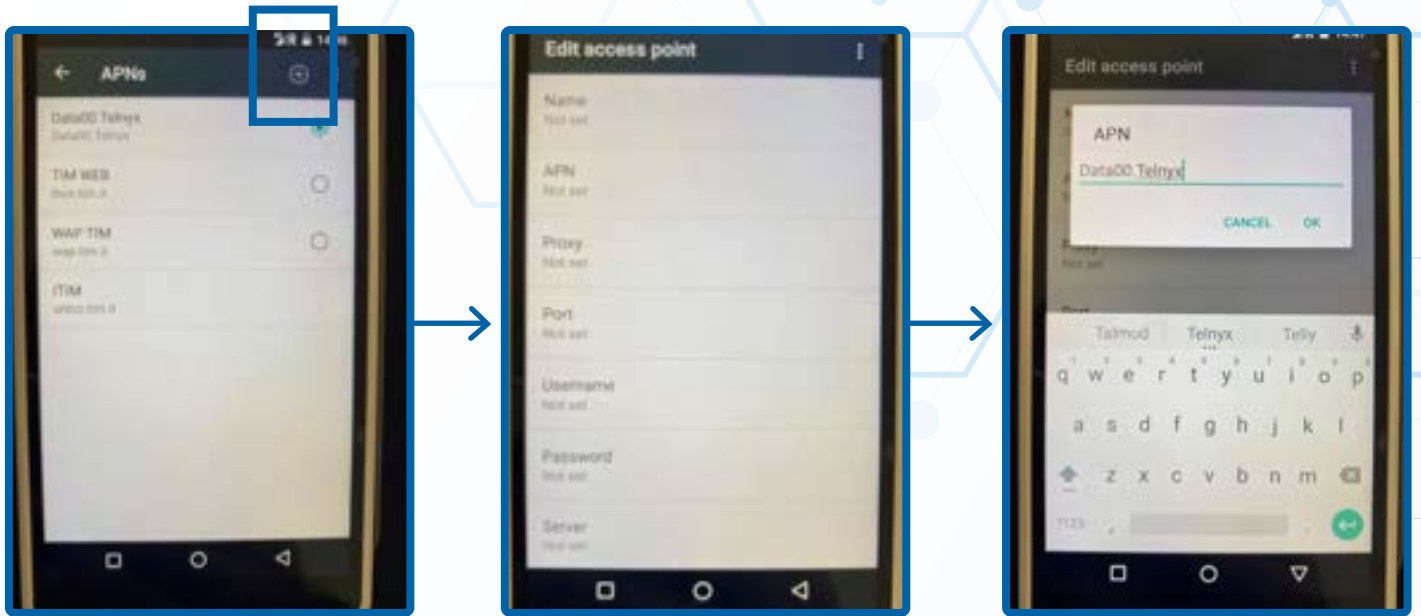
## STEP 6

Tap **Access Point Names (APN)**



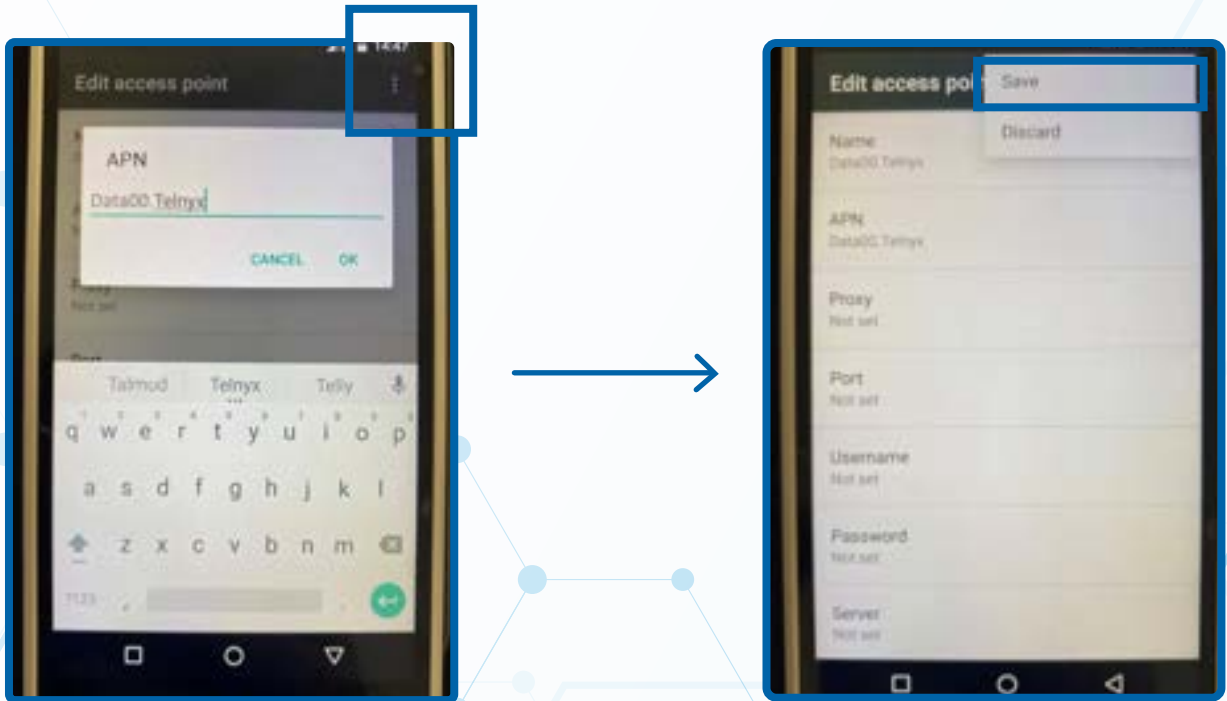
## STEP 7

Hit the **+** on the top right of the screen and enter the Name & APN (you have to enter the APN in both fields.)



## STEP 8

Tap the **Vertical Ellipsis (⋮)** and tap **Save**.



## STEP 9

Once back to the screen displaying the list of APNs, tap the APN you just added so that the circle has a smaller green circle inside. After about 30 seconds, the terminal will connect to GPRS

